

# INFORMATION FOR ARIZONA'S VICTIMS OF CRIME



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<https://www.azag.gov/criminal/victim-services>



Being the victim of a crime can be traumatic. You may feel isolated and confused, and not know where to turn for practical advice or support. This brochure highlights resources available to assist you and explains your rights as a victim under Arizona law.

**\*Esta información en español, se puede obtener en: [www.azag.gov/victim-services/resources](http://www.azag.gov/victim-services/resources)**

## VICTIM ASSISTANCE

### AGENCIES & SERVICES

See "Information and Resource Numbers" on the last page for a list of agencies that can provide victim assistance services.

### PROTECTIVE ORDERS

A protective order is a civil court order issued by a judge or magistrate that prohibits a defendant from contacting you or coming in contact with you. Any county court in the State of Arizona can review the petition and issue an order. An order of protection is valid for two (2) years after it is served. There are no fees for filing or serving an order. The types of orders you can request are:

1. **Order of Protection:** This type of order requires a qualifying relationship. You can fill out forms and figure out if you have a qualifying relationship through AZPOINT.
2. **Injunction Against Harassment:** If you do not have a qualifying relationship, victims of certain crimes may be eligible for this type of order. A service fee may apply. You can fill out forms through AZPOINT.
3. **Emergency Order of Protection:** This type of order is intended to protect individuals in immediate and present danger. To obtain an EOP, contact law enforcement. These orders expire seven (7) calendar days after issuance.
4. **Injunction Against Workplace Harassment:** A service fee may apply. You can fill out forms through AZPOINT.

If you are a party in an ongoing or pending family law case (ex. dissolution of marriage) or if the juvenile defendant is under the age of twelve, you must apply at any Superior Court location. To start the protective order process, go to <https://azpoint.azcourts.gov/>

**Your employer may be legally required to allow you leave from work to attend court and to obtain an order of protection pursuant to ARS §§ 13-4439/8-420.**

**COVER SHEET - TEAR OFF FOR VICTIM**



## DOMESTIC VIOLENCE

If you have been a victim of domestic violence, you may seek a protective order. For more information on protective orders, please refer to the “Protective Orders” section above.

If there is a firearm present when there has been an incident of domestic violence and a law enforcement officer believes that the firearm would expose the victim or another person in the household to a risk of serious bodily injury or death, the firearm may be temporarily seized and held by the law enforcement agency. To ensure that you, as the victim, are notified of the release of a firearm that has been seized, you must provide the law enforcement agency with any change of address or phone number.

## SEXUAL ASSAULT

If you have been a victim of a dangerous crime against children as defined in ARS § 13-705 or a sexual assault, you are entitled to a medical or forensic interview free of charge, without reporting to law enforcement, paid by the county in which the offense occurred pursuant to ARS § 13-1414.

**For more information on domestic violence/sexual assault or to get help, please visit:**  
[www.acesdv.org](http://www.acesdv.org)

## ADDRESS CONFIDENTIALITY PROGRAM

The Arizona Address Confidentiality Program (ACP) is a program that helps victims of domestic violence, sexual offenses, and/or stalking from being located by the perpetrator through public records. The program provides a substitute address and confidential mail forwarding services to individuals and families across Arizona.

**To enroll, visit:** <https://azsos.gov/services/acp/eligibility-enrollment>

## VICTIM COMPENSATION

If you are a victim of a crime or the next of kin of a victim who died as a result of a criminal act, you may be eligible for compensation. To obtain an application or to receive more information on Crime Victim Compensation, contact your county Victim Compensation Coordinator.

## VICTIMS' RIGHTS

As a victim of crime in Arizona, you have a Constitutional right to be treated with fairness, respect and dignity and to be free from intimidation, harassment or abuse throughout the criminal or juvenile justice process. All state, county and municipal justice agencies and courts in Arizona are required to perform certain duties to ensure that you receive your rights.

