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12 *Attorneys for the State of Arizona*

13 **SUPERIOR COURT OF ARIZONA**
14 **IN MARICOPA COUNTY**

15 STATE OF ARIZONA, *ex rel.* MARK
16 BRNOVICH, Attorney General,
17
18 Plaintiff,
19
20 v.
21
22 C & C VERDE LLC, d/b/a MIDAS and C & C
23 VALENCIA LLC, d/b/a MIDAS,
24
25 Defendants.

Case No. **CV2022-007648**

COMPLAINT

(Assigned to the Hon.)

(Jury Trial Demanded)

26 Plaintiff, State of Arizona *ex rel.* Mark Brnovich, the Attorney General (the “State”), alleges
27 the following for its Civil Complaint (the “Complaint”) against Defendants C & C Verde LLC and
28 C & C Valencia LLC, both doing business as Midas.

I. JURISDICTION AND VENUE

1. The State brings this action pursuant to the Arizona Consumer Fraud Act, Arizona Revised Statutes (“A.R.S.”) §§ 44-1521 to -1534, to obtain injunctive relief to enjoin permanently and prevent the unlawful acts and practices alleged in this Complaint, and to obtain other relief,

1 including restitution, disgorgement of profits, gains, gross receipts, or other benefits, civil penalties,
2 and costs and attorneys' fees.

3 2. This Court has subject-matter jurisdiction.

4 3. This Court may issue appropriate orders both prior to and following a determination
5 of liability pursuant to A.R.S. § 44-1528.

6 4. Defendants caused events to occur in this state out of which the claims which are the
7 subject of this Complaint arose.

8 5. Venue is proper in Maricopa County pursuant to A.R.S. § 12-401(17).

9 **II. PARTIES**

10 6. Plaintiff is the State of Arizona *ex rel.* Mark Brnovich, the Attorney General of
11 Arizona, who is authorized to bring this action under the Arizona Consumer Fraud Act (the
12 "ACFA"), A.R.S. §§ 44-1521 to -1534.

13 7. Defendant C & C Verde LLC ("Midas Tanque Verde") is an Arizona limited liability
14 company with its principal place of business on Tanque Verde Road in Tucson, Arizona. 49% of
15 Midas Tanque Verde is owned by Christopher Conforti, a resident of Pima County, Arizona. 51%
16 of Midas Tanque Verde is owned by Nicholas Conforti, a resident of Collier County, Florida.

17 8. Defendant C & C Valencia LLC ("Midas Valencia") is an Arizona limited liability
18 with its principal place of business on Valencia Road in Tucson, Arizona. 49% of Midas Valencia
19 is owned by Christopher Conforti, a resident of Pima County, Arizona. 51% of Midas Valencia is
20 owned by Nicholas Conforti, a resident of Collier County, Florida.

21 **III. ALLEGATIONS: MIDAS TANQUE VERDE**

22 9. On the morning of June 15, 2020, an undercover agent for the State brought a vehicle
23 to the Midas Tanque Verde store location on 6740 E. Tanque Verde Road in Tucson, AZ after
24 making an appointment for an oil change and to evaluate why the air conditioner was not working
25 on the vehicle.

26 10. Before bringing the car to Midas Tanque Verde, the State's automobile expert
27 evaluated the vehicle, documented its condition, and created a repair issue that was easy to identify
28 and inexpensive to repair.

1 11. At 11:51 on the morning of June 15, 2020, Tommy Hildebrandt, the assistant manager
2 of Midas Tanque Verde, called the State's agent and informed her that the vehicle's air conditioning
3 system needed an evacuation and recharge to take out the old refrigerant and add new refrigerant,
4 when it did not, and the level and amount of refrigerant had not been evaluated by Midas Tanque
5 Verde technicians.

6 12. In the same phone call Tommy Hildebrandt, the assistant manager of Midas Tanque
7 Verde, stated that the vehicle's serpentine belt needed replacement because it was at half the depth
8 it should be, when it was not.

