

INFORMATION FOR ARIZONA'S VICTIMS OF CRIME



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<https://www.azag.gov/criminal/victim-services>*



Being the victim of a crime can be traumatic. You may feel isolated and confused, and not know where to turn for practical advice or support. This brochure highlights community resources available to assist you and explains your rights as a victim under Arizona law.

**Esta información en español, se puede obtener en www.azag.gov/victim-services/resources*

VICTIM ASSISTANCE

See *"Information and Resource Numbers"* on the last page for a list of agencies that can provide victim assistance services.

AGENCIES & SERVICES

Organizations such as victim assistance programs, advocacy centers, child abuse treatment programs, support groups, and domestic violence shelters are established throughout the state to help crime victims regain control over their lives.

PROTECTIVE ORDERS

A protective order is a document obtained from a court to order the defendant not to contact you (plaintiff) and to prevent abusive behavior. In Arizona, there are four types of protective orders you can request: 1. Order of Protection 2. Injunction Against Harassment 3. Emergency Order of Protection 4. Injunction Against Workplace Harassment. There is no court filing fee for protective orders. There are also no fees associated with the service of an Order of Protection or an Injunction Against Harassment if you have been a victim of a sexual assault.

1. **Order of Protection:** This type of order requires a qualifying relationship. You can fill out forms and figure out if you have a qualifying relationship through AZPOINT.
2. **Injunction Against Harassment:** If you do not have a qualifying relationship, victims of certain crimes may be eligible for this type of order. A service fee may apply. You can fill out forms through AZPOINT.
3. **Emergency Order of Protection:** When the court is not open, you may request this type of order through a law enforcement officer. These orders expire seven (7) calendar days after issuance.
4. **Injunction Against Workplace Harassment:** A service fee may apply. You can fill out forms through AZPOINT.

If you are a party in an ongoing or pending family law case (ex. Dissolution of marriage) or if the juvenile defendant is under the age of twelve, it is recommended to apply at any Superior or Tribal Court location. To start the protective order process, go to <https://azpoint.azcourts.gov/>

Your employer may be legally required to allow you unpaid leave from work to attend court and to obtain an order of protection pursuant to ARS §§ 13-4439/8-420.

DOMESTIC VIOLENCE

If you have been a victim of domestic violence, you may seek a protective order. For more information on protective orders, please refer to the "Protective Orders" section above.

If there is a firearm present when there has been an incident of domestic violence and a law enforcement officer believes that the firearm would expose the victim or another person in the household to a risk of serious bodily injury or death, the firearm may be temporarily seized and held by the law enforcement agency. To ensure that you, as the victim, are notified of the release of a firearm that has been seized, you must provide the law enforcement agency with any change of address or phone number.

SEXUAL ASSAULT

If you have been a victim of a dangerous crime against children as defined in ARS § 13-705 or a sexual assault, you are entitled to a medical or forensic interview free of charge, without reporting to law enforcement, paid by the county in which the offense occurred pursuant to ARS § 13-1414.

For more information on domestic violence/sexual assault or to get help, please visit www.acesdv.org

ADDRESS CONFIDENTIALITY PROGRAM

The Arizona Address Confidentiality Program (ACP) is a program that helps victims of domestic violence, sexual offenses, and/or stalking from being located by the perpetrator through public records. The program provides a substitute address and confidential mail forwarding services to individuals and families across Arizona.

To enroll, visit <https://azsos.gov/services/acp/eligibility-enrollment>

VICTIM COMPENSATION

If you are a victim of a crime or the next of kin of a victim who dies as a result of a criminal act, you may be eligible for compensation. To obtain an application or to receive more information on Crime Victim Compensation, contact your county Victim Compensation Coordinator.

VICTIMS' RIGHTS

As a victim of crime in Arizona, you have a Constitutional right to be treated with fairness, respect and dignity and to be free from intimidation, harassment or abuse throughout the criminal or juvenile justice process. All state, county and municipal justice agencies and courts in Arizona are required to perform certain duties to ensure that you receive your rights.

WHO IS A VICTIM FOR PURPOSES OF EXERCISING RIGHTS?

