

INFORMATION FOR ARIZONA'S VICTIMS OF CRIME



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<https://www.azag.gov/criminal/victim-services>*



Being the victim of a crime can be traumatic. You may feel isolated and confused, and not know where to turn for practical advice or support. This brochure highlights community resources available to assist you and explains your rights as a victim under Arizona law.

**Esta información en español, se puede obtener en www.azag.gov/victim-services/resources*

VICTIM ASSISTANCE

See “*Information and Resource Numbers*” on the last page for a list of agencies that can provide victim assistance services.

AGENCIES & SERVICES

Organizations such as victim assistance programs, advocacy centers, child abuse treatment programs, support groups, and domestic violence shelters are established throughout the state to help crime victims regain control over their lives.

PROTECTIVE ORDERS

A protective order is a document obtained from a court to order the defendant not to contact you (plaintiff) and to prevent abusive behavior. In Arizona, there are four types of protective orders you can request: 1. Order of Protection 2. Injunction Against Harassment 3. Emergency Order of Protection 4. Injunction Against Workplace Harassment. There is no court filing fee for protective orders. There are also no fees associated with the service of an Order of Protection or an Injunction Against Harassment if you have been a victim of a sexual assault.

1. **Order of Protection:** This type of order requires a qualifying relationship. You can fill out forms and figure out if you have a qualifying relationship through AZPOINT.
2. **Injunction Against Harassment:** If you do not have a qualifying relationship, victims of certain crimes may be eligible for this type of order. A service fee may apply. You can fill out forms through AZPOINT.
3. **Emergency Order of Protection:** When the court is not open, you may request this type of order through a law enforcement officer. These orders expire seven (7) calendar days after issuance.
4. **Injunction Against Workplace Harassment:** A service fee may apply. You can fill out forms through AZPOINT.

If you are a party in an ongoing or pending family law case (ex. Dissolution of marriage) or if the juvenile defendant is under the age of twelve, it is recommended to apply at any Superior or Tribal Court location. To start the protective order process, go to <https://azpoint.azcourts.gov/>

Your employer may be legally required to allow you unpaid leave from work to attend court and to obtain an order of protection pursuant to ARS §§ 13-4439/8-420.

DOMESTIC VIOLENCE

If you have been a victim of domestic violence, you may seek a protective order. For more information on protective orders, please refer to the "Protective Orders" section above.

If there is a firearm present when there has been an incident of domestic violence and a law enforcement officer believes that the firearm would expose the victim or another person in the household to a risk of serious bodily injury or death, the firearm may be temporarily seized and held by the law enforcement agency. To ensure that you, as the victim, are notified of the release of a firearm that has been seized, you must provide the law enforcement agency with any change of address or phone number.

SEXUAL ASSAULT

If you have been a victim of a dangerous crime against children as defined in ARS § 13-705 or a sexual assault, you are entitled to a medical or forensic interview free of charge, without reporting to law enforcement, paid by the county in which the offense occurred pursuant to ARS § 13-1414.

For more information on domestic violence/sexual assault or to get help, please visit www.acesdv.org

ADDRESS CONFIDENTIALITY PROGRAM

The Arizona Address Confidentiality Program (ACP) is a program that helps victims of domestic violence, sexual offenses, and/or stalking from being located by the perpetrator through public records. The program provides a substitute address and confidential mail forwarding services to individuals and families across Arizona.

To enroll, visit <https://azsos.gov/services/acp/eligibility-enrollment>

VICTIM COMPENSATION

If you are a victim of a crime or the next of kin of a victim who dies as a result of a criminal act, you may be eligible for compensation. To obtain an application or to receive more information on Crime Victim Compensation, contact your county Victim Compensation Coordinator.

VICTIMS' RIGHTS

As a victim of crime in Arizona, you have a Constitutional right to be treated with fairness, respect and dignity and to be free from intimidation, harassment or abuse throughout the criminal or juvenile justice process. All state, county and municipal justice agencies and courts in Arizona are required to perform certain duties to ensure that you receive your rights.

WHO IS A VICTIM FOR PURPOSES OF EXERCISING RIGHTS?

State law says a victim is a person against whom a criminal or juvenile offense has been committed. This includes any felony, misdemeanor, petty offense or violation of a local criminal ordinance. If a person is killed or incapacitated, the person's spouse, parent, child, sibling, grandparent or any other person related to the person by consanguinity or affinity to the second degree or any other lawful representative of the person, except if that person is in custody for an offense or is the accused, may receive victims' rights. If a victim is incompetent, deceased or otherwise incapable of designating another person to act in the victim's place, the court may appoint a lawful representative who is not a witness. If at any time the victim is no longer incompetent, incapacitated, or otherwise incapable of acting, the victim may personally exercise his or her victim's rights.

