#### Branted as Submitted

Clerk of the Superior Court
\*\*\* Electronically Filed \*\*\* \*\*\*See eSignature page\*\*\* R. Sheppard, Deputy 11/24/2020 8:00:00 AM Filing ID 12249403

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#### IN THE SUPERIOR COURT OF THE STATE OF ARIZONA IN AND FOR THE COUNTY OF MARICOPA

STATE OF ARIZONA, ex rel. MARK	Case No. CV2020-014863
BRNOVICH, Attorney General,	CONSENT JUDGMENT
Plaintiff,	(Assigned to the Hon. Sally Duncan)
v.	
APPLE INC.,	
Defendant.	

defendant Apple Inc., a corporation ("Defendant" or "Apple") have stipulated and consent to the Court's entry of this Consent Judgment ("Judgment") in this proceeding and accept this Judgment as the final adjudication of this civil action without taking proof and without trial, without this Judgment constituting evidence of or an admission by Defendant regarding any issue of law or fact alleged in the Complaint, without Defendant admitting any liability, and

Plaintiff State of Arizona, ex rel. Mark Brnovich, the Attorney General (the "State"), and

with all parties having waived their right to appeal. 28

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This Judgment is entered to resolve the investigations of Defendant undertaken by the Attorneys General of the states and commonwealths of Alaska, Arizona, Arkansas, California, Connecticut, Florida, Hawaii, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Louisiana, Michigan, Minnesota, Missouri, Montana, Nevada, Nebraska, New Jersey, North Carolina, North Dakota, Ohio, Oregon, Pennsylvania, South Carolina, Tennessee, Texas, Utah, Vermont, Virginia, Wisconsin, and the District Of Columbia (the "Attorneys General" or "States") pursuant to each of the States' respective Consumer Protection Laws, including unfair and deceptive acts or practices statutes.

The Court having considered the matter and good cause appearing:

IT IS HEREBY ORDERED, ADJUDGED, AND DECREED AS FOLLOWS:

#### **PARTIES**

- 1. Plaintiff is the State of Arizona, *ex rel*. Mark Brnovich, Attorney General.
- 2. Defendant is Apple Inc., a company with its principal office located in Cupertino, California.

#### **JURISDICTION AND VENUE**

- 3. Apple, at all relevant times, has transacted business in the State of Arizona, including but not limited to business in Maricopa County.
- 4. This Court has jurisdiction over the Complaint and the parties necessary for the Court to enter this Judgment and any orders hereafter appropriate.
  - 5. Venue is proper in Maricopa County pursuant to A.R.S. § 12-401.
- 6. This Judgment is entered pursuant to and subject to the Arizona Consumer Fraud Act, A.R.S. §§ 44-1521 to -1534 (the "CFA").

Hawaii is represented by its Office of Consumer Protection. For simplicity purposes, the entire group will be referred to as the "Attorneys General," or individually as "Attorney General." Such designations, however, as they pertain to Hawaii, shall refer to the Executive Director of the Office of Consumer Protection, a division of the Department of Commerce and Consumer Affairs.

inclusive.

7. Apple accepts and expressly waives any defect in connection with service of process in this action issued to Apple, and further consents to service upon the below-named counsel via e-mail of all process in this action.

#### **DEFINITIONS**

- 8. "Clear and Conspicuous" means that statements, disclosures, or other information, by whatever medium communicated, including all electronic devices, are (a) in readily understandable language and syntax, and (b) in a type size, font, color, appearance, and location sufficiently noticeable for a consumer to read and comprehend them, in a print that contrasts with the background against which they appear.
- 9. "Consumer Protection Laws" means the consumer protection laws enforced by the Attorneys General under which the Attorneys General have conducted the investigation as set forth in Appendix A.
- 10. "Covered Conduct" means Apple's business practices, acts and omissions, including its representations and disclosures, related to Performance Management in Relevant iOS Versions between 2016 and the Effective Date.
  - 11. "Effective Date" means November 25, 2020.
- 12. "iOS" means the operating system software made available by Apple for iPhones and other mobile devices.
  - 13. "iPhone" means the personal devices designed and marketed by Apple.
- 14. "Performance Management" means the functionality first introduced in iOS 10.2.1 for managing the performance of the Relevant iPhones to match the peak power delivery of lithium-ion batteries.
- 15. "Person" means any natural person or the person's legal representative, partnership, domestic or foreign corporation, company, trust, business entity, or association, and any agent, employee, salesperson, partner, officer, director, member, stockholder, associate or trustee of the same.
- 16. "Relevant iOS Versions" means all iOS versions between iOS 10.2.1 and 11.2.6, inclusive

- 17. "Relevant iPhones" means the iPhone models relevant to the States' claims, which are as follows:
  - a. iPhone 6;
  - b. iPhone 6 Plus;
  - c. iPhone 6S;
  - d. iPhone 6S Plus;
  - e. First generation iPhone SE;
  - f. iPhone 7; and
  - g. iPhone 7 Plus.

