

INFORMATION FOR ARIZONA'S VICTIMS OF CRIME



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<https://www.azag.gov/criminal/victim-services>*



Being the victim of a crime can be traumatic. You may feel isolated and confused, and not know where to turn for practical advice or support. This brochure highlights community resources available to assist you and explains your rights as a victim under Arizona law.

**Esta información en español, se puede obtener en www.azag.gov/victim-services/resources*

VICTIM ASSISTANCE

See “*Information and Resource Numbers*” on the last page for a list of agencies that can provide victim assistance services.

AGENCIES & SERVICES

Organizations such as victim assistance programs, advocacy centers, child abuse treatment programs, support groups, and domestic violence shelters are established throughout the state to help crime victims regain control over their lives.

PROTECTIVE ORDERS

A protective order is a document obtained from a court to order the defendant not to contact you (plaintiff) and to prevent abusive behavior. In Arizona, there are four types of protective orders you can request: 1. Order of Protection 2. Injunction Against Harassment 3. Emergency Order of Protection 4. Injunction Against Workplace Harassment. There is no court filing fee for protective orders. There are also no fees associated with the service of an Order of Protection or an Injunction Against Harassment if you have been a victim of a sexual assault.

1. **Order of Protection:** This type of order requires a qualifying relationship. You can fill out forms and figure out if you have a qualifying relationship through AZPOINT.
2. **Injunction Against Harassment:** If you do not have a qualifying relationship, victims of certain crimes may be eligible for this type of order. A service fee may apply. You can fill out forms through AZPOINT.
3. **Emergency Order of Protection:** When the court is not open, you may request this type of order through a law enforcement officer. These orders expire seven (7) calendar days after issuance.
4. **Injunction Against Workplace Harassment:** A service fee may apply. You can fill out forms through AZPOINT.

If you are a party in an ongoing or pending family law case (ex. Dissolution of marriage) or if the juvenile defendant is under the age of twelve, it is recommended to apply at any Superior or Tribal Court location. To start the protective order process, go to <https://azpoint.azcourts.gov/>

Your employer may be legally required to allow you unpaid leave from work to attend court and to obtain an order of protection pursuant to ARS §§ 13-4439/8-420.

DOMESTIC VIOLENCE

If you have been a victim of domestic violence, you may seek a protective order. For more information on protective orders, please refer to the "Protective Orders" section above.

If there is a firearm present when there has been an incident of domestic violence and a law enforcement officer believes that the firearm would expose the victim or another person in the household to a risk of serious bodily injury or death, the firearm may be temporarily seized and held by the law enforcement agency. To ensure that you, as the victim, are notified of the release of a firearm that has been seized, you must provide the law enforcement agency with any change of address or phone number.

SEXUAL ASSAULT

If you have been a victim of a dangerous crime against children as defined in ARS § 13-705 or a sexual assault, you are entitled to a medical or forensic interview free of charge, without reporting to law enforcement, paid by the county in which the offense occurred pursuant to ARS § 13-1414.

For more information on domestic violence/sexual assault or to get help, please visit www.acesdv.org

ADDRESS CONFIDENTIALITY PROGRAM

The Arizona Address Confidentiality Program (ACP) is a program that helps victims of domestic violence, sexual offenses, and/or stalking from being located by the perpetrator through public records. The program provides a substitute address and confidential mail forwarding services to individuals and families across Arizona.

To enroll, visit <https://azsos.gov/services/acp/eligibility-enrollment>

VICTIM COMPENSATION

If you are a victim of a crime or the next of kin of a victim who dies as a result of a criminal act, you may be eligible for compensation. To obtain an application or to receive more information on Crime Victim Compensation, contact your county Victim Compensation Coordinator.

VICTIMS' RIGHTS

As a victim of crime in Arizona, you have a Constitutional right to be treated with fairness, respect and dignity and to be free from intimidation, harassment or abuse throughout the criminal or juvenile justice process. All state, county and municipal justice agencies and courts in Arizona are required to perform certain duties to ensure that you receive your rights.

WHO IS A VICTIM FOR PURPOSES OF EXERCISING RIGHTS?