## WHO IS A VICTIM FOR PURPOSES OF EXERCISING RIGHTS?

State law says a victim is a person against whom a criminal or juvenile offense has been committed. This includes any felony, misdemeanor, petty offense or violation of a local criminal ordinance. If a person is killed or incapacitated, the person's spouse, parent, child, sibling, grandparent or any other person related to the person by consanguinity or affinity to the second degree or any other lawful representative of the person, except if that person is in custody for an offense or is the accused, may receive victims' rights. If a victim is incapacitated, deceased or otherwise incapable of designating another person to act in the victim's place, the court may appoint a lawful representative who is not a witness. If at any time the victim is no longer incapacitated or otherwise incapable of acting, the victim may personally exercise his or her victim's rights.



## REQUESTING/WAIVING RIGHTS

The law enforcement officer provided you with a form (Request/Waiver Form) that asks you to request or waive (decline) your rights. This form will assist you in exercising your victims' rights, whether you decide to request or waive your rights. Keep your copy of the form for your records. Your decision to request or waive your rights does not mean that you cannot change your mind later. However, if at first you waive your rights and then request them at a later time, you will be giving up some rights that only apply at certain stages of the justice process. There are other important benefits and protections that apply to crime victims as a case proceeds through the system. If you choose to waive your rights, it does not exclude your involvement in the prosecution of the case. You may be subpoenaed to testify in court. You can also learn more about Arizona's victims' rights laws by visiting the Arizona Attorney General website at: [www.azag.gov](http://www.azag.gov)

## YOUR RIGHT TO RESTITUTION

Victims of crime have a Constitutional right to receive prompt restitution. If someone is found guilty of the crime(s) committed against you, the court may order that person to re-pay certain financial costs related to your victimization. This court-ordered payment is known as restitution. Restitution is most often ordered at the time of sentencing and may include reimbursement for actual losses and expenses attributable to the offense. To determine the amount of restitution to be ordered, financial loss information is gathered from victims prior to sentencing. If you have faced financial losses as a result of the crime committed against you, it is recommended that you keep track of all your receipts as expenses are incurred. If charges are filed in your case, it is important that you contact the prosecutor's Victim Services program for more information and assistance with the restitution process.

***For more restitution resource information, please visit the Arizona Supreme Court's victim restitution website at [www.azcourts.gov/restitution](http://www.azcourts.gov/restitution)***

## FREE COPIES OF POLICE REPORTS, AUDIO RECORDINGS, & VIDEO RECORDINGS

A victim of a criminal offense or delinquent act that is a domestic violence, sexual offense, or part 1 crime\*, an immediate family member of the victim if the victim is killed or incapacitated, or the victim's attorney has the right to receive one copy of the police report, audio recordings, and video recordings from the investigating law enforcement agency or charging prosecutorial agency at no charge.

*\*Part 1 crimes include: criminal homicide, rape, robbery, aggravated assault, burglary, motor vehicle theft, larceny-theft, arson, human trafficking-commercial sex acts, and human trafficking-involuntary servitude.*

## WHEN A SUSPECT IS ARRESTED

Box 3 of the Request/Waiver Form provides information to assist you in exercising your rights immediately following the arrest of a suspect; however, you must act quickly. See next page for the specific scenarios outlining your rights as a victim.

***Your employer may be legally required to allow you leave from work to attend court and to obtain an order of protection pursuant to ARS §§ 13-4439/8-420.***



## SUSPECT IS AN ADULT AND HAS BEEN ARRESTED

If the suspect is an adult and has been arrested, law enforcement informed you of the time, place and date of the Initial Appearance. You are encouraged to contact the court for any changes to the Initial Appearance schedule. For any questions about the suspect's release, contact the custodial agency.

### Initial Appearance (Court Hearing)

- Purposes:
- (1) Determine release eligibility of the accused;
  - (2) Determine the terms and conditions of release of the accused;
  - (3) Set the next court date(s);
  - (4) Obtain a plea from the accused (for some misdemeanor offenses)

When Held: Within 24 hours of arrest

Location: Court and Custodial Agency

Contact: See "Information & Resource Numbers"

Your Rights: To be notified of the time, place and date for the Initial Appearance, to be present and heard at the Initial Appearance and to be informed of the suspect's release.

