The Arizona Attorney General’s Office is dedicated to a system of justice that is inclusive of crime victims and will remain vigilant in striving to provide the most efficient and effective service to the people of Arizona. The Office of Victim Services (OVS) is a service-oriented Section within the Criminal Division of the Attorney General’s Office. OVS programs exist for both the direct benefit of crime victims and the many state and local governmental entities in Arizona who serve them. The OVS Victims’ Rights Education and Outreach Program provides statewide presentations on victims’ rights laws and provision of services to victims of crime. The presentations have been developed to set the stage for an effective approach to achieving the statutory intent of victims’ rights in an effort to expand delivery and improve the quality of victims’ rights services.

Basic Victims’ Rights is suggested for employees new to victims’ rights OR for anyone who needs a refresher. Because the curriculum is regularly updated and victims’ rights can be complicated, we recommend that those serving victims attend Basic at least once every five years. The content covers fundamental information about victims’ rights for victims of a criminal offense or delinquent act and illustrates a victim’s journey through the criminal and juvenile justice system, pre and post-conviction/adjudication, and also includes information on restitution and compensation. Basic is a five-hour presentation and is usually scheduled from 9:00AM - 3:00PM.

Advanced Victims’ Rights is intended for experienced victim services providers, and those who have completed our Basic session, as well as anyone interested in gaining a deeper understanding of victims’ rights. Advanced provides the most current legislative updates and case law discussions. Restitution is main topic this year and participants will learn tools for assisting victims in getting a restitution order and helping to ensure it is paid. Advanced is presented in a three hour session and is usually scheduled from 9:00AM – 12:00PM.

Basic and Advanced Victims’ Rights courses are approved for the following types of credit:

- Arizona Peace Officer Standards & Training (AZ POST)
- Committee on Judicial Education and Training (COJET)
- VOCA

Courses may qualify for Continuing Legal Education (CLE) credit.
**Request A Presentation**

In addition to our Basic and Advanced Victims’ Rights courses, the Office of Victim Services offers a number of specialized presentations that can be scheduled for your agency or organization upon request.

**Presentations designed for agencies that are responsible for providing victims’ rights services:**
- Prosecutor Victims’ Rights (2 hours)
- Law Enforcement Victims’ Rights** (1.5 hours)
- Probation Victims’ Rights (1 hour)

**Eligible for AZ POST credit**

**Presentations that provide a general overview of victims’ rights related issues:**
- Capital Crime Cases and the Impact on Victims (1.5 hours)
- Victims Have Rights? (1.5 hours)

To schedule a presentation please contact our office at OVSTraining@azag.gov or complete the training request form at https://www.azag.gov/victim-services/request-ovs-training#

**Please note that a minimum of 15 attendees are required to schedule a session.**

**What Attendees Are Saying**

- “I enjoyed the presentation. You were interesting, engaging & made today very worthwhile!”
- “It was helpful to see everything in context, and it will help me be aware of [victims’] rights as I help [victims] at diff stages.”
- “Instructor was very knowledgeable, great powerpoint.”
- “...excellent flow and approaches, especially real life cases worked into the program.”
- “The instructor knew the material well and was able to present it in an engaging manner.”
- “Presentation, powerpoint and speaker were all excellent.”
- “…very good presentation. Interactive.”
- “The overall training was very informative and relative to the work I do.”
- “All the areas covered were interesting and can be used or shared with our clients.”
- “Loved the use of case examples.”

We encourage you to attend one of our upcoming sessions and see for yourself.

The list of currently scheduled presentations can be found at https://www.azag.gov/victim-services/victims-rights-training-schedule

**Attorney General's Office of Victim Services**

**Distinguished Service Awards 2018**

It’s that time again to nominate and formally recognize the work of those in the victims’ rights field during National Crime Victims’ Rights Week held April 8-14, 2018.

This year you can complete the nomination form for the 2018 Distinguished Service Awards online. We would like to ask that you please share this announcement with your agency’s employees and contacts. It is our hope that you and your employees help identify the many deserving and dedicated individuals who are committed to serving victims of crime.

Nomination Form Link: https://www.azag.gov/2018-distinguished-service-awards