State law says a victim is a person against whom a criminal or juvenile offense has been committed. This includes any felony, misdemeanor, petty offense or violation of a local criminal ordinance. If a person is killed or incapacitated, the person's spouse, parent, child, sibling, grandparent or any other person related to the person by consanguinity or affinity to the second degree or any other lawful representative of the person, except if that person is in custody for an offense or is the accused, may receive victims' rights. If a victim is incompetent, deceased or otherwise incapable of designating another person to act in the victim's place, the court may appoint a lawful representative who is not a witness. If at any time the victim is no longer incompetent, incapacitated, or otherwise incapable of acting, the victim may personally exercise his or her victim's rights.

REQUESTING/WAIVING RIGHTS

The law enforcement officer provided you with a form (Request/Waiver Form) that asks you to request or waive (decline) your rights. This form will assist you in exercising your victims' rights, whether you decide to request or waive your rights. Keep your copy of the form for your records. Your decision to request or waive your rights does not mean that you cannot change your mind later. However, if at first you waive your rights and then request them at a later time, you will be giving up some rights that only apply at certain stages of the justice process. There are other important benefits and protections that apply to crime victims as a case proceeds through the system. If you choose to waive your rights, it does not exclude your involvement in the prosecution of the case. You may be subpoenaed to testify in court.

You can also learn more about Arizona's victims' rights laws by visiting the Arizona Attorney General website at www.azag.gov

YOUR RIGHT TO RESTITUTION

Victims of crime have a Constitutional right to receive prompt restitution. If someone is found guilty of the crime(s) committed against you, the court may order that person to re-pay certain financial costs of your victimization. This court-ordered payment is known as restitution. Restitution is most often ordered at the time of sentencing and may include reimbursement for actual losses and expenses attributable to the offense. To determine the amount of restitution to be ordered, financial loss information is gathered from victims prior to sentencing. If you have faced financial losses as a result of the crime committed against you, it is recommended that you keep track of all your receipts as expenses are incurred. If charges are filed in your case, it is important that you contact the prosecutor's Victim Services program for more information and assistance with the restitution process.

For more restitution resource information, please visit the Arizona Supreme Court's victim restitution website at www.azcourts.gov/restitution

FREE COPIES OF POLICE REPORTS

A victim of a criminal offense that is a part 1 crime (e.g. criminal homicide, rape, robbery, aggravated assault, burglary, motor vehicle theft, larceny-theft and arson), an immediate family member of the victim if the victim is killed or incapacitated, or the victim's attorney has the right to receive one copy of the police report from the investigating law enforcement agency at no charge.

WHEN A SUSPECT IS ARRESTED

Box 3 of the Request/Waiver Form provides information to assist you in exercising your rights immediately following the arrest of a suspect; however, you must act quickly. See next page for the specific scenarios outlining your rights as a victim.

Your employer may be legally required to allow you unpaid leave from work to attend court and to obtain an order of protection pursuant to ARS §§ 13-4439/8-420.

SUSPECT IS AN ADULT AND HAS BEEN ARRESTED

If the suspect is an adult and has been arrested, law enforcement informed you of the time, place and date of the Initial Appearance. You are encouraged to contact the court for any changes to the Initial Appearance schedule. You can also exercise your right to be informed of the suspect's release by contacting the custodial agency.

Initial Appearance (Court Hearing)

- Purposes:
- (1) Determine release eligibility of the accused;
 - (2) Determine the terms and conditions of release of the accused;
 - (3) Set the next court date(s);
 - (4) Obtain a plea from the accused (for some misdemeanor offenses)
- When Held: Within 24 hours of arrest
- Location: Court and Custodial Agency
- Contact: See "Information & Resource Numbers"
- Your Rights: To be notified of the time, place and date for the Initial Appearance, to be present and heard at the Initial Appearance and to be informed of the suspect's release.

SUSPECT IS A JUVENILE AND HAS BEEN DETAINED

If the suspect is a juvenile and has been detained, you must contact the detention screening section of the juvenile probation department immediately to request notice of the date, time and place of the Detention Hearing and any changes to the Detention Hearing schedule. You can also exercise your right to be informed of the juvenile's release by contacting the detention center.