9 13. In the same phone call, Tommy Hildebrandt, the assistant manager of Midas Tanque
10 Verde, further stated that the ten-ampere fuse had blown because of low refrigerant and needed to
11 be replaced, when the fuse had not blown because of low refrigerant and the Midas Tanque Verde
12 mechanics had never tested the level and amount of refrigerant.

13 14. The State's agent agreed to an oil change, replacement of the fuse, replacement of the
14 serpentine belt, and evacuation and recharge of refrigerant for a total price of \$336.79.

15 15. The Midas Tanque Verde mechanics replaced a fuse and changed the oil and oil filter
16 on the vehicle.

17 16. The Midas Tanque Verde mechanics did not evacuate and recharge the refrigerant,
18 vacuum test for leaks, or add fluorescent dye to the air conditioning system.

19 17. Nevertheless, the \$159.99 charge for this service plus the \$9.99 charge for fluorescent
20 dye were included on the receipt and paid for by the State's agent. (Midas Tanque Verde Receipt,
21 Exhibit 1)

22 18. The Midas Tanque Verde mechanics did not replace the vehicle's serpentine belt.

23 19. Nevertheless, the \$137.18 charge for this service was included on the receipt and paid
24 for by the State's agent. (Midas Tanque Verde Receipt, Exhibit 1)

25 20. The State's agent returned to Midas Tanque Verde on June 15, 2020 at 3:26 p.m. and
26 paid \$336.79 to Jeff Andre, the office manager of Midas Tanque Verde, for the vehicle repair costs.
27 She asked for the serpentine belt that had been replaced on the vehicle, and a serpentine belt was
28 returned to her. This serpentine belt was a new belt, and was not a belt that had been removed from

1 the undercover vehicle. (Photograph of Serpentine Belt, Exhibit 2)

2 21. Jeff Andre, the office manager of Midas Tanque Verde, misrepresented that he was
3 returning the serpentine belt removed from the State's undercover vehicle to the State's agent, when
4 the serpentine belt returned to the State's agent was a new serpentine belt and the incorrect model
5 for the State's undercover vehicle.

6 **IV. ALLEGATIONS: MIDAS VALENCIA**

7 22. On the morning of October 28, 2020, an undercover agent for the State brought a
8 vehicle to the Midas Valencia store location on 333 W. Valencia Road in Tucson, AZ after making
9 an appointment for the problem that the vehicle was "running rough."

10 23. Before bringing the car to Midas Valencia, the State's automobile expert evaluated
11 the vehicle, documented its condition, and created a repair issue that was easy to identify and
12 inexpensive to repair.

13 24. At 11:31 on the morning of October 28, 2020, Javier Gradillas, Midas Valencia store
14 manager, via telephone, informed the State's agent that a fuel line that hooks up to the engine was
15 cracked and needed to be replaced, when a fuel line that hooks up to the engine was not cracked
16 and did not need to be replaced.

17 25. In the same phone call, Javier Gradillas, Midas Valencia manager, informed the
18 State's agent that the spark plugs needed to be replaced, were "pretty bad," and "all burnt up" when
19 the current spark plugs in the State's undercover vehicle had not been evaluated by Midas Valencia
20 mechanics, and were in acceptable working condition.

21 26. In the same phone call, Javier Gradillas, Midas Valencia manager, informed the
22 State's agent that the fuel system needed to be flushed out, and a fuel additive and throttle body
23 service were needed, which would "get all the carbon build up out of there," when the fuel system
24 did not need to be flushed out and the vehicle had not been evaluated by Midas Valencia mechanics
25 for carbon build-up.

26 27. In a phone call placed by the State's agent at 11:48 a.m. on October 28, 2020, Javier
27 Gradillas, Midas Valencia manager, reiterated that they would be replacing a cracked fuel line and
28 the spark plugs and flushing out the fuel system along with a throttle body service, to remove carbon

1 build up and to give her better gas mileage. The State's undercover agent approved the work and
2 the price of \$421.08.