REQUESTING/WAIVING RIGHTS

The law enforcement officer provided you with a form (Request/Waiver Form) that asks you to request or waive (decline) your rights. This form will assist you in exercising your victims' rights, whether you decide to request or waive your rights. Keep your copy of the form for your records. Your decision to request or waive your rights does not mean that you cannot change your mind later. However, if at first you waive your rights and then request them at a later time, you will be giving up some rights that only apply at certain stages of the justice process. There are other important benefits and protections that apply to crime victims as a case proceeds through the system. If you choose to waive your rights, it does not exclude your involvement in the prosecution of the case. You may be subpoenaed to testify in court.

You can also learn more about Arizona's victims' rights laws by visiting the Arizona Attorney General website at www.azag.gov

YOUR RIGHT TO RESTITUTION

Victims of crime have a Constitutional right to receive prompt restitution. If someone is found guilty of the crime(s) committed against you, the court may order that person to re-pay certain financial costs of your victimization. This court-ordered payment is known as restitution. Restitution is most often ordered at the time of sentencing and may include reimbursement for actual losses and expenses attributable to the offense. To determine the amount of restitution to be ordered, financial loss information is gathered from victims prior to sentencing. If you have faced financial losses as a result of the crime committed against you, it is recommended that you keep track of all your receipts as expenses are incurred. If charges are filed in your case, it is important that you contact the prosecutor's Victim Services program for more information and assistance with the restitution process.

For more restitution resource information, please visit the Arizona Supreme Court's victim restitution website at www.azcourts.gov/restitution

FREE COPIES OF POLICE REPORTS

A victim of a criminal offense that is a part 1 crime (e.g. criminal homicide, rape, robbery, aggravated assault, burglary, motor vehicle theft, larceny-theft and arson), an immediate family member of the victim if the victim is killed or incapacitated, or the victim's attorney has the right to receive one copy of the police report from the investigating law enforcement agency at no charge.

WHEN A SUSPECT IS ARRESTED

Box 3 of the Request/Waiver Form provides information to assist you in exercising your rights immediately following the arrest of a suspect; however, you must act quickly. See next page for the specific scenarios outlining your rights as a victim.

Your employer may be legally required to allow you unpaid leave from work to attend court and to obtain an order of protection pursuant to ARS §§ 13-4439/8-420.

SUSPECT IS AN ADULT AND HAS BEEN ARRESTED

If the suspect is an adult and has been arrested, law enforcement informed you of the time, place and date of the Initial Appearance. You are encouraged to contact the court for any changes to the Initial Appearance schedule. You can also exercise your right to be informed of the suspect's release by contacting the custodial agency.

Initial Appearance (Court Hearing)

- Purposes:
- (1) Determine release eligibility of the accused;
 - (2) Determine the terms and conditions of release of the accused;
 - (3) Set the next court date(s);
 - (4) Obtain a plea from the accused (for some misdemeanor offenses)
- When Held: Within 24 hours of arrest
- Location: Court and Custodial Agency
- Contact: See "Information & Resource Numbers"
- Your Rights: To be notified of the time, place and date for the Initial Appearance, to be present and heard at the Initial Appearance and to be informed of the suspect's release.

SUSPECT IS A JUVENILE AND HAS BEEN DETAINED

If the suspect is a juvenile and has been detained, you must contact the detention screening section of the juvenile probation department immediately to request notice of the date, time and place of the Detention Hearing and any changes to the Detention Hearing schedule. You can also exercise your right to be informed of the juvenile's release by contacting the detention center.

Detention and Advisory Hearings

- Purposes:
- (1) Determine release eligibility of the accused;
 - (2) If the accused is released, determine the terms and conditions of release;
 - (3) Obtain a plea from the juvenile
 - (4) Juvenile to admit guilt or deny
- When Held: Detention Hearing – within 24 hours of arrest
Advisory Hearing – within 24 hours of detention hearing
- Location: Detention Screening Section, County Juvenile Probation
- Contact: See "Information & Resource Numbers"
- Your Rights: To be notified of the time, place and date for the detention and advisory hearings, to be present and heard at the detention and advisory hearings and to be informed of the juvenile's release.

If you choose to exercise your right to be heard through a written statement, contact the detention screening section for instructions on how to submit to the court.

SUSPECT IS AN ADULT OR JUVENILE AND CITED AND RELEASED

If an adult suspect is cited and released, law enforcement informed you of the initial court date. *If a juvenile suspect is cited and released*, law enforcement has provided you with the name of the court to obtain information about subsequent proceedings. Contact the court prior to the date and time to confirm that the suspect must appear.