## SUSPECT IS A JUVENILE AND HAS BEEN DETAINED

If the suspect is a juvenile and has been detained, you must contact the detention screening section of the juvenile probation department immediately to request notice of the date, time and place of the Detention Hearing and any changes to the Detention Hearing schedule. You can also exercise your right to be informed of the juvenile's release by contacting the detention center.

### Detention and Advisory Hearings

- Purposes:
- (1) Determine release eligibility of the accused;
  - (2) If the accused is released, determine the terms and conditions of release;
  - (3) Obtain a plea from the juvenile
  - (4) Juvenile to admit guilt or deny

When Held: Detention Hearing – within 24 hours of arrest  
Advisory Hearing – within 24 hours of detention hearing

Location: Detention Screening Section, County Juvenile Probation

Contact: See "Information & Resource Numbers"

Your Rights: To be notified of the time, place and date for the detention and advisory hearings, to be present and heard at the detention and advisory hearings and to be informed of the juvenile's release.

If you choose to exercise your right to be heard through a written statement, contact the detention screening section for instructions on how to submit to the court.

## SUSPECT IS AN ADULT OR JUVENILE AND CITED AND RELEASED

If an adult suspect is cited and released, law enforcement informed you of the initial court date. If a juvenile suspect is cited and released, law enforcement has provided you with the name of the court to obtain information about subsequent proceedings. Contact the court prior to the date and time to confirm that the suspect must appear.

## SUSPECT IS AN ADULT OR JUVENILE AND THERE IS NO ARREST

If the arrest of a suspect is not immediate and you are not notified of an arrest within 30 days, you can call the law enforcement agency that took the report to obtain case status information.



# INFORMATION AND RESOURCE NUMBERS -- LA PAZ, YUMA & MOHAVE COUNTIES, THEIR CITIES & TOWNS

## VICTIM SERVICES

★EMERGENCY SERVICES ONLY. . . . . 911  
 ★SUICIDE & CRISIS HELPLINE  
 Identity Theft Resource Center (ITRC). . . . . 1-888-400-5530 / [www.idtheftcenter.org](http://www.idtheftcenter.org)  
 Address Confidentiality Program . . . . . (602) 542-1653  
 Mothers Against Drunk Driving (MADD) (AZ Office): . . . . . 1-800- 553-6233  
 Arizona Coalition to End Sexual and Domestic Violence. . . . . 1-800- 782-6400  
 National Domestic Violence Hotline. . . . . 1 800 799 SAFE (7233)  
 Arizona Community Information & Referral. . . . . 1 800 352 3792  
 Adult Protective Services. . . . . 1 877 SOS ADULT / 1 877 767 2385  
 Department of Child Safety . . . . . 1 888 SOS CHILD / 1 888 767 2445  
 Crisis Response Network . . . . . (520) 622-6000

## LA PAZ

La Paz County Victim Witness Program . . . . . (928) 669-6118  
 La Paz County Victim Comp . . . . . (928) 669-6118  
 Colorado River Regional Crisis Shelter. . . . . (928) 669-8620  
 Colorado River Tribal Victim Advocacy Program . . . . . (928) 669-2906  
 Colorado River Tribal Legal Aid . . . . . (928) 669-1268  
 Eve's Place. . . . . (623) 537-5380