3 28. In the same phone call, Javier Gradillas, Midas Valencia manager, stated that they
4 needed to replace the air filter, because it had "a lot of hot black spots...because of the carbon,"
5 when the air filter did not have a lot of hot black spots and was in acceptable working condition.

6 29. Midas Valencia mechanics replaced a vacuum hose, the air filter, and the spark plugs
7 on the State's undercover vehicle.

8 30. Midas Valencia mechanics did not perform the fuel system service, did not place
9 additives into the fuel tank, did not perform the throttle body service, or use the three-part fuel
10 system service kit that contains air intake cleaner, premium fuel system cleaner, and combustion
11 chamber cleaner.

12 31. Nevertheless, the \$99.99 charge for this service and three-part fuel system service kit
13 was included on the receipt and paid for by the State's agent. (Midas Valencia Receipt, Exhibit 3)

14 32. The State's undercover agent returned to Midas Valencia shortly before 2:00 p.m. on
15 October 28, 2020 to pick up the undercover vehicle. Javier Gradillas, Midas Valencia manager,
16 stated that Midas Valencia had performed a test drive on the State's undercover vehicle and that it
17 drove "great," when no test drive was performed.

18 **V. CLAIM FOR RELIEF: VIOLATIONS OF THE ACFA, A.R.S. §§ 44-1521 to -1534**

19 (Against Midas Tanque Verde and Midas Valencia)

20 33. The State realleges all prior allegations of this Complaint as though fully set forth
21 herein.

22 34. The conduct described in the preceding paragraphs of this Complaint constitutes
23 deception, deceptive or unfair acts or practices, fraud, false pretenses, false promises,
24 misrepresentations, or concealment, suppression or omission of material facts with intent that others
25 rely on such concealment, suppression or omission, in connection with the sale or advertisement of
26 merchandise in violation of A.R.S. §§ 44-1521 to -1534, including, but not limited to:

27 a. At the Midas Tanque Verde location, Midas Tanque Verde engaged in deceptive
28

1 and unfair acts and practices, through its employees, by (i) informing the State's agent that the
2 vehicle needed an evacuation and recharge of refrigerant when it did not; (ii) informing the State's
3 agent that the vehicle's serpentine belt needed replacement when it did not; (iii) informing the
4 State's agent that Midas Tanque Verde employees replaced the serpentine belt when it did not; (iv)
5 returning to the State's agent a new serpentine belt and the incorrect model for the State's
6 undercover vehicle while representing that it was the serpentine belt that had been replaced; (v)
7 charging \$159.99 for an evacuation and recharge service that was not performed, (vi) charging \$9.99
8 for fluorescent dye that was not utilized; and (vii) charging \$137.18 for replacement of a serpentine
9 belt that was not performed.

10 b. At the Midas Tanque Verde location, Midas Tanque Verde engaged in deceptive
11 and unfair acts and practices, through its employees, by concealing, suppressing, or omitting the
12 material fact that Midas Tanque Verde employees (i) did not test the level and amount of refrigerant
13 in the vehicle before recommending an evacuation and recharge service; (ii) did not test for leaks
14 in the vehicle's air conditioning system; (iii) did not evacuate and recharge the refrigerant; (iv) did
15 not add fluorescent dye to the air conditioning system; (v) did not evaluate the serpentine belt to
16 determine if it needed replacement; and (vi) did not replace the vehicle's serpentine belt.

