

# INFORMATION FOR ARIZONA'S VICTIMS OF CRIME



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<https://www.azag.gov/criminal/victim-services>*



Being the victim of a crime can be traumatic. You may feel isolated and confused, and not know where to turn for practical advice or support. This brochure highlights community resources available to assist you and explains your rights as a victim under Arizona law.

*\*Esta información en español, se puede obtener en [www.azag.gov/victim-services/resources](https://www.azag.gov/victim-services/resources)*

## VICTIM ASSISTANCE

See “*Information and Resource Numbers*” on the last page for a list of agencies that can provide victim assistance services.

### AGENCIES & SERVICES

Organizations such as victim assistance programs, advocacy centers, child abuse treatment programs, support groups, and domestic violence shelters are established throughout the state to help crime victims regain control over their lives.

### PROTECTIVE ORDERS

A protective order is a document obtained from a court to order the defendant not to contact you (plaintiff) and to prevent abusive behavior. In Arizona, there are four types of protective orders you can request: 1. Order of Protection 2. Injunction Against Harassment 3. Emergency Order of Protection 4. Injunction Against Workplace Harassment. There is no court filing fee for protective orders. There are also no fees associated with the service of an Order of Protection or an Injunction Against Harassment if you have been a victim of a sexual assault.

1. **Order of Protection:** This type of order requires a qualifying relationship. You can fill out forms and figure out if you have a qualifying relationship through AZPOINT.
2. **Injunction Against Harassment:** If you do not have a qualifying relationship, victims of certain crimes may be eligible for this type of order. A service fee may apply. You can fill out forms through AZPOINT.
3. **Emergency Order of Protection:** When the court is not open, you may request this type of order through a law enforcement officer. These orders expire seven (7) calendar days after issuance.
4. **Injunction Against Workplace Harassment:** A service fee may apply. You can fill out forms through AZPOINT.

If you are a party in an ongoing or pending family law case (ex. Dissolution of marriage) or if the juvenile defendant is under the age of twelve, it is recommended to apply at any Superior or Tribal Court location. To start the protective order process, go to <https://azpoint.azcourts.gov/>

**Your employer may be legally required to allow you unpaid leave from work to attend court and to obtain an order of protection pursuant to ARS §§ 13-4439/8-420.**

## **DOMESTIC VIOLENCE**

If you have been a victim of domestic violence, you may seek a protective order. For more information on protective orders, please refer to the "Protective Orders" section above.

If there is a firearm present when there has been an incident of domestic violence and a law enforcement officer believes that the firearm would expose the victim or another person in the household to a risk of serious bodily injury or death, the firearm may be temporarily seized and held by the law enforcement agency. To ensure that you, as the victim, are notified of the release of a firearm that has been seized, you must provide the law enforcement agency with any change of address or phone number.

## **SEXUAL ASSAULT**

If you have been a victim of a dangerous crime against children as defined in ARS § 13-705 or a sexual assault, you are entitled to a medical or forensic interview free of charge, without reporting to law enforcement, paid by the county in which the offense occurred pursuant to ARS § 13-1414.

**For more information on domestic violence/sexual assault or to get help, please visit [www.acesdv.org](http://www.acesdv.org)**

## **ADDRESS CONFIDENTIALITY PROGRAM**

The Arizona Address Confidentiality Program (ACP) is a program that helps victims of domestic violence, sexual offenses, and/or stalking from being located by the perpetrator through public records. The program provides a substitute address and confidential mail forwarding services to individuals and families across Arizona.

**To enroll, visit <https://azsos.gov/services/acp/eligibility-enrollment>**

## **VICTIM COMPENSATION**

If you are a victim of a crime or the next of kin of a victim who dies as a result of a criminal act, you may be eligible for compensation. To obtain an application or to receive more information on Crime Victim Compensation, contact your county Victim Compensation Coordinator.

## **VICTIMS' RIGHTS**

As a victim of crime in Arizona, you have a Constitutional right to be treated with fairness, respect and dignity and to be free from intimidation, harassment or abuse throughout the criminal or juvenile justice process. All state, county and municipal justice agencies and courts in Arizona are required to perform certain duties to ensure that you receive your rights.