#### **INJUNCTIVE RELIEF**

- 18. The injunctive provisions of this Judgment shall apply to Apple and its directors, officers, employees, representatives, agents, affiliates, parents, subsidiaries, predecessors, assigns and successors and shall be effective for three (3) years from the Effective Date of this Judgment.
- 19. Apple will maintain easily accessible and prominent webpage(s) that provide Clear and Conspicuous information to consumers about lithium-ion batteries, unexpected shutdowns, and Performance Management. The webpage(s) will provide guidance to consumers on steps they can take to maximize battery health. The webpage(s) will also describe the operation of Performance Management and its impact on iPhone battery and performance.
- 20. If a future iOS update materially changes the impact of Performance Management when downloaded and installed on an iPhone, Apple will notify consumers in a Clear and Conspicuous manner of those changes in the installation notes for the update.
- 21. Apple will provide information to consumers in the iPhone user interface (e.g., Settings > Battery > Battery Health) about the battery, such as the battery's maximum capacity and information about its peak performance capability, as well as a notification of the option to service the battery once the performance of the battery has become significantly degraded.
- 22. Apple will implement procedures to ensure its consumer-facing staff and Apple-authorized iPhone retailers:

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- a. are sufficiently familiar with the information in the webpage(s) described in paragraph 19 and the iPhone user interface described in paragraph 21;
- b. communicate such information to consumers wherever relevant; and
- c. refer consumers to such webpage(s) or interface, where appropriate.

#### **DISPUTE RESOLUTION**

- 23. If one or more Attorneys General reasonably believe that Apple has failed to comply with any term of the injunctive relief, each Attorney General shall provide written notice to Apple, unless the failure to comply threatens the health or safety of the citizens of their state(s) and/or creates an emergency requiring immediate action. Apple shall have sixty (60) days from receipt of such notice to provide a good faith written response, including either a statement that Apple believes it is in full compliance with the relevant provision or a statement explaining how the violation occurred, how it has been addressed or when it will be addressed, and what Apple will do to make sure the violation does not occur again. The Attorney(s) General may agree to provide Apple with more than sixty (60) days to respond. During the sixty (60) day period, each of the Attorney(s) General shall engage in good faith discussions with Apple before taking any enforcement action(s), in an attempt to resolve the alleged non-compliance. If Apple notifies the Attorneys General in writing that two or more Attorneys General have notified Apple of alleged violations, the Attorney(s) General that provided notice of alleged violations shall engage in those good faith discussions collectively if possible.
- 24. Nothing herein shall be construed to exonerate any contempt or failure to comply with any provision of this Judgment after the date of its entry, or to prevent the Arizona Attorney General in this action from initiating a proceeding for any contempt or other sanctions for failure to comply, or to compromise the authority of a court to punish as contempt any violation of this Judgment. Further, nothing in paragraph 23 shall be construed to limit the authority of the Arizona Attorney General in this action to protect the interests of Arizona.

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#### **MONETARY PAYMENT**

- 25. Apple shall pay a total of One Hundred and Thirteen Million Dollars (\$113,000,000.00) to the Attorneys General, to be apportioned amongst the Attorneys General at their sole discretion. The amount apportioned to the Arizona Attorney General, \$5,009,240.97, is to be paid by Apple directly to the Arizona Attorney General. The wiring instructions shall be provided to Apple no later than seven (7) days after the Effective Date. If the Court has not entered this Judgment by the Effective Date, Apple shall make the payment within sixty (60) days of the Effective Date or within thirty (30) days of the entry of the Judgment, whichever is later. Said payment to the Arizona Attorney General shall be deposited by the Arizona Attorney General into the Consumer Protection – Consumer Fraud Revolving Fund pursuant to A.R.S. §§ 44-1531.01, and used for reimbursement of attorney fees and other costs of investigation; distribution or application to any applicable consumer protection enforcement funds, including future consumer protection enforcement, consumer education, litigation or local consumer aid, or revolving funds; defraying the costs of the inquiry leading hereto, or any other lawful purpose, at the sole discretion of the Arizona Attorney General. Upon completion of the wire transfer described above, Apple shall have no further obligation to assist Arizona in its use of its portion of the payment.
- 26. Also out of the total amount due to the Attorneys General set forth in paragraph 25, Apple will make a single payment on behalf of and at the direction of the States, within sixty (60) days of the Effective Date, to funds maintained in trust by the National Association of Attorneys General, in an amount designated and communicated to Apple by the Arizona Attorney General.