## MOHAVE

Mohave County Victim Witness Program . . . . . (928) 718-4967  
 Lake Havasu City Victim Witness Program . . . . . (928) 854-4388  
 Bullhead City Victim Witness Program . . . . . (928) 763-0163  
 Mohave County Victim Comp . . . . . (928) 718-4967  
 Domestic Violence Crisis Services:  
 Bullhead City - Westcare . . . . . (928) 763-7233  
 Kingman . . . . . (928) 757-8103 or (928) 718-4967  
 Kingman Aid for Abused People (Shleier). . . . . (928) 753-6222 or (928) 753-4242  
 Lake Havasu Abuse Prevention. . . . . (928) 505-0911  
 Adult Protective Services:  
 Kingman . . . . . (928) 753-5040  
 Lake Havasu City. . . . . (928) 854-0376  
 Sexual Assault Crisis Services: H.A.V.E.N. Center . . . . . (928) 505-3153  
 Colorado River Regional Crisis Center . . . . . (928) 669-8620  
 After Hours Child Abuse Hotline . . . . . 1-888-767-2445  
 After Hours Adult Abuse Hotline. . . . . 1-888-767-2385

## YUMA

Yuma County Victim Witness Program . . . . . (928) 817-4300  
 Yuma County Victim Comp . . . . . (928) 817-4300  
 Amberly's Place . . . . . (928) 373-0849  
 Domestic Violence Crisis Services: . . . . . (928) 329-2133/ (928) 782-0044  
 Safe House . . . . . (928) 782-0077  
 Community Bridges, Inc. . . . . (928) 482-2426/ (877) 931-9142  
 Sexual Assault Crisis Services:  
 Yuma County CASA Program . . . . . (928) 524-6047  
 Children's Village . . . . . (928) 524-6047

## CUSTODIAL AGENCIES

Arizona Dept. of Corrections . . . . . 1-866-787-7233  
**LA PAZ**  
 La Paz County Jail. . . . . (928) 669-5816  
 La Paz County Juvenile Detention-  
 La Paz County Juveniles are detained at the Yuma County Juvenile Detention Center.  
 All communication, however, should be with the La Paz County Juvenile Probation  
 Department . . . . . (928) 669-6188

## MOHAVE

Mohave County Jail. . . . . (928) 425-4449  
 Mohave County Juvenile Detention . . . . . (928) 402-8601

## YUMA

Navajo County Jail. . . . . (928) 524-4450  
 Navajo County Juvenile Detention . . . . . (928) 524-4258

## PROSECUTORS

Arizona Attorney General's Office. . . . . (602) 542 4911

## LA PAZ

Apache County Attorney's Office . . . . . (928) 669-6118  
 Colorado River Indian Tribal Prosecutor . . . . . (928) 669-1395

## MUNICIPAL PROSECUTORS

Parker. . . . . (928) 669-5892  
 Quartzsite . . . . . (928) 927-7477

## MOHAVE

Mohave County Attorney's Office . . . . . (928) 753-0719  
 Lake Havasu City Office . . . . . (928) 453-0719  
 Bullhead City Office . . . . . (928) 758-0727

## MUNICIPAL PROSECUTORS

Bullhead City . . . . . (928) 763-0163  
 Colorado City . . . . . (928) 779-6951  
 Kingman . . . . . (928) 753-9091  
 Lake Havasu City . . . . . (928) 453-4144  
 Fort Mojave Tribal Prosecutor . . . . . (928) 346-2400

## YUMA

Yuma County Attorney's Office . . . . . (928) 817-4300

## MUNICIPAL PROSECUTORS

San Luis . . . . . (928) 341-8598  
 Somerton . . . . . (928) 285-0030  
 Wellton . . . . . (928) 785-3321  
 Yuma . . . . . (928) 373-5060