State law says a victim is a person against whom a criminal or juvenile offense has been committed. This includes any felony, misdemeanor, petty offense or violation of a local criminal ordinance. If a person is killed or incapacitated, the person's spouse, parent, child, sibling, grandparent or any other person related to the person by consanguinity or affinity to the second degree or any other lawful representative of the person, except if that person is in custody for an offense or is the accused, may receive victims' rights. If a victim is incompetent, deceased or otherwise incapable of designating another person to act in the victim's place, the court may appoint a lawful representative who is not a witness. If at any time the victim is no longer incompetent, incapacitated, or otherwise incapable of acting, the victim may personally exercise his or her victim's rights.

REQUESTING/WAIVING RIGHTS

The law enforcement officer provided you with a form (Request/Waiver Form) that asks you to request or waive (decline) your rights. This form will assist you in exercising your victims' rights, whether you decide to request or waive your rights. Keep your copy of the form for your records. Your decision to request or waive your rights does not mean that you cannot change your mind later. However, if at first you waive your rights and then request them at a later time, you will be giving up some rights that only apply at certain stages of the justice process. There are other important benefits and protections that apply to crime victims as a case proceeds through the system. If you choose to waive your rights, it does not exclude your involvement in the prosecution of the case. You may be subpoenaed to testify in court.

You can also learn more about Arizona's victims' rights laws by visiting the Arizona Attorney General website at www.azag.gov

YOUR RIGHT TO RESTITUTION

Victims of crime have a Constitutional right to receive prompt restitution. If someone is found guilty of the crime(s) committed against you, the court may order that person to re-pay certain financial costs of your victimization. This court-ordered payment is known as restitution. Restitution is most often ordered at the time of sentencing and may include reimbursement for actual losses and expenses attributable to the offense. To determine the amount of restitution to be ordered, financial loss information is gathered from victims prior to sentencing. If you have faced financial losses as a result of the crime committed against you, it is recommended that you keep track of all your receipts as expenses are incurred. If charges are filed in your case, it is important that you contact the prosecutor's Victim Services program for more information and assistance with the restitution process.

For more restitution resource information, please visit the Arizona Supreme Court's victim restitution website at www.azcourts.gov/restitution

FREE COPIES OF POLICE REPORTS

A victim of a criminal offense that is a part 1 crime (e.g. criminal homicide, rape, robbery, aggravated assault, burglary, motor vehicle theft, larceny-theft and arson), an immediate family member of the victim if the victim is killed or incapacitated, or the victim's attorney has the right to receive one copy of the police report from the investigating law enforcement agency at no charge.

WHEN A SUSPECT IS ARRESTED

Box 3 of the Request/Waiver Form provides information to assist you in exercising your rights immediately following the arrest of a suspect; however, you must act quickly. See next page for the specific scenarios outlining your rights as a victim.

Your employer may be legally required to allow you unpaid leave from work to attend court and to obtain an order of protection pursuant to ARS §§ 13-4439/8-420.

SUSPECT IS AN ADULT AND HAS BEEN ARRESTED

If the suspect is an adult and has been arrested, law enforcement informed you of the time, place and date of the Initial Appearance. You are encouraged to contact the court for any changes to the Initial Appearance schedule. You can also exercise your right to be informed of the suspect's release by contacting the custodial agency.

Initial Appearance (Court Hearing)

- Purposes:
- (1) Determine release eligibility of the accused;
 - (2) Determine the terms and conditions of release of the accused;
 - (3) Set the next court date(s);
 - (4) Obtain a plea from the accused (for some misdemeanor offenses)
- When Held: Within 24 hours of arrest
- Location: Court and Custodial Agency
- Contact: See "Information & Resource Numbers"
- Your Rights: To be notified of the time, place and date for the Initial Appearance, to be present and heard at the Initial Appearance and to be informed of the suspect's release.

SUSPECT IS A JUVENILE AND HAS BEEN DETAINED

If the suspect is a juvenile and has been detained, you must contact the detention screening section of the juvenile probation department immediately to request notice of the date, time and place of the Detention Hearing and any changes to the Detention Hearing schedule. You can also exercise your right to be informed of the juvenile's release by contacting the detention center.