17 c. At the Midas Valencia location, the Midas Valencia engaged in deceptive and
18 unfair acts and practices, through its employees, by (i) informing the State's agent that a fuel line
19 that hooks up to the engine was cracked and needed to be replaced, when a fuel line to the engine
20 was not cracked and did not need to be replaced; (ii) informing the State's agent that the spark plugs
21 needed to be replaced when they were in acceptable working condition; (iii) informing the State's
22 agent that the fuel system needed to be flushed out, a fuel additive was needed , and a throttle body
23 service needed to be performed, when the fuel system did not need to be flushed out or the throttle
24 body service performed; (iv) informing the State's agent that the air filter needed to be replaced
25 when it was in acceptable working condition; (v) charging \$99.99 for a fuel system/throttle body
26 service that was not performed and a three-part fuel system service kit that was not utilized; and (vi)
27 informing the State's agent that Midas Valencia performed a test drive when it did not.

28 d. At the Midas Valencia location, Midas Valencia, through its employees, engaged

1 in deceptive and unfair acts and practices by concealing, suppressing, or omitting the material fact
2 that Midas Valencia (i) did not test the spark plugs before recommending their replacement; (ii) did
3 not evaluate the State's vehicle for carbon build-up; (iii) did not perform the fuel system/throttle
4 bottle service or utilize the three part fuel system service kit; and (iv) did not perform a test drive
5 on the vehicle.

6 35. While engaging in the acts and practices alleged in this Complaint, Midas Tanque
7 Verde and Midas Valencia knew or should have known that that their conduct was of the nature
8 prohibited by A.R.S. § 44-1522, subjecting themselves to enforcement and penalties as provided in
9 A.R.S. § 44-1531(A).

10 36. With respect to the concealments, suppressions, or omissions of material fact
11 described above, Midas Tanque Verde and Midas Valencia did so with intent that others rely on
12 such concealments, suppressions, or omissions.

13 37. With respect to the unfair acts and practices described above, Midas Tanque Verde
14 and Midas Valencia's acts and practices caused or were likely to cause substantial injuries to
15 consumers that were not reasonably avoidable by consumers and were not outweighed by
16 countervailing benefits to consumers or to competition.

17 **VI. PRAYER FOR RELIEF**

18 WHEREFORE, the State respectfully requests that the Court:

19 38. Pursuant to A.R.S. § 44-1528(A)(1), issue a permanent injunction in accordance with
20 Ariz. R. Civ. P. 65(d)(1), enjoining and restraining (a) Midas Tanque Verde and Midas Valencia,
21 (b) their officers, agents, servants, employees, attorneys, and (c) all persons in active concert or
22 participation with anyone described in part (a) or (b) of this paragraph, directly or indirectly, from
23 engaging in deceptive, misleading, or unfair acts or practices, or concealments, suppressions, or
24 omissions, that violate the ACFA, A.R.S. § 44-1522(A), including specific injunctive relief barring
25 Midas Tanque Verde and Midas Valencia from engaging in the unlawful acts and practices set forth
26 above;

27 39. Pursuant to A.R.S. § 44-1528(A)(2), order Midas Tanque Verde and Midas Valencia
28 to restore to all persons in interest any monies or property, real or personal, which may have been

1 acquired by any means or any practice in this article declared to be unlawful;

2 40. Pursuant to A.R.S. § 44-1528(A)(3), order Midas Tanque Verde and Midas Valencia
3 to disgorge all profits, gains, gross receipts, or other benefits obtained as a result of their unlawful
4 acts alleged herein;

5 41. Pursuant to A.R.S. § 44-1531, order Midas Tanque Verde and Midas Valencia to pay
6 to the State of Arizona a civil penalty of up to \$10,000 for each willful violation of A.R.S. § 44-
7 1522;

8 42. Pursuant to A.R.S. § 44-1534, order Midas Tanque Verde and Midas Valencia to
9 reimburse the State for its costs and attorneys' fees incurred in the investigation and prosecution of
10 Defendants' activities alleged in this Complaint;

11 43. Pursuant to A.R.S. § 44-1201, require Midas Tanque Verde and Midas Valencia to
12 pay pre-judgment and post-judgment interest to the State and all consumers; and

13 44. Award the State such further relief the Court deems just and proper under the
14 circumstances.