## **WHO IS A VICTIM FOR PURPOSES OF EXERCISING RIGHTS?**

State law says a victim is a person against whom a criminal or juvenile offense has been committed. This includes any felony, misdemeanor, petty offense or violation of a local criminal ordinance. If a person is killed or incapacitated, the person's spouse, parent, child, sibling, grandparent or any other person related to the person by consanguinity or affinity to the second degree or any other lawful representative of the person, except if that person is in custody for an offense or is the accused, may receive victims' rights. If a victim is incompetent, deceased or otherwise incapable of designating another person to act in the victim's place, the court may appoint a lawful representative who is not a witness. If at any time the victim is no longer incompetent, incapacitated, or otherwise incapable of acting, the victim may personally exercise his or her victim's rights.

## **REQUESTING/WAIVING RIGHTS**

The law enforcement officer provided you with a form (Request/Waiver Form) that asks you to request or waive (decline) your rights. This form will assist you in exercising your victims' rights, whether you decide to request or waive your rights. Keep your copy of the form for your records. Your decision to request or waive your rights does not mean that you cannot change your mind later. However, if at first you waive your rights and then request them at a later time, you will be giving up some rights that only apply at certain stages of the justice process. There are other important benefits and protections that apply to crime victims as a case proceeds through the system. If you choose to waive your rights, it does not exclude your involvement in the prosecution of the case. You may be subpoenaed to testify in court.

*You can also learn more about Arizona's victims' rights laws by visiting the Arizona Attorney General website at [www.azag.gov](http://www.azag.gov)*

## **YOUR RIGHT TO RESTITUTION**

Victims of crime have a Constitutional right to receive prompt restitution. If someone is found guilty of the crime(s) committed against you, the court may order that person to re-pay certain financial costs of your victimization. This court-ordered payment is known as restitution. Restitution is most often ordered at the time of sentencing and may include reimbursement for actual losses and expenses attributable to the offense. To determine the amount of restitution to be ordered, financial loss information is gathered from victims prior to sentencing. If you have faced financial losses as a result of the crime committed against you, it is recommended that you keep track of all your receipts as expenses are incurred. If charges are filed in your case, it is important that you contact the prosecutor's Victim Services program for more information and assistance with the restitution process.

*For more restitution resource information, please visit the Arizona Supreme Court's victim restitution website at [www.azcourts.gov/restitution](http://www.azcourts.gov/restitution)*

## **FREE COPIES OF POLICE REPORTS**

A victim of a criminal offense that is a part 1 crime (e.g. criminal homicide, rape, robbery, aggravated assault, burglary, motor vehicle theft, larceny-theft and arson), an immediate family member of the victim if the victim is killed or incapacitated, or the victim's attorney has the right to receive one copy of the police report from the investigating law enforcement agency at no charge.

## **WHEN A SUSPECT IS ARRESTED**

Box 3 of the Request/Waiver Form provides information to assist you in exercising your rights immediately following the arrest of a suspect; however, you must act quickly. See next page for the specific scenarios outlining your rights as a victim.

**Your employer may be legally required to allow you unpaid leave from work to attend court and to obtain an order of protection pursuant to ARS §§ 13-4439/8-420.**

## **SUSPECT IS AN ADULT AND HAS BEEN ARRESTED**

*If the suspect is an adult and has been arrested*, law enforcement informed you of the time, place and date of the Initial Appearance. You are encouraged to contact the court for any changes to the Initial Appearance schedule. You can also exercise your right to be informed of the suspect's release by contacting the custodial agency.

### *Initial Appearance (Court Hearing)*

- Purposes:
- (1) Determine release eligibility of the accused;
  - (2) Determine the terms and conditions of release of the accused;
  - (3) Set the next court date(s);
  - (4) Obtain a plea from the accused (for some misdemeanor offenses)
- When Held: Within 24 hours of arrest
- Location: Court and Custodial Agency
- Contact: See "Information & Resource Numbers"
- Your Rights: To be notified of the time, place and date for the Initial Appearance, to be present and heard at the Initial Appearance and to be informed of the suspect's release.