Detention and Advisory Hearings

- Purposes:
- (1) Determine release eligibility of the accused;
 - (2) If the accused is released, determine the terms and conditions of release;
 - (3) Obtain a plea from the juvenile
 - (4) Juvenile to admit guilt or deny
- When Held: Detention Hearing – within 24 hours of arrest
Advisory Hearing – within 24 hours of detention hearing
- Location: Detention Screening Section, County Juvenile Probation
- Contact: See "Information & Resource Numbers"
- Your Rights: To be notified of the time, place and date for the detention and advisory hearings, to be present and heard at the detention and advisory hearings and to be informed of the juvenile's release.

If you choose to exercise your right to be heard through a written statement, contact the detention screening section for instructions on how to submit to the court.

SUSPECT IS AN ADULT OR JUVENILE AND CITED AND RELEASED

If an adult suspect is cited and released, law enforcement informed you of the initial court date. *If a juvenile suspect is cited and released*, law enforcement has provided you with the name of the court to obtain information about subsequent proceedings. Contact the court prior to the date and time to confirm that the suspect must appear.

SUSPECT IS AN ADULT OR JUVENILE AND THERE IS NO ARREST

If the arrest of a suspect is not immediate and you are not notified of an arrest within 30 days, you can call the law enforcement agency that took the report to obtain case status information.

INFORMATION AND RESOURCE NUMBERS - - COCHISE, GREENLEE & GRAHAM COUNTIES, THEIR CITIES & TOWNS

VICTIM SERVICES

★EMERGENCY SERVICES ONLY	911
Identity Theft Resource Center (ITRC).	1-888-400-5530
www.idtheftcenter.org	
Address Confidentiality Program	(602) 542-1653
Ft. Huachuca.	(520) 533-2993
--Military Police.	(520) 533-2181
Police Dispatch (Graham County)	(928) 428-3141
Mothers Against Drunk Driving (MADD) (AZ Office):.	1-800-553 6233
Arizona Coalition to End Sexual and Domestic Violence	1-800-782-6400
National Domestic Violence Hotline.	1-800-799-SAFE (7233)
AZ Community Information & Referral.	1-800-352-3792
Crisis Response Network.	(520) 622-6000
Birth to 5 Helpline	1-877-705-5437
Adult Protective Services.	1-877-SOS-ADULT / 1-877-767-2385
Department of Child Safety	1-888-SOS-CHILD / 1-888-767-2445

COCHISE

Cochise Cty Victim Witness Prog	(520) 432-8700
Cochise Cty Victim Compensation.	(520) 432-8700
Cochise Cty Juv Ct. Victim's Rights Program.	(520) 432-8821
Forgach House (Women's Shelter) Sierra Vista.	(520) 515-4444
House of Hope (Women's Shelter) Douglas.	(520) 364-2465
Chiricahua Community Health Center	(520) 364-6987
Southern Arizona Legal Aid.	1-800-231-7106 or (520) 623-9461
Mexican Consulate's Office	(520) 364-3107

GRAHAM

Graham Cty Victim Witness Program	(928) 428-4787
Safford Victim Witness Program	(928) 322-3769
Graham Cty Victim Compensation	(928) 428-4787
Domestic Violence (24 Hr. Crisis)	(888) 269-9104
or.	(928) 348-9104
or.	(928) 428-4550
Gila Valley Ministerial Association	(928) 965-4607
Mount Graham Safe House	(928) 348-9104
Graham Greenlee Counseling Center.	(928) 428-4550
(24 hour domestic violence information hotline)	
San Carlos Behavioral Health	(928) 475-2371
Southeastern Arizona Behavioral Health Services	(928) 428-4550

GREENLEE

Greenlee Cty Victim Witness Prog	(928) 865-4108
Greenlee Cty Victim Compensation	(928) 865-4108

VICTIM SERVICES CONTINUED

Domestic Violence.	(888) 269-9104
or.	(928) 348-9104
Graham Greenlee Counseling Center	(928) 428-4550
Mt. Graham Legal Advocacy	(888) 269-9104

CUSTODIAL AGENCIES

Arizona Dept. of Corrections	1-866-787-7233
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COCHISE

Cochise County Jail	(520) 432-7540
Substation (weekends and holidays only)	(520) 803-3857
Cochise County Juvenile Detention	(520) 803-3000