#### **RELEASE**

By its execution of this Judgment, Arizona releases and forever discharges Apple 27. and its past and present directors, officers, employees, representatives, agents, affiliates, parents, subsidiaries, predecessors, assigns and successors ("Releasees") from any and all civil causes of action or claims for damages, costs, attorneys' fees, or penalties of any kind that the Attorneys General have asserted or could have asserted concerning the Covered Conduct. The

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Attorneys General execute this release in their official capacity and release only claims that the Attorneys General have the authority to bring or release. Nothing contained in this paragraph shall be construed to limit the ability of the Arizona Attorney General to enforce Apple's obligations under this judgment.

- 28. Notwithstanding any term of this Judgment, specifically reserved and excluded from the release in paragraph 27 as to any entity or Person, including the Releasees, are any and all of the following:
  - a. any criminal liability that any Person or entity, including Releasees, has or may have to the States;
  - b. any civil or administrative liability that any Person or entity, including Releasees, has or may have to the States under any statute, regulation or rule giving rise to any and all of the following claims;
    - i. state or federal antitrust violations;
    - ii. state or federal securities violations; or
    - iii. state or federal tax claims.
- 29. Nothing in this Judgment shall be construed as excusing or exempting Apple from complying with any applicable state or federal law, rule, or regulation, and no provision of this Judgment shall be deemed to authorize or require Apple to engage in any acts or practices prohibited by any state or federal law, rule, or regulation.

#### **GENERAL PROVISIONS**

- 30. The provisions of this Judgment shall be construed in accordance with the laws of Arizona.
- 31. Nothing in this Judgment shall be construed as an approval by the Attorneys General or any state agency of Apple's past, present, or future conduct.
- 32. Apple shall not represent or imply that the Attorneys General, the State of Arizona, or any state agency has approved or approves of any of Apple's actions or past, present, or future business practices.

- 33. This Judgment shall not bar the Arizona Attorney General or any other governmental entity from enforcing applicable laws, regulations, or rules against Apple for conduct subsequent to the Effective Date or otherwise not covered by this Judgment.
- 34. Apple willingly has entered into this Judgment in order to resolve the Attorney General's claims under the CFA as to the matters addressed in this Judgment and thereby avoid significant expense, inconvenience, and uncertainty.
- 35. Apple has entered into this Judgment solely for the purposes of settlement, and nothing contained herein may be taken as or construed to be an admission or concession of any violation of law, rule, or regulation, or of any other matter of fact or law, or of any liability or wrongdoing, all of which Apple expressly denies. No part of this Judgment, including its statements and commitments, shall constitute evidence of any liability, fault, or wrongdoing by Apple. This document and its contents are intended to be used in resolving this litigation and not by any other party or for any other purpose.
- 36. This Judgment shall not be construed or used as a waiver or limitation of any defense otherwise available to Apple in any other action, or of Apple's right to defend against, or make any agreements in, any private individual action, class claims or suits, or any other governmental or regulatory action relating to the subject matter or terms of this Judgment. Notwithstanding the foregoing, the Arizona Attorney General may file an action to enforce the terms of this Judgment.
- 37. No part of this Judgment shall create, waive, release or limit a private cause of action or confer any right to any third party for a violation of any state or federal statute.
- 38. The exclusive right to enforce any violation or breach of this Judgment shall be with the parties to this Judgment and the Court.
- 39. Nothing in this Judgment constitutes an agreement by the Arizona Attorney General concerning the characterization of the amounts paid hereunder for purposes of any proceeding under the Internal Revenue Code or any state tax laws. The Judgment takes no position with regard to the tax consequences of the Judgment with regard to federal, state, local, and foreign taxes.