Detention and Advisory Hearings

- Purposes:
- (1) Determine release eligibility of the accused;
 - (2) If the accused is released, determine the terms and conditions of release;
 - (3) Obtain a plea from the juvenile
 - (4) Juvenile to admit guilt or deny
- When Held: Detention Hearing – within 24 hours of arrest
Advisory Hearing – within 24 hours of detention hearing
- Location: Detention Screening Section, County Juvenile Probation
- Contact: See "Information & Resource Numbers"
- Your Rights: To be notified of the time, place and date for the detention and advisory hearings, to be present and heard at the detention and advisory hearings and to be informed of the juvenile's release.

If you choose to exercise your right to be heard through a written statement, contact the detention screening section for instructions on how to submit to the court.

SUSPECT IS AN ADULT OR JUVENILE AND CITED AND RELEASED

If an adult suspect is cited and released, law enforcement informed you of the initial court date. *If a juvenile suspect is cited and released*, law enforcement has provided you with the name of the court to obtain information about subsequent proceedings. Contact the court prior to the date and time to confirm that the suspect must appear.

SUSPECT IS AN ADULT OR JUVENILE AND THERE IS NO ARREST

If the arrest of a suspect is not immediate and you are not notified of an arrest within 30 days, you can call the law enforcement agency that took the report to obtain case status information.

INFORMATION AND RESOURCE NUMBERS - - COCONINO & YAVAPAI COUNTIES, THEIR CITIES & TOWNS

VICTIM SERVICES

★EMERGENCY SERVICES ONLY.	911
Identity Theft Resource Center (ITRC).	1-888-400-5530
www.idtheftcenter.org	
Address Confidentiality Program.	(602) 542-1653
Mothers Against Drunk Driving (MADD) (AZ Office):	1-800-553-6233
Arizona Coalition to End Sexual and Domestic Violence	1-800-782-6400
National Domestic Violence Hotline.	1-800-799-SAFE (7233)
AZ Community Information & Referral.	1-800-352-3792
Birth to 5 Helpline.	1-877-705-5437
Adult Protective Services.	1-877-SOS-ADULT / 1-877-767-2385
Department of Child Safety	1-888-SOS-CHILD / 1-888-767-2445

COCONINO

Coconino County Victim Witness Prog	(928) 856-7676
Coconino County Victim Compensation	(928) 679-7770
Hope Cottage	(928) 774-9270
Northland Family Help Center	(928) 527-1900 and 1-877-634-2723
Domestic Violence Shelter (24-Hour)	(928) 774-4503
Tuba City For Family Harmony	(928) 283-4650
Adult Protective Services.	1-877-767-2385
Coconino Community Guidance Ctr.	(928) 527-1899
Community Behavioral Health Svcs.	(928) 213-6300
Sunshine Rescue Mission.	(928) 774-3512
Another Way	(928) 645-5300
Coconino County Pre-Trial Services.	(928) 679-8460
Page Victim Assistance	(928) 645-4362

YAVAPAI

Yavapai County Victim Services and Victim Compensation:	
Prescott.	(928) 771-3485
Verde Valley.	(928) 567-7751
Domestic Violence Crisis Services:	
Stepping Stone (Shelter) I Crisis Hotline.	(928) 445-4673/(928) 772-4184
Verde Valley Sanctuary/Legal Advocacy Prg.. . . .	(928) 634-2511/(928) 639-2079
West Yavapai Guidance Center.	(928) 445-5211
Yavapai Family Advocacy Center.	(928) 775-0669

CUSTODIAL AGENCIES

Arizona Dept. of Corrections.	1-866-787-7233
COCONINO	
Coconino County Detention Facility (Flagstaff).	(928) 226-5200
(For ALL inmate information)	
Coconino County Juvenile Detention.	(928) 226-5599
Coconino County Detention Facility (Page).	(928) 645-8873
YAVAPAI	
Yavapai County Jail:	
Prescott.	(928) 771-3260
Verde Valley.	(928) 567-7734
Yavapai County Juvenile Detention.	(928) 771-3173

PROSECUTORS

Arizona Attorney General's Office (Phoenix)	(602) 542-4911
COCONINO	
Coconino County Attorney's Office.	(928) 679-8200
MUNICIPAL PROSECUTORS	
Flagstaff.	(928) 779-7680
Fredonia.	(928) 779-6951
Page.	(928) 645-4256
Sedona.	(928) 204-7200
Williams.	(928) 779-6951