15 DATED this 15th day of June, 2022.

16 MARK BRNOVICH
17 Attorney General

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19 By: 

20 Rebecca Salisbury
21 Matthew du Mée
22 Assistant Attorneys General
23 *Attorneys for the State of Arizona*
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EXHIBIT 1



MIDAS AUTO SERVICE EXPERTS
 6740 E TANQUE VERDE
 Tucson, AZ 85715
 520-721-7744

Invoice #1234140 6/15/2020
 Original Estimate #2310745 3:37 pm

TUCSON, AZ 85715-

Your Service Writer Today Is: TOM HILDERBRAND Center: INVOICE

Service Requests:
 A/C BLOWING HOT, LOF

Category Summary	Parts	Labor	Job Total
AIR CONDITIONING	\$72.81	\$87.18	\$159.99
BELTS	\$72.68	\$64.50	\$137.18
OIL CHANGE	\$18.99	\$0.00	\$18.99

Technician	Service Description	Parts	Labor	Job Total																									
CM	5W30 Synthetic Blend SPECIAL Oil Change Plus Includes:Change Oil & Filter,rotate Up to 5 Quarts of oil. Inspect 4 tires/Visual Courtesy Inspection Recommended Viscosity 5W-20 ALL TEMPERATURES	18.99	0.00	18.99																									
	<table border="0"> <thead> <tr> <th>Part Number</th> <th>Part Description</th> <th>Part Price Each</th> <th>Quantity</th> <th>Extended</th> </tr> </thead> <tbody> <tr> <td>PH2835BULK</td> <td>OIL FILTER</td> <td>8.99</td> <td>1</td> <td>8.99</td> </tr> <tr> <td>Reason For Replacement:</td> <td>COMPLY WITH OEM RECOMMENDED MAINTENANCE</td> <td></td> <td></td> <td></td> </tr> <tr> <td>5W30</td> <td>5W30 OIL</td> <td>2.00</td> <td>5</td> <td>10.00</td> </tr> <tr> <td>Reason For Replacement:</td> <td>CLOSE TO THE END OF USEFUL LIFE</td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Part Number	Part Description	Part Price Each	Quantity	Extended	PH2835BULK	OIL FILTER	8.99	1	8.99	Reason For Replacement:	COMPLY WITH OEM RECOMMENDED MAINTENANCE				5W30	5W30 OIL	2.00	5	10.00	Reason For Replacement:	CLOSE TO THE END OF USEFUL LIFE						
Part Number	Part Description	Part Price Each	Quantity	Extended																									
PH2835BULK	OIL FILTER	8.99	1	8.99																									
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5W30	5W30 OIL	2.00	5	10.00																									
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CM	All Belts except timing: Remove & Replace.	72.68	64.50	137.18																									
	<table border="0"> <thead> <tr> <th>Part Number</th> <th>Part Description</th> <th>Part Price Each</th> <th>Quantity</th> <th>Extended</th> </tr> </thead> <tbody> <tr> <td>5060840</td> <td>SERPENTINE BELT</td> <td>72.68</td> <td>1</td> <td>72.68</td> </tr> <tr> <td>Reason For Replacement:</td> <td>CLOSE TO THE END OF USEFUL LIFE</td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Part Number	Part Description	Part Price Each	Quantity	Extended	5060840	SERPENTINE BELT	72.68	1	72.68	Reason For Replacement:	CLOSE TO THE END OF USEFUL LIFE																
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5060840	SERPENTINE BELT	72.68	1	72.68																									
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CM	R134 Evacuate & Recharge A/C System. 1.Recover Existing Refrigerant 2.Evacuate The A/C System 3.Vacuum Test For Leaks 4.Check A/C Belt/Adjust If Necessary 5.Clean Condenser Fins If Necessary 6.Recharge With Proper Type & Ammount of Refrigerant 7.Check Temperature At A/C Vents 8.Check Operation Of Blower Motor 9.Install Leak Detecting Dye 10.Install New Service Caps **** Note**** Fluorescent Dye Has Been Installed In Your A/C System.This Is To Detect Any Small Leaks. Because Of The Loss Of Refrigerant From You're A/C System We Believe There May Be A Leak That Is Not Visible At This Time. Please Use You're A/C System As Normal And Return For A Free Inspection Within 7-14 Days. ****Note**** No work was performed on any components other than those listed.	72.81	87.18	159.99																									
	<table border="0"> <thead> <tr> <th>Part Number</th> <th>Part Description</th> <th>Part Price Each</th> <th>Quantity</th> <th>Extended</th> </tr> </thead> <tbody> <tr> <td>801557</td> <td>AC DYE INJ REFILL</td> <td>9.99</td> <td>1</td> <td>9.99</td> </tr> <tr> <td>Reason For Replacement:</td> <td>CLOSE TO THE END OF USEFUL LIFE</td> <td></td> <td></td> <td></td> </tr> <tr> <td>R134A30OZ</td> <td>R134A FREON PER OUNC</td> <td>3.49</td> <td>18</td> <td>62.82</td> </tr> <tr> <td>Reason For Replacement:</td> <td>CLOSE TO THE END OF USEFUL LIFE</td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Part Number	Part Description	Part Price Each	Quantity	Extended	801557	AC DYE INJ REFILL	9.99	1	9.99	Reason For Replacement:	CLOSE TO THE END OF USEFUL LIFE				R134A30OZ	R134A FREON PER OUNC	3.49	18	62.82	Reason For Replacement:	CLOSE TO THE END OF USEFUL LIFE						
Part Number	Part Description	Part Price Each	Quantity	Extended																									
801557	AC DYE INJ REFILL	9.99	1	9.99																									
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R134A30OZ	R134A FREON PER OUNC	3.49	18	62.82																									
Reason For Replacement:	CLOSE TO THE END OF USEFUL LIFE																												