- 40. This Judgment is binding upon the Arizona Attorney General and Apple, and any of Apple's respective successors, assigns, or other entities or persons otherwise bound by law.
- 41. Apple agrees that this Judgment does not entitle it to seek or to obtain attorneys' fees as a prevailing party under any statute, regulation, or rule, and Apple further waives any right to attorneys' fees that may arise under such statute, regulation, or rule.
- 42. If any provision of this judgment is found to be invalid or unenforceable, the provision will be enforced to the maximum extent permissible by law to effectuate the intent of the parties, and the remainder of this judgment will continue in full force.
- 43. This Judgment represents the entire agreement between the parties, and there are no representations, agreements, arrangements, or understandings, oral or written, between the parties relating to the subject matter of this Judgment not fully expressed herein or attached hereto.
- 44. Jurisdiction is retained by the Court for the purpose of enabling any party to the Judgment to apply to the Court at any time for such further orders and directions as may be necessary or appropriate for constructing this Judgment's terms, for modifying any of the injunctive provisions, for enforcing compliance, and for punishing violations, if any.
- 45. This Judgment becomes effective upon entry, which is ordered forthwith. No notice of entry of judgment is required to be served upon Defendant.
- 46. Any notices or other documents required to be sent to the Parties pursuant to this Judgment shall be sent to the following addresses via first class and electronic mail, unless a different address is specified in writing by the party changing such address:

For the Attorney General:

Matthew du Mée Consumer Protection and Advocacy Section The Office of the Arizona Attorney General 2005 N. Central Ave Phoenix, AZ 85004

1	For Apple Inc.:
2	Winslow Taub
3	Covington & Burling LLP
4	415 Mission Street, Suite 5400 San Francisco, CA 94105-2533
5	wtaub@cov.com
6	Apple Inc.
7	Attn: General Counsel
8	1 Apple Park Way Cupertino, CA 95014
9	
10	47. This Judgment resolves all outstanding claims expressly identified in the
11	Complaint filed in the above captioned matter. As no further matters remain pending, this is a
12	final judgment entered pursuant to Ariz. R. Civ. P. 54(c).
13	DATED this day of, 2020.
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17	The Hon. Sally Duncan Judge of the Superior Court
18	Judge of the Superior Court
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#### **CONSENT TO JUDGMENT**

- 1. Defendant acknowledges that it has waived service of the Summons and Complaint, has read this Judgment, and is aware of its right to a trial in this matter and has waived the same.
- 2. Defendant admits the jurisdiction of this Court and consents to the entry of the foregoing Judgment.
- 3. Defendant states that no promise of any kind or nature whatsoever was made to induce it to enter into this Judgment and declares that it has entered into this Judgment voluntarily.
- 4. This Judgment is entered as a result of a compromise and a settlement agreement between the parties. Only the parties to this action may seek enforcement of this Judgment. Nothing herein is intended to create a private right of action by other parties; however, this Judgment shall not limit the rights of any private party to pursue any remedies allowed by law.
- 5. Defendant acknowledges that its acceptance of this Judgment is for the purpose of settling the ongoing consumer fraud lawsuit filed by the State.
- 6. This Consent to Judgment may be executed in counterparts and be delivered by facsimile or electronic transmission, or a copy thereof, such constituting an original counterpart hereof, all of which together will constitute one and the same document.
- 7. Defendant represents and warrants that the individual signing below on its behalf is duly appointed and authorized to do so.

DATED this 17th day of November, 2020.

Apple Inc.

By:

Noreen Krall, Vice President and Chief Litigation Counsel

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### APPROVED AS TO FORM AND CONTENT: **MARK BRNOVICH Attorney General** By: Natthew da rec Matthew du Mee Consumer Litigation Unit Chief Counsel Attorneys for the State of Arizona