YAVAPAI

Yavapai County Attorney's Office:	
Prescott.	(928) 771-3344
Verde Valley.	(928) 567-7717

MUNICIPAL PROSECUTORS

Camp Verde.	(928) 567-0030
Chino Valley.	(928) 636-8004
Clarkdale.	(928) 445-1909
Cottonwood.	(928) 634-5526
Jerome.	(928) 634-1023
Prescott.	(928) 777-1276
Prescott Valley.	(928) 759-3030
Sedona.	(928) 282-1189
Dewey-Humboldt.	(928) 632-0008
Wickenburg.	(928) 684-5451

LAW ENFORCEMENT

Arizona Game and Fish Department (602) 942-3000

COCONINO

Arizona Department of Public Safety (602) 223-2000
Coconino County Sheriff's Office 1-800-338-7888
Sedona 1-800-338-7888
Flagstaff (928) 774-4523
Page (928) 645-8873
Williams (928) 635-4487

MUNICIPAL POLICE

Flagstaff Police Dept. (928) 774-1414
Flagstaff Police Dept. Administration (928) 779-3646
Fredonia Marshal's Office (928) 643-7513
Hualapai Nation Police Department (928) 769-1024
Northern Az Univ. Police Dept. (928) 523-3611
Page Police Dept. (928) 645-2463
Sedona Police Dept. (928) 282-3100
Williams Police Dept. (928) 635-4461

YAVAPAI

Arizona Department of Public Safety (928) 773-3700
Yavapai County Sheriff:
Ashfork 1-800-771-2797
Bagdad 1-800-771-2797
Black Canyon (602) 495-8800
Cottonwood/Verde (928) 639-8100
Prescott (928) 771-3260
Seligman 1-800-771-2797
Yarnell 1-800-771-2797

MUNICIPAL POLICE

Camp Verde Marshal's Office (928) 554-8300
Chino Valley Police Dept. (928) 636-4223
Clarkdale Police Dept. (928) 634-2921
Cottonwood Police Dept. (928) 634-4246
Jerome Police Dept. (928) 634-8992
Prescott Police Dept. (928) 777-1988
Prescott Valley Police Dept. (928) 772-9261
Sedona Police Dept. (928) 282-3100
Wickenburg Police Dept. (928) 684-5411
Yavapai-Apache Nation Police Dept. (928) 567-4259
Yavapai College Police
Prescott Campus (928) 776-2185
Verde Campus (928) 634-6599
Yavapai-Prescott Tribal Police (928) 443-1599

COURTS

Arizona Supreme Court www.azcourts.gov/restitution

COCONINO

Coconino County Superior Court (928) 679-7600
Coconino County Adult Probation
Flagstaff Office (928) 679-8400
Page Office (928) 679-8130

JUVENILE COURT

Coconino County Juv. Probation (928) 226-5400
Page Office (928) 679-8130

MUNICIPAL COURTS

Flagstaff (928) 213-3000
Fredonia (928) 643-7241
Page (928) 645-4280
Sedona (928) 282-1189
Williams (928) 679-7698

JUSTICE COURTS

Flagstaff Precinct (928) 779-6806
Fredonia District (928) 643-7472
Page District (928) 645-8871
Williams Precinct (928) 679-7698

YAVAPAI

Yavapai County Superior Court
Prescott (928) 771-3312
Verde Valley (928) 567-7741
Yavapai County Adult Probation (928) 771-3332

JUVENILE COURTS

Yavapai County Juvenile Probation Dept.:
Prescott (928) 771-3156
Verde Valley (928) 639-8172

MUNICIPAL COURTS

Camp Verde (928) 567-6635
Chino Valley (928) 636-4534
Clarkdale (928) 634-1691
Cottonwood (928) 634-7537
Dewey-Humboldt (928) 632-0008
Jerome (928) 649-3250
Prescott (928) 771-3300
Prescott Valley (928) 772-8277
Sedona (928) 282-1189
Wickenburg (928) 684-5451

JUSTICE COURTS

Bagdad/ Yarnell Precinct (928) 771-3357
Verde Valley Precinct (928) 639-5820
Mayer Precinct (928) 771-3355
Prescott Precinct (928) 771-3302
Seligman Precinct (928) 422-3281