Services Recommended to Customer
 Diagnostic: 1 Hour

Payments:
 VISA/MC/DISC/AM, \$336.18, on 06/15/20
 AuthorizationNo: []

Repair Order Notes



Thank you for your business!



MIDAS AUTO SERVICE EXPERTS

6740 E TANQUE VERDE
Tucson, AZ 85715
520-721-7744

Invoice #1234140
Original Estimate #2310745

6/15/2020
3:37 pm

TUCSON, AZ 85715-

Your Service Writer Today Is: TOM HILDERBRAND Center: INVOICE

Technician Service Description Parts Labor Job Total

Midas International Corporation issues written limited lifetime warranties on certain mufflers, shock absorbers, strut assemblies, strut cartridges, brake shoes and pads.* All other products and services are warranted from defect for ninety (90) days from the date of installation. The complete written limited warranty terms are stated on the Midas Limited Warranty Terms Document issued to you, together with this invoice, upon the purchase of the appropriate warranted product. The terms of all the warranties are also in the Midas Warranty Binder on display in each Midas location. There are no other warranties issued by Midas International Corporation. This warranty gives you specific legal rights. You may also have other rights which vary from State to State/jurisdiction to jurisdiction. Warranty work will be performed at any Midas location in the USA or Canada offering the warranted product or service. To locate a Midas location, please call: 1-800-621-8545; visit our website at www.midas.com; or contact Midas International Corporation, Customer Relations, 4300 TBC Way, Palm Beach Gardens, Florida 33410. *This is a summary of the Midas Limited Warranty Terms. For complete warranty terms, including the applicable limitations, exclusions, and restrictions, please consult the Midas Limited Warranty Terms Document issued to you or the Midas Warranty Binder on display in each Midas location. I hereby authorize you and/or your agents to contact me regarding the products and services, including any recall information, provided at Midas.

