

# INFORMATION FOR ARIZONA'S VICTIMS OF CRIME



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<https://www.azag.gov/criminal/victim-services>



Being the victim of a crime can be traumatic. You may feel isolated and confused, and not know where to turn for practical advice or support. This brochure highlights resources available to assist you and explains your rights as a victim under Arizona law.

**\*Esta información en español, se puede obtener en: [www.azag.gov/victim-services/resources](http://www.azag.gov/victim-services/resources)**

## VICTIM ASSISTANCE

### AGENCIES & SERVICES

See "Information and Resource Numbers" on the last page for a list of agencies that can provide victim assistance services.

### PROTECTIVE ORDERS

A protective order is a civil court order issued by a judge or magistrate that prohibits a defendant from contacting you or coming in contact with you. Any county court in the State of Arizona can review the petition and issue an order. An order of protection is valid for two (2) years after it is served. There are no fees for filing or serving an order. The types of orders you can request are:

1. **Order of Protection:** This type of order requires a qualifying relationship. You can fill out forms and figure out if you have a qualifying relationship through AZPOINT.
2. **Injunction Against Harassment:** If you do not have a qualifying relationship, victims of certain crimes may be eligible for this type of order. A service fee may apply. You can fill out forms through AZPOINT.
3. **Emergency Order of Protection:** This type of order is intended to protect individuals in immediate and present danger. To obtain an EOP, contact law enforcement. These orders expire seven (7) calendar days after issuance.
4. **Injunction Against Workplace Harassment:** A service fee may apply. You can fill out forms through AZPOINT.

If you are a party in an ongoing or pending family law case (ex. dissolution of marriage) or if the juvenile defendant is under the age of twelve, you must apply at any Superior Court location. To start the protective order process, go to <https://azpoint.azcourts.gov/>

**Your employer may be legally required to allow you leave from work to attend court and to obtain an order of protection pursuant to ARS §§ 13-4439/8-420.**

COVER SHEET - TEAR OFF FOR VICTIM



## DOMESTIC VIOLENCE

If you have been a victim of domestic violence, you may seek a protective order. For more information on protective orders, please refer to the “Protective Orders” section above.

If there is a firearm present when there has been an incident of domestic violence and a law enforcement officer believes that the firearm would expose the victim or another person in the household to a risk of serious bodily injury or death, the firearm may be temporarily seized and held by the law enforcement agency. To ensure that you, as the victim, are notified of the release of a firearm that has been seized, you must provide the law enforcement agency with any change of address or phone number.

## SEXUAL ASSAULT

If you have been a victim of a dangerous crime against children as defined in ARS § 13-705 or a sexual assault, you are entitled to a medical or forensic interview free of charge, without reporting to law enforcement, paid by the county in which the offense occurred pursuant to ARS § 13-1414.

***For more information on domestic violence/sexual assault or to get help, please visit: [www.acesdv.org](http://www.acesdv.org)***

## ADDRESS CONFIDENTIALITY PROGRAM

The Arizona Address Confidentiality Program (ACP) is a program that helps victims of domestic violence, sexual offenses, and/or stalking from being located by the perpetrator through public records. The program provides a substitute address and confidential mail forwarding services to individuals and families across Arizona.

***To enroll, visit: <https://azsos.gov/services/acp/eligibility-enrollment>***

## VICTIM COMPENSATION

If you are a victim of a crime or the next of kin of a victim who died as a result of a criminal act, you may be eligible for compensation. To obtain an application or to receive more information on Crime Victim Compensation, contact your county Victim Compensation Coordinator.

## VICTIMS' RIGHTS

As a victim of crime in Arizona, you have a Constitutional right to be treated with fairness, respect and dignity and to be free from intimidation, harassment or abuse throughout the criminal or juvenile justice process. All state, county and municipal justice agencies and courts in Arizona are required to perform certain duties to ensure that you receive your rights.

## WHO IS A VICTIM FOR PURPOSES OF EXERCISING RIGHTS?

State law says a victim is a person against whom a criminal or juvenile offense has been committed. This includes any felony, misdemeanor, petty offense or violation of a local criminal ordinance. If a person is killed or incapacitated, the person's spouse, parent, child, sibling, grandparent or any other person related to the person by consanguinity or affinity to the second degree or any other lawful representative of the person, except if that person is in custody for an offense or is the accused, may receive victims' rights. If a victim is incapacitated, deceased or otherwise incapable of designating another person to act in the victim's place, the court may appoint a lawful representative who is not a witness. If at any time the victim is no longer incapacitated or otherwise incapable of acting, the victim may personally exercise his or her victim's rights.