## **SUSPECT IS A JUVENILE AND HAS BEEN DETAINED**

*If the suspect is a juvenile and has been detained*, you must contact the detention screening section of the juvenile probation department immediately to request notice of the date, time and place of the Detention Hearing and any changes to the Detention Hearing schedule. You can also exercise your right to be informed of the juvenile's release by contacting the detention center.

### *Detention and Advisory Hearings*

- Purposes:
- (1) Determine release eligibility of the accused;
  - (2) If the accused is released, determine the terms and conditions of release;
  - (3) Obtain a plea from the juvenile
  - (4) Juvenile to admit guilt or deny
- When Held: Detention Hearing – within 24 hours of arrest  
Advisory Hearing – within 24 hours of detention hearing
- Location: Detention Screening Section, County Juvenile Probation
- Contact: See "Information & Resource Numbers"
- Your Rights: To be notified of the time, place and date for the detention and advisory hearings, to be present and heard at the detention and advisory hearings and to be informed of the juvenile's release.

If you choose to exercise your right to be heard through a written statement, contact the detention screening section for instructions on how to submit to the court.

## **SUSPECT IS AN ADULT OR JUVENILE AND CITED AND RELEASED**

*If an adult suspect is cited and released*, law enforcement informed you of the initial court date. *If a juvenile suspect is cited and released*, law enforcement has provided you with the name of the court to obtain information about subsequent proceedings. Contact the court prior to the date and time to confirm that the suspect must appear.

## **SUSPECT IS AN ADULT OR JUVENILE AND THERE IS NO ARREST**

*If the arrest of a suspect is not immediate and you are not notified of an arrest within 30 days*, you can call the law enforcement agency that took the report to obtain case status information.

## INFORMATION AND RESOURCE NUMBERS - - LA PAZ, YUMA & MOHAVE COUNTIES, THEIR CITIES & TOWNS

### VICTIM SERVICES

★EMERGENCY SERVICES ONLY . . . . . 911  
Identity Theft Resource Center (ITRC). . . . . 1-888-400-5530  
[www.idtheftcenter.org](http://www.idtheftcenter.org)  
Address Confidentiality Program . . . . . (602) 542-1653  
Mothers Against Drunk Driving (MADD) (AZ Office): . . . . . 1-800-553-6233  
Arizona Coalition to End Sexual and Domestic Violence . . . . . 1-800-782-6400  
National Domestic Violence Hotline . . . . . 1-800-799-SAFE (7233)  
AZ Community Information & Referral. . . . . 1-800-352-3792  
Crisis Response Network . . . . . (520) 622-6000  
Birth to 5 Helpline . . . . . 1-877-705-5437  
Adult Protective Services . . . . . 1-877-SOS-ADULT / 1-877-767-2385  
Department of Child Safety . . . . . 1-888-SOS-CHILD / 1-888-767-2445

#### LA PAZ

La Paz County Victim Witness Program . . . . . (928) 669-6118  
La Paz County Victim Compensation . . . . . (928) 669-6118  
Colorado River Regional Crisis Shelter . . . . . (928) 669-8620  
Colorado River Tribal Victim Advocacy Program . . . . . (928) 669-2906  
Colorado River Tribal Legal Aid . . . . . (928) 669-1268