TOTAL PARTS	\$164.48
TOTAL LABOR	\$151.68
SUBLET	\$0.00
Environ. Fee	\$5.25
SUBTOTAL	\$321.41
OTHER FEES	\$0.00
SALES TAX	\$14.77
INVOICE TOTAL	\$336.18
PAID	\$336.18
DUE	\$0.00

Customer Signature: _____

Date: _____

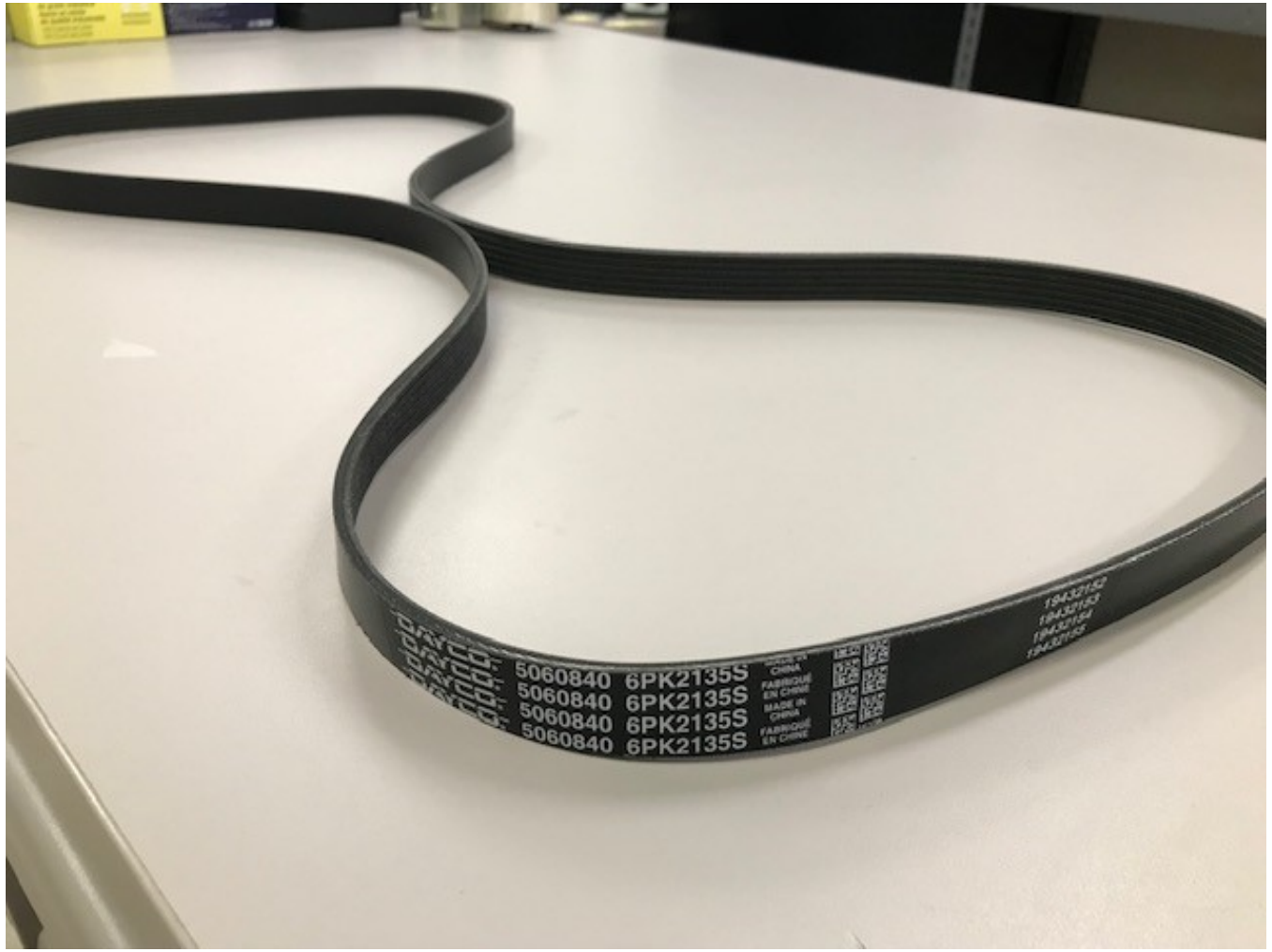


Thank you for your business!