## REQUESTING/WAIVING RIGHTS

The law enforcement officer provided you with a form (Request/Waiver Form) that asks you to request or waive (decline) your rights. This form will assist you in exercising your victims' rights, whether you decide to request or waive your rights. Keep your copy of the form for your records. Your decision to request or waive your rights does not mean that you cannot change your mind later. However, if at first you waive your rights and then request them at a later time, you will be giving up some rights that only apply at certain stages of the justice process. There are other important benefits and protections that apply to crime victims as a case proceeds through the system. If you choose to waive your rights, it does not exclude your involvement in the prosecution of the case. You may be subpoenaed to testify in court. You can also learn more about Arizona's victims' rights laws by visiting the Arizona Attorney General website at: [www.azag.gov](http://www.azag.gov)

## YOUR RIGHT TO RESTITUTION

Victims of crime have a Constitutional right to receive prompt restitution. If someone is found guilty of the crime(s) committed against you, the court may order that person to re-pay certain financial costs related to your victimization. This court-ordered payment is known as restitution. Restitution is most often ordered at the time of sentencing and may include reimbursement for actual losses and expenses attributable to the offense. To determine the amount of restitution to be ordered, financial loss information is gathered from victims prior to sentencing. If you have faced financial losses as a result of the crime committed against you, it is recommended that you keep track of all your receipts as expenses are incurred. If charges are filed in your case, it is important that you contact the prosecutor's Victim Services program for more information and assistance with the restitution process.

***For more restitution resource information, please visit the Arizona Supreme Court's victim restitution website at [www.azcourts.gov/restitution](http://www.azcourts.gov/restitution)***

## FREE COPIES OF POLICE REPORTS, AUDIO RECORDINGS, & VIDEO RECORDINGS

A victim of a criminal offense or delinquent act that is a domestic violence, sexual offense, or part 1 crime\*, an immediate family member of the victim if the victim is killed or incapacitated, or the victim's attorney has the right to receive one copy of the police report, audio recordings, and video recordings from the investigating law enforcement agency or charging prosecutorial agency at no charge.

*\*Part 1 crimes include: criminal homicide, rape, robbery, aggravated assault, burglary, motor vehicle theft, larceny-theft, arson, human trafficking-commercial sex acts, and human trafficking-involuntary servitude.*

## WHEN A SUSPECT IS ARRESTED

Box 3 of the Request/Waiver Form provides information to assist you in exercising your rights immediately following the arrest of a suspect; however, you must act quickly. See next page for the specific scenarios outlining your rights as a victim.

***Your employer may be legally required to allow you leave from work to attend court and to obtain an order of protection pursuant to ARS §§ 13-4439/8-420.***



## SUSPECT IS AN ADULT AND HAS BEEN ARRESTED

If the suspect is an adult and has been arrested, law enforcement informed you of the time, place and date of the Initial Appearance. You are encouraged to contact the court for any changes to the Initial Appearance schedule. For any questions about the suspect's release, contact the custodial agency.

### Initial Appearance (Court Hearing)

- Purposes:
- (1) Determine release eligibility of the accused;
  - (2) Determine the terms and conditions of release of the accused;
  - (3) Set the next court date(s);
  - (4) Obtain a plea from the accused (for some misdemeanor offenses)

When Held: Within 24 hours of arrest

Location: Court and Custodial Agency

Contact: See "Information & Resource Numbers"

Your Rights: To be notified of the time, place and date for the Initial Appearance, to be present and heard at the Initial Appearance and to be informed of the suspect's release.

## SUSPECT IS A JUVENILE AND HAS BEEN DETAINED

If the suspect is a juvenile and has been detained, you must contact the detention screening section of the juvenile probation department immediately to request notice of the date, time and place of the Detention Hearing and any changes to the Detention Hearing schedule. You can also exercise your right to be informed of the juvenile's release by contacting the detention center.

### Detention and Advisory Hearings

- Purposes:
- (1) Determine release eligibility of the accused;
  - (2) If the accused is released, determine the terms and conditions of release;
  - (3) Obtain a plea from the juvenile
  - (4) Juvenile to admit guilt or deny

When Held: Detention Hearing – within 24 hours of arrest  
Advisory Hearing – within 24 hours of detention hearing

Location: Detention Screening Section, County Juvenile Probation

Contact: See "Information & Resource Numbers"

Your Rights: To be notified of the time, place and date for the detention and advisory hearings, to be present and heard at the detention and advisory hearings and to be informed of the juvenile's release.

If you choose to exercise your right to be heard through a written statement, contact the detention screening section for instructions on how to submit to the court.

## SUSPECT IS AN ADULT OR JUVENILE AND CITED AND RELEASED

If an adult suspect is cited and released, law enforcement informed you of the initial court date. If a juvenile suspect is cited and released, law enforcement has provided you with the name of the court to obtain information about subsequent proceedings. Contact the court prior to the date and time to confirm that the suspect must appear.