GRAHAM

Graham County Jail	(928) 428-3141
Graham County Sheriff	(928) 428-3141
(page Juvenile Probation Officer - on call)	
Safford Juvenile Detention Center	(928) 428-3954

GREENLEE

Greenlee County Jail	(928) 865-4149
Greenlee County Juvenile Detention	(928) 865-2072

PROSECUTORS

Arizona Attorney General's Office	(520) 628-6456
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COCHISE

Cochise County Attorney's Office	(520) 432-8700
Juvenile Prosecutor	(520) 803-3160

MUNICIPAL PROSECUTORS

Douglas	(520) 417-7303
Huachuca City.	(520) 623-1461
Sierra Vista	(520) 458-3315
Tombstone	(520) 459-2639
Willcox.	(520) 766-4203

GRAHAM

Graham County Attorney's Office	(928) 428-3620
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MUNICIPAL PROSECUTORS

Pima	(928) 485-2611
Safford	(928) 428-2290
Thatcher.	(928) 428-2290

GREENLEE

Greenlee County Attorney's Office	(928) 865-4108
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MUNICIPAL PROSECUTORS

Clifton	(928) 865-4108
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LAW ENFORCEMENT

Arizona Game and Fish Dept. (602) 942-3000

COCHISE

Cochise County Sheriff's Office
Victim's Rights Clerk (520) 432-9518
Cochise County Jail (520) 803-3857
Arizona Department of Public Safety (520) 746-4600

MUNICIPAL POLICE

Benson Police Dept. (520) 586-2211
Bisbee Police Dept. (520) 432-2261
Douglas Police Dept. (520) 417-7550
Huachuca City Police Dept. (520) 456-1353
Sierra Vista Police Dept. (520) 458-3311
Tombstone Marshal's Office (520) 457-2244
Willcox Police Dept. (520) 384-4673

GRAHAM

Graham County Sheriff's Office (928) 428-3141
Arizona Department of Public Safety (520) 746-4600

MUNICIPAL POLICE

Eastern Arizona College Police Dept. (928) 428-8240
Pima Police Dept. (8 a.m. - 5 p.m.) (928) 485-2611
After 5:00 p.m. (928) 485-9454
Safford Police Dept. (928) 432-4100
Thatcher Police Dept. (928) 428-2296
U of A Police Dept. (Mt. Graham). (928) 348-0001

GREENLEE

Greenlee County Sheriff's Office (928) 865-4149
Arizona Department of Public Safety (520) 746-4600

MUNICIPAL POLICE

Clifton Police Dept. (928) 865-4566

COURTS

Arizona Supreme Court www.azcourts.gov/restitution

COCHISE

Cochise County Superior Court (520) 803-3060
Cochise County Adult Probation (520) 432-8800
Cochise County Juv. Ct. Services (520) 432-8821

MUNICIPAL COURTS

Douglas (520) 805-5640
Huachuca City (520) 456-1354
Sierra Vista (520) 803-3800
Tombstone. (520) 457-3781
Willcox. (520) 384-4271

JUSTICE COURTS

Precinct #1 - Bisbee (520) 432-9540
Precinct #2 - Douglas (520) 805-5640
Precinct #3 - Benson (520) 586-8100
Precinct #4 - Willcox. (520) 384-7000
Precinct #5 - Sierra Vista (520) 803-3800
Precinct #6 - Bowie (520) 847-2303

GRAHAM

Graham County Superior Court (928) 428-3310
Graham County Probation Dept. (928) 428-3955
(Monday - Friday, 8 a.m. - 5 p.m.)

MUNICIPAL COURTS

Pima. (928) 432-4090
Safford. (928) 432-4090
Thatcher. (928) 432-4090

JUSTICE COURTS

Precinct #1 - Safford (928) 428-1210
Precinct #2 - Pima (928) 485-2771

GREENLEE

Greenlee County Superior Court (928) 865-3872
Greenlee County Clerk's Office (928) 865-4242
Greenlee County Probation Dept. (928) 865-4184

MUNICIPAL COURTS

Clifton (928) 865-4156
Duncan (928) 359-2536

JUSTICE COURTS

Precinct #1 - Clifton - Morenci. (928) 865-4312
Precinct #2 - Duncan (928) 359-2536