#### MOHAVE

Mohave County Attorney Victim Witness Prog . . . . . (928) 718-4967  
Lake Havasu City Victim Witness Prog . . . . . (928) 854-4388  
Bullhead City Victim Witness Prog . . . . . (928) 763-0163  
Mohave County Victim Compensation . . . . . (928) 718-4967  
Sarah's House Victim Center . . . . . (928) 753-6222 or (928) 757-8103  
Domestic Violence Crisis Services:  
Bullhead City . . . . . (928) 763-7233  
Kingman . . . . . (928) 757-8103 or (928) 718-4967  
Kingman Aid For Abused People (Shelter) . . . . . (928) 753-6222 or (928) 753-4242  
Lake Havasu . . . . . (928) 855-8877  
Lake Havasu Abuse Prevention . . . . . (928) 505-0911  
Lake Havasu H.A.V.E.N. . . . . (928) 505-3153  
Trauma Intervention Emergency - Page . . . . . (928) 505-3153  
Adult Protective Services:  
Bullhead City . . . . . (928) 763-8388  
Kingman . . . . . (928) 753-5040  
Lake Havasu City . . . . . (928) 854-0376  
Sexual Assault Crisis Services:  
H.A.V.E.N. Center . . . . . (928) 505-3153  
After Hours Child Abuse Hotline . . . . . 1-888-767-2445  
After Hours Adult Abuse Hotline . . . . . 1-888-767-2385

#### YUMA

Yuma County Victim Witness Prog . . . . . (928) 817-4300  
Yuma County Victim Comp . . . . . (928) 817-4300  
Amberly's Place . . . . . (928) 373-0849  
Domestic Violence Crisis Services . . . . . (928) 329-2133 or (928) 782-0044  
Safe House . . . . . (928) 782-0077  
The Excel Group . . . . . (928) 341-0335  
Sexual Assault Crisis Services:  
Yuma County CASA Program . . . . . (928) 314-1830  
Children's Village . . . . . (928) 783-2427

### CUSTODIAL AGENCIES

Arizona Dept. of Corrections . . . . . 1-866-787-7233

#### LA PAZ

La Paz County Jail . . . . . (928) 669 5816  
La Paz County Juvenile Detention-  
La Paz County Juveniles are detained at the Yuma County Juvenile Detention Center.  
All communication, however, should be with the La Paz County Juvenile Probation  
Department. . . . . (928) 669 6188

#### MOHAVE

Mohave County Jail . . . . . (928) 753-0759  
Mohave County Juvenile Detention . . . . . (928) 753-0720

#### YUMA

Yuma County Jail . . . . . (928) 782-9871  
Yuma County Juvenile Detention . . . . . (928) 314-1900

### PROSECUTORS

Arizona Attorney General's Office . . . . . (602) 542-4911

#### LA PAZ

La Paz County Attorney's Office . . . . . (928) 669-6118  
Colorado River Indian Tribal Prosecutor . . . . . (928) 669-1395

#### MUNICIPAL PROSECUTORS

Parker . . . . . (928) 669-5892  
Quartzsite . . . . . (928) 927-7477

#### MOHAVE

Mohave County Attorney's Office . . . . . (928) 753-0719  
Lake Havasu City Office . . . . . (928) 854-3501  
Bullhead City Office . . . . . (928) 758-0727

#### MUNICIPAL PROSECUTORS

Bullhead City . . . . . (928) 763-0155  
Colorado City . . . . . (928) 779-6951  
Kingman . . . . . (928) 753-8091  
Lake Havasu City . . . . . (928) 453-4144  
Fort Mojave Tribal Prosecutor . . . . . (928) 346-2400

#### YUMA

Yuma County Attorney's Office . . . . . (928) 817-4300

#### MUNICIPAL PROSECUTORS

San Luis . . . . . (928) 341-8598  
Somerton . . . . . (928) 783-0101  
Wellton . . . . . (928) 344-3000  
Yuma . . . . . (928) 373-5050