## LAW ENFORCEMENT

Arizona Game and Fish Dept. . . . . (602) 942-3000  
**LA PAZ**  
La Paz County Sheriff's Office . . . . . (928) 669-6141  
Arizona Department of Public Safety . . . . . (520) 746-4600  
**MUNICIPAL POLICE**  
Hualapai Nation Police Dept. . . . . (928) 769-1024  
Parker Police Dept. . . . . (928) 669-2264  
Quartzsite Police Dept. . . . . (928) 927-4844  
Colorado River Tribal Police Dept. . . . . (928) 669-1277  
**MOHAVE**  
Mohave County Sheriff's Office . . . . . (928) 753-0753  
Arizona Department of Public Safety . . . . . (520) 746-4600  
**MUNICIPAL POLICE**  
Bullhead City Police Dept. . . . . (928) 763-9200  
Colorado City Police Dept. - AZ/ Hildale City Police Dept. - UT . . . . . (928) 875-9170  
Hualapai Nation Police Dept. . . . . (928) 769-1024  
Kingman Police Dept. . . . . (928) 753-2191  
Lake Havasu Police Dept. . . . . (928) 855-1171  
Fort Mojave Tribal Police Dept. . . . . (928) 346-1521  
**YUMA**  
Yuma County Sheriff's Office . . . . . (928) 783-4427  
Records . . . . . (928) 329-2254  
Arizona Department of Public Safety . . . . . (520) 746-4600  
**MUNICIPAL POLICE**  
San Luis Police Dept. . . . . (928) 341-2420  
Records . . . . . (928) 341-2460  
Somerton Police Dept. . . . . (928) 722-7300  
Wellton Police Dept. . . . . (928) 785-4887  
Yuma Police Dept. . . . . (928) 783-4421  
Records . . . . . (928) 373-4700  
Arizona Western College Police Dept. . . . . (928) 314-9500  
Quechan Tribal Police Dept. . . . . (760) 572-2933  
Cocopah Tribal Police Dept. . . . . (928) 627-8857

## COURTS

Arizona Supreme Court . . . . . www.azcourts.gov/resitution  
**LA PAZ**  
La Paz County Superior Court . . . . . (928) 669-6131  
La Paz County Adult Probation . . . . . (928) 669-6188  
La Paz County Adult Probation . . . . . (928) 669-6188  
**MUNICIPAL COURTS**  
Parker . . . . . (928) 669-0011  
Quartzsite . . . . . (928) 927-7477

## COURTS CONTINUED

**JUSTICE COURTS**  
La Paz County Justice Court #6 . . . . . (928) 669-2504  
Colorado River Indian Tribal Court . . . . . (928) 669-1355  
**MOHAVE**  
Tribal Court & Probation Dept. . . . . (928) 346-5293  
Mohave County Superior Court:  
Kingman . . . . . (928) 753-0713  
Bullhead City . . . . . (928) 758-0730  
Mohave County Adult Probation Dept.:  
Kingman . . . . . (928) 768-7081  
Bullhead City . . . . . (928) 753-0741  
Lake Havasu . . . . . (928) 453-0707  
Mohave County Juvenile Probation Dept.:  
Main Office (Kingman) . . . . . (928) 753-0741  
Bullhead City . . . . . (928) 768-7081  
Lake Havasu . . . . . (928) 453-0707  
**MUNICIPAL COURTS**  
Bullhead City . . . . . (928) 763-0130  
North Canyon Consolidated Court . . . . . (928) 875-8700  
Kingman . . . . . (928) 753-8193  
Lake Havasu City . . . . . (928) 732-0024  
**JUSTICE COURTS**  
Bullhead City Precinct . . . . . (928) 758-0709  
Colorado Precinct . . . . . (928) 875-8700  
Kingman Precinct . . . . . (928) 753-0710  
Lake Havasu Precinct . . . . . (928) 453-0705  
Ceratbat Precinct . . . . . (928) 753-0710  
**YUMA**  
Yuma County Superior Court . . . . . (928) 817-4083  
Yuma County Probation Dept. . . . . (928) 329-2210  
Yuma County Juvenile Probation Dept. . . . . (928) 314-1832  
Yuma County Juvenile Court Center . . . . . (928) 314-1900  
**MUNICIPAL COURTS**  
San Luis . . . . . (928) 341-5595  
Somerton . . . . . (928) 627-2722  
Wellton . . . . . (928) 785-3321  
Yuma . . . . . (928) 373-4800  
**JUSTICE COURTS**  
Precinct #1 - Yuma . . . . . (928) 817-4100  
Precinct #2 -South County . . . . . (928) 314-5100  
Precinct #3 -Wellton. . . . . (928) 785-3321