SUSPECT IS AN ADULT OR JUVENILE AND THERE IS NO ARREST

If the arrest of a suspect is not immediate and you are not notified of an arrest within 30 days, you can call the law enforcement agency that took the report to obtain case status information.

INFORMATION AND RESOURCE NUMBERS - - PIMA, PINAL, & SANTA CRUZ COUNTIES, THEIR CITIES AND TOWNS

VICTIM SERVICES

★EMERGENCY SERVICES ONLY

Identity Theft Resource Center (ITRC). 1-888-400-5530
www.idtheftcenter.org

Address Confidentiality (602) 542-1653

AZ Community Information & Referral 1-800-352-3792

Mothers Against Drunk Driving (MADD) (AZ Office): 1-800-553-6233

National Domestic Violence Hotline 1-800-799-SAFE (7233)
 (602) 263-8856 or 1-800-352-3792

Crisis Response Network (520) 622-6000

Birth to 5 Helpline 1-877-705-5437

Adult Protective Services 1-877-SOS-ADULT / 1-877-767-2385

Department of Child Safety 1-888-SOS-CHILD / 1-888-767-2445

PIMA

Pima County Victim Services (520) 724-5525

Juvenile Victim Services (520) 724-2991

Tucson City Prosecutor. (520) 791-4104

Pima County Victim Compensation (520) 724-5525

Help-On-Call, 24-Hour Crisis Line. (520) 323-9373

Domestic Violence Crisis Services:

EMERGE (520) 795-4266
 1-888-428-0101

Casa De Los Niños. (520) 326-8250

New Beginnings (520) 325-8800

Gospel Rescue Mission. (520) 740-1501

Pascua Yaqui Domestic Violence Program (520) 883-5084

Sexual Assault Programs:

Las Familias (520) 327-7122

Southern Arizona Against Sexual Assault. (520)-327-7273
 or (520) 327-1171

PINAL

Pinal County Victim Services Program (520) 866-6813
 or 1-800-208-6897 x 6813

Apache Junction PD Victim Services. (480) 982-8260

Pinal County Sheriff's Office Victims' Rights (520) 866-5089

Pinal County Victim Compensation (520) 866-6805

Domestic Violence Crisis Services (520) 795-4266

Against Abuse (520) 836-1239
 or. (520) 836-0858

Tri-Community Mental Health (520) 896-9240

Behavioral Health Agency of Central Arizona (520) 836-1688

Community Alliance Against Family Abuse (CAAFA) 1-877/480-982-0196

SANTA CRUZ

Santa Cruz County Victim Witness Prog. (520) 281-5868
 message. (520) 761-7850

VICTIM SERVICES CONTINUED

Santa Cruz County Victim Compensation (520) 375-7780
 message. (520) 281-5868

Domestic Violence Shelter & Crisis Intervention: (520) 287-2107

Arizona Coalition to End Sexual and Domestic Violence (602)279-2900
 1-800-782-6400

Crossroads Nogales Mission (520) 287-5828

Family Guidance Center (866) 495-6735

CUSTODIAL AGENCIES

Arizona Dept. of Corrections. 1-866-787-7233

PIMA

Pima County Jail (520) 351-8111

Pretrial Services. (520) 724-3310

Pima County Juvenile Detention. (520) 724-2000

PINAL

Pinal County Jail 1-855-355-0358

Pinal County Juvenile Detention (520) 866-4000
 or 1-800-208-6897

SANTA CRUZ

Santa Cruz County Jail. (520) 761-7875

Santa Cruz County Juv. Detention (520) 375-8195

PROSECUTORS

Arizona Attorney General's Office. (520) 628-6456

PIMA

Pima County Attorney's Office. (520) 724-5600
 Juvenile Division. (520) 740-2991

MUNICIPAL PROSECUTORS

Marana (520) 382-1942

Oro Valley (520) 229-4760

Sahuarita. (520) 822-8830

South Tucson. (520) 740-1802

Tucson (520) 791-4221

PINAL

Pinal County Attorney's Office (520) 866-6271
 or 1-800-208-6897 x 6271

MUNICIPAL PROSECUTORS

Apache Junction (480) 474-2604

Casa Grande (520) 421-8600 x 504

Coolidge (520) 426-3824

Eloy. (520) 836-8265

Florence (520) 868-7557

Kearny (520) 836-8265

Mammoth. (520) 836-8265

Maricopa (520) 426-3824

Superior (520) 509-3555

SANTA CRUZ

Santa Cruz County Attorney's Office (520) 375-7780

MUNICIPAL PROSECUTORS

Nogales (520) 287-6571 x 244

Patagonia (520) 394-2229

LAW ENFORCEMENT

Arizona State Capitol Police (602) 542-4580
 Arizona Game and Fish Dept. (602) 942-3000