## LAW ENFORCEMENT

Arizona Game and Fish Dept. . . . . (602) 942-3000

### LA PAZ

La Paz County Sheriff's Office . . . . . (928) 669-6141

Arizona Department of Public Safety . . . . . (520) 746-4600

### MUNICIPAL POLICE

Hualapai Nation Police Department. . . . . (928) 769-1024

Parker Police Dept. . . . . (928) 669-2265

Quartzsite Police Department . . . . . (928) 927-4644

Colorado River Tribal Police Dept. . . . . (928) 669-1277

### MOHAVE

Mohave County Sheriff's Office . . . . . (928) 753-0753

Arizona Department of Public Safety . . . . . (520) 746-4600

### MUNICIPAL POLICE

Bullhead City Police Dept. . . . . (928) 763-9200

Colorado City Marshal's Office . . . . . (928) 875-2695

Hualapai Nation Police Department. . . . . (928) 769-1024

Kingman Police Dept. . . . . (928) 753-2191

Lake Havasu City Police Dept. . . . . (928) 855-1171

Fort Mojave Tribal Police Dept. . . . . (928) 346-1521

### YUMA

Yuma County Sheriff's Office . . . . . (928) 783-4427

Records . . . . . (928) 329-2254

Arizona Department of Public Safety . . . . . (520) 746-4600

### MUNICIPAL POLICE

San Luis Police Dept. . . . . (928) 341-2420

Records . . . . . (928) 341-2460

Somerton Police Dept. . . . . (928) 722-7300

Wellton Police Dept. . . . . (928) 785-4887

Yuma Police Dept. . . . . (928) 783-4421

Records . . . . . (928) 373-4700

Arizona Western College Police Dept. . . . . (928) 314-9500

Quechan Tribal Police Dept. . . . . (760) 572-2933

Cocopah Tribal Police Dept. . . . . (928) 627-8857

## COURTS

Arizona Supreme Court: . . . . . [www.azcourts.gov/restitution](http://www.azcourts.gov/restitution)

### LA PAZ

La Paz County Superior Court . . . . . (928) 669-6131

La Paz County Adult Probation . . . . . (928) 669-6188

La Paz County Juv. Probation . . . . . (928) 669-6188

### MUNICIPAL COURTS

Parker . . . . . (928) 669-0011

Quartzsite . . . . . (928) 927-7477

## COURTS CONTINUED

### JUSTICE COURTS

Precinct #4 - Quartzsite . . . . . (928) 927-6313

Precinct #5 - Salome . . . . . (928) 859-3871

Precinct #6 - Parker . . . . . (928) 669-2504

Colorado River Indian Tribal Court . . . . . (928) 669-1355

### MOHAVE

Tribal Court & Probation Dept. . . . . (928) 346-5293

Mohave County Superior Court:

Kingman . . . . . (928) 753-0713

Bullhead City . . . . . (928) 753-0730

Mohave County Adult Probation Dept.:

Bullhead City . . . . . (928) 768-7081

Kingman . . . . . (928) 753-0741

Lake Havasu City . . . . . (928) 453-0405

Mohave County Juvenile Probation Dept.:

Main Office (Kingman). . . . . (928) 753-0741

Bullhead City . . . . . (928) 768-7081

Lake Havasu City . . . . . (928) 453-0405

### MUNICIPAL COURTS

Bullhead City . . . . . (928) 763-0130

North Canyon Consolidated Court . . . . . (928) 875-8700

Kingman . . . . . (928) 753-8193

Lake Havasu City . . . . . (928) 453-0748

### JUSTICE COURTS

Bullhead City Precinct . . . . . (928) 758-0709

Colorado Precinct . . . . . (928) 875-8700

Kingman Precinct . . . . . (928) 753-0710

Lake Havasu Precinct . . . . . (928) 453-0705

Cerbat Precinct . . . . . (928) 753-0710

### YUMA

Yuma Adult Probation . . . . . (928) 329-2210

Yuma County Superior Court . . . . . (928) 817-4083

Yuma County Juv. Probation Dept. . . . . (928) 314-1832

Yuma County Juv. Court Center . . . . . (928) 314-1900

### MUNICIPAL COURTS

San Luis . . . . . (928) 341-8595

Somerton. . . . . (928) 627-2722

Wellton . . . . . (928) 785-3321

Yuma . . . . . (928) 373-4800

### JUSTICE COURTS

Precinct #1 - Yuma . . . . . (928) 817-4100

Precinct #2 - South County . . . . . (928) 314-5100

Precinct #3 - Wellton . . . . . (928) 785-3321