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EXHIBIT 2

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EXHIBIT 3



Midas Auto Service Experts

333 West Valencia Road
Tucson, AZ 85706
Phone: 520-294-0088
Fax: 520-294-0990

Invoice #0058623 10/28/2020
Original Estimate #0062823 1:59 pm

TUCSON, AZ 85706-

Your Service Writer Today Is: JAVIER G Center: INVOICE

Service Requests:

Category Summary	Parts	Labor	Job Total
ENGINE SERVICE	\$99.96	\$150.00	\$249.96
FACTORY SCHED MAINT	\$38.99	\$61.00	\$99.99
FILTERS	\$19.99	\$0.00	\$19.99

Technician	Service Description	Parts	Labor	Job Total	
JO	Spark Plugs: Remove & Replace		99.96	150.00	249.96
	<i>Part Number</i> XP5693 <i>Part Description</i> AUTOLITE IRIIDIUM XP	<i>Part Price Each</i> 24.99 <i>Quantity</i> 4	<i>Extended</i> 99.96		
	<i>Reason For Replacement:</i> MISSING, WORN, LOSE AND/OR BROKEN				
JO	Fuel System/Throttle Body Service		38.99	61.00	99.99
	<i>Part Number</i> 10104 <i>Part Description</i> FUEL SERVICE KIT	<i>Part Price Each</i> 38.99 <i>Quantity</i> 1	<i>Extended</i> 38.99		
	<i>Reason For Replacement:</i> COMPLY WITH OEM RECOMMENDED MAINTENANCE SCHEDULE				
JO	Air Filter: Remove & Replace		19.99	0.00	19.99
	<i>Part Number</i> AF4015 <i>Part Description</i> AIR FILTER	<i>Part Price Each</i> 19.99 <i>Quantity</i> 1	<i>Extended</i> 19.99		
	<i>Reason For Replacement:</i> MISSING, WORN, LOSE AND/OR BROKEN				

Payments:

VISA/MC/DISC, \$421.80, on 10/28/20

Repair Order Notes

Midas International Corporation issues written limited lifetime warranties on certain mufflers, shock absorbers, strut assemblies, strut cartridges, brake shoes and pads.* All other products and services are warranted from defect for ninety (90) days from the date of installation. The complete written limited warranty terms are stated on the Midas Limited Warranty Terms Document issued to you, together with this invoice, upon the purchase of the appropriate warranted product. The terms of all the warranties are also in the Midas Warranty Binder on display in each Midas location. There are no other warranties issued by Midas International Corporation. This warranty gives you specific legal rights. You may also have other rights which vary from State to State/jurisdiction to jurisdiction. Warranty work will be performed at any Midas location in the USA or Canada offering the warranted product or service. To locate a Midas location, please call: 1-800-621-8545; visit our website at www.midas.com; or contact Midas International Corporation, Customer Relations, 4300 TBC Way, Palm Beach Gardens, Florida 33410. *This is a summary of the Midas Limited Warranty Terms. For complete warranty terms, including the applicable limitations, exclusions, and restrictions, please consult the Midas Limited Warranty Terms Document issued to you or the Midas Warranty Binder on display in each Midas location. I hereby authorize you and/or your agents to contact me regarding the products and services, including any recall information, provided at Midas.

TOTAL PARTS	\$158.94
TOTAL LABOR	\$211.00
SUBLET	\$0.00
EPA/ShopFee	\$34.99
SUBTOTAL	\$404.93
OTHER FEES	\$0.00
SALES TAX	\$16.87
INVOICE TOTAL	\$421.80
PAID	\$421.80
DUE	\$0.00

Customer Signature: _____

Date: _____



Thank you for your business!