PIMA

Pima County Sheriff's Office (520) 741-4700
 Arizona Department of Public Safety (520) 746-4600

MUNICIPAL POLICE

Marana Police Dept. (520) 382-2000
 Oro Valley Police Dept. (520) 229-4900
 Pima Community College DPS (520) 206-2700
 Sahuarita Police Dept. (520) 344-7000
 South Tucson Police Dept. (520) 622-0655
 Tucson Airport Authority (520) 573-8182
 Tucson Police Dept. (520) 791-4444
 University of AZ Police Dept. (520) 621-8273

PINAL

Pinal County Sheriff's Office (520) 866-5111
 Arizona Department of Public Safety (520) 746-4500

MUNICIPAL POLICE

Apache Junction Police Dept. (480) 982-8260
 Casa Grande Police Dept. (520) 421-8700
 Central AZ College Police Dept. (520) 494-5445
 Coolidge Police Dept. (520) 723-5311
 Eloy Police Dept. (520) 466-7324
 Eloy City Jail (520) 466-7324
 Florence Police Dept. (520) 868-7681
 Kearny Police Dept. (520) 363-5566
 Mammoth Police Dept. (520) 487-2331
 Maricopa Police Dept. (520) 316-6800
 Superior Police Dept. (520) 689-5254

SANTA CRUZ

Santa Cruz County Sheriff's Office (520) 761-7869
 Arizona Department of Public Safety (520) 746-4500

MUNICIPAL POLICE

Nogales Police Dept. (520) 287-9111
 Patagonia Marshal's Office (520) 394-2091
 Tohono O'odham Police Dept. (520) 383-3275

COURTS

Arizona Supreme Court: www.azcourts.gov/restitution

PIMA

U.S. District Court, District of Arizona - Tucson (520) 205-4200
 Pima County Superior Court:
 Pima County Adult Probation (520) 740-3800
 Pretrial Services (520) 547-8282
 Administration (520) 740-3238
 Calendar / Case Information (520) 740-8426
 Restitution Clerk (520) 740-3263
 Pima County Juvenile Court (520) 740-2000
 Victim Liaison (Restitution) (520) 740-2001

COURTS CONTINUED

MUNICIPAL COURTS

Marana (520) 382-2700
 Oro Valley (520) 229-4780
 South Tucson (520) 917-1568
 Tucson (520) 791-4216

JUSTICE COURTS

Precinct #1 - Tucson (520) 724-3171
 Precinct #2 - Tucson (520) 740-3504
 Precinct #3 - Ajo (520) 387-7684
 Precinct #4 - Tucson (520) 740-3502
 Precinct #5 - Tucson (520) 724-3505
 Precinct #6 - Tucson (520) 740-3505
 Precinct #7 - Green Valley (480) 648-0658
 or (480) 648-1531

PINAL

Pinal County Superior Court - Clerk's Office (520) 509-3555
 Apache Junction - Satellite Office (520) 509-3555
 Pinal County Adult Probation (520) 866-5600
 Pinal County Juv. Court Services/Juv. Probation (520) 866-7065
 or 1-800-208-6897 x 7065

MUNICIPAL COURTS

Apache Junction (480) 982-8250
 Casa Grande (520) 421-8675
 Coolidge (520) 723-6031
 Eloy (520) 466-3913
 Florence (520) 868-7500
 Kearny (520) 363-7752
 Mammoth (520) 487-2262
 Maricopa (520) 866-3999
 Superior (520) 689-5871

JUSTICE COURTS

Precinct #1 - Pioneer JP (San Tan Valley) (480) 380-7312
 Precinct #2 - Casa Grande JP (Casa Grande) (520) 866-7475
 Precinct #3 - Central Pinal (Florence/Eloy) (520) 866-7900
 Precinct #4 - Western Pinal JP (Maricopa/Stanfield) (520) 866-3999
 Precinct #5 - Copper Corridor JP (Superior/Mammoth/Oracle) (520) 866-6950
 Precinct #6 - Apache Jct. JP (480) 982-2921
 Kearny Justice Court (520) 363-5308

SANTA CRUZ

Santa Cruz County Superior Court (520) 375-7700
 Santa Cruz County Probation Dept. (520) 375-7600

MUNICIPAL COURTS

Nogales (520) 287-3181
 Patagonia (520) 394-2958

JUSTICE COURTS

Precinct #1 - Nogales (520) 375-7760