#### **Covington & Burling LLP**

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Winslow Taub

Attorneys for Defendant

# Appendix A

#### APPENDIX A

1	Alaska
2	• Alaska Stat. §§ 45.50.471 et seq. Unfair Trade Practices and Consumer Protection Act
3	Arizona
4	• Ariz. Rev. Stat. §§ 44-1521 et seq. Consumer Fraud Act
5	Arkansas
6	• Ark. Code Ann. §§ 4-88-101 et seq. Deceptive Trade Practices Act
7	California
8	• Cal. Bus. & Prof. Code §§ 17200 et seq. (West) Unfair Competition Law
9	Connecticut
10	• Conn. Gen. Stat. §§ 42-110a et seq. Connecticut Unfair Trade Practices Act
11	District of Columbia
12	• D.C. Code §§ 28-3901 et seq.
13	Florida
14	• Fla. Stat. §§ 501.201 et seq. Deceptive and Unfair Trade Practices Act
15	Hawaii
16	• Haw. Rev. Stat. § 480-2
17	• Haw. Rev. Stat. §§ 481A-1 et seq. Uniform Deceptive Trade Practice Act
18	Idaho
19	• Idaho Code §§ 48-601 et seq. Consumer Protection Act
20	Illinois
21	• 815 Ill. Comp. Stat. 505/1 et seq. Consumer Fraud and Deceptive Business Practices Act
22	Indiana
23	• Ind. Code §§ 24-5-0.5-1 et seq. Deceptive Consumer Sales Act
24	Iowa
25	• Iowa Code §§ 714.16 <i>et seq</i> .
26	Kansas
27	• Kan. Stat. Ann. §§ 50-623 et seq. Kansas Consumer Protection Act
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#### APPENDIX A

1	Kentucky
2	• Ky. Rev. Stat. Ann. §§ 367.110 et seq. (West) Consumer Protection Act
3	Louisiana
4	• La. Rev. Stat. Ann. §§ 51:1401 et seq. Unfair Trade Practices and Consumer Protection
5	Law
6	Michigan
7	• Mich. Comp. Laws §§ 445.901 et seq. Consumer Protection Act
8	Minnesota
9	• Minn. Stat. § 8.31
10	• Minn. Stat. §§ 325D.43 et seq. Uniform Deceptive Trade Practices Act
11	• Minn. Stat. §§ 325F.68 et seq. Prevention of Consumer Fraud Act
12	Missouri
13	Chapter 407 RSMo, Missouri Merchandising Practices Act
14	Montana
15	• Mont. Code Ann. §§ 30-14-101 et seq. Unfair Trade Practices and Consumer Protection
16	Act
17	Nebraska
18	• Neb. Rev. Stat. §§ 59-1601 et seq. Consumer Protection Act
19	• Neb. Rev. Stat. §§ 87-301 et seq. Uniform Deceptive Trade Practices Act
20	Nevada
21	• NRS 598.0903 et seq. Deceptive Trade Practices Act
22	New Jersey
23	• N.J. Stat. Ann. §§ 56:8-1 et seq. (West)
24	North Carolina
25	• N.C. Gen. Stat. §§ 75-1.1 et seq. North Carolina Unfair and Deceptive Trade Practices
26	Act
27	North Dakota
28	• N.D. Cent. Code §§ 51-15-01 <i>et seq</i> .

#### APPENDIX A

1	Ohio
2	• R.C. §§ 1345.01 et seq. Consumer Sales Practices Act,
3	Oregon
4	• Or. Rev. Stat. §§ 646.605 et seq. Unlawful Trade Practices Law
5	Pennsylvania
6	• 73 Pa. Stat. Ann. §§ 201-1 et seq. (West) Unfair Trade Practices and Consumer
7	Protection Law
8	South Carolina
9	• S.C. Code Ann. §§ 39-5-10 et seq. Unfair Trade Practices Act
10	Tennessee
11	• Tenn. Code Ann. §§ 47-18-101 et seq. Consumer Protection Act
12	Texas
13	• Tex. Bus. & Com. Code §§ 17.41 et seq. Deceptive Trade Practices-Consumer
14	Protection Act
15	Utah
16	• Utah Code Ann. §§ 13-2-1 et seq. and 13-5-1 et seq. (West) Unfair Practices Ac
17	• Utah Code Ann. §§ 13-11-1 et seq. (West) Consumer Sales Practices Act
18	• Utah Code Ann. §§ 13-11a-1 et seq. (West) Truth in Advertising
19	Vermont
20	• Vt. Stat. Ann. tit. 9, §§ 2451 et seq. Consumer Fraud Act
21	Virginia
22	• Va. Code §§ 59.1-196 et seq. Consumer Protection Act
23	Wisconsin
24	• Wis. Stat. § 100.18
25	• Wis. Stat. §§ 100.20 et seq.
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## eSignature Page 1 of 1

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**Granted as Submitted** 



#### **ENDORSEMENT PAGE**

CASE NUMBER: CV2020-014863 SIGNATURE DATE: 11/21/2020

E-FILING ID #: 12249403 FILED DATE: 11/24/2020 8:00:00 AM

MATTHEW B DU MEE

APPLE INC 1 APPLE PKWY CUPERTINO CA 92014