## SUSPECT IS AN ADULT OR JUVENILE AND THERE IS NO ARREST

If the arrest of a suspect is not immediate and you are not notified of an arrest within 30 days, you can call the law enforcement agency that took the report to obtain case status information.



# INFORMATION AND RESOURCE NUMBERS -- COCONINO & YAVAPAI COUNTIES, THEIR CITIES & TOWNS

## VICTIM SERVICES

★EMERGENCY SERVICES ONLY. . . . . 911  
 ★SUICIDE & CRISIS HELPLINE  
 Identity Theft Resource Center (ITRC). . . . . 1-888-400-5630 / [www.idtheftcenter.org](http://www.idtheftcenter.org)  
 Address Confidentiality Program . . . . . (602) 542-1653  
 Mothers Against Drunk Driving (MADD) (AZ Office): . . . . . 1-800- 553-6233  
 Arizona Coalition to End Sexual and Domestic Violence. . . . . 1-800- 782-6400  
 National Domestic Violence Hotline . . . . . 1 800 799 SAFE (7233)  
 Arizona Community Information & Referral . . . . . 1 800 352 3792  
 Adult Protective Services . . . . . 1 877 SOS ADULT / 1 877 767 2385  
 Department of Child Safety . . . . . 1 888 SOS CHILD / 1 888 767 2445

## COCONINO

Coconino County Victim Witness Program. . . . . (928) 856-7676  
 Coconino County Victim Comp . . . . . (928) 679-7770  
 Hope Cottage . . . . . (928) 774-9270  
 Northland Family Help Center. . . . . 1-877-634-2723 / (928) 527-1900  
 Domestic Violence Shelter (24 Hr.) . . . . . (928) 774-4503  
 Tuba City For Family Harmony. . . . . (928) 283-4650  
 Coconino Community Guidance Center . . . . . (928) 527-1899  
 Community Behavioral Health Services . . . . . (928) 213-6300  
 Sunshine Rescue Mission . . . . . (928) 774-3512  
 Another Way . . . . . (928) 645-5300  
 Coconino County Pre-Trial Services . . . . . (928) 679-8460  
 Page Victim Assistance . . . . . (928) 645-4362  
 Safe Child Center at Flagstaff Medical Center . . . . . (928) 773-2053  
 North Country Healthcare/NACASA . . . . . (928) 522-9460  
 Housing Solutions of Northern Arizona . . . . . (928) 340-2162

## YAVAPAI

Yavapai County Victim Services and Victim Compensation:  
 Prescott . . . . . (928) 771-3485  
 Verde Valley . . . . . (928) 567-7751  
 Cottonwood Police Dept. Victim Services . . . . . (928) 295-7262  
 Domestic Violence Crisis Services:  
 Stepping Stone (Shelter) | Crisis Hotline . . . . . (928) 445-4673 / (928) 772-4184  
 Verde Valley Sanctuary/Legal Advocacy Program . . . . . (928) 634-2511 / (928) 639-2079  
 West Yavapai Guidance Center . . . . . (928) 445-5211  
 Yavapai Family Advocacy Center . . . . . (928) 775-0669  
 US Vets Prescott . . . . . (928) 583-7204

## CUSTODIAL AGENCIES

Arizona Dept. of Corrections. . . . . 1-866-787-7233  
**COCONINO**  
 Coconino County Detention Facility (Flagstaff). . . . . (928) 226-5200  
 (For ALL inmate information)  
 Coconino County Juvenile Detention. . . . . (928) 226-5599  
 Coconino County Detention Facility (Page) . . . . . (928) 645-8873

## YAVAPAI

Yavapai County Jail  
 Prescott . . . . . (928) 771-3260  
 Verde Valley. . . . . (928) 567-7734  
 Safford Juvenile Detention Center . . . . . (928) 771-3173

## PROSECUTORS

Arizona Attorney General's Office . . . . . (602) 542-4911

## COCONINO

Coconino County Attorney's Office . . . . . (928) 679-8200

### MUNICIPAL PROSECUTORS

Flatstaff . . . . . (928) 779-7680  
 Fredonia . . . . . (928) 779-6951  
 Page . . . . . (928) 645-4256  
 Sedona . . . . . (928) 204-7200  
 Williams . . . . . (928) 779-6951

## YAVAPAI

Yavapai County Attorney's Office

Prescott . . . . . (928) 771-3344  
 Verde Valley . . . . . (928) 567-7717

### MUNICIPAL PROSECUTORS

Campe Verde . . . . . (928) 567-0030  
 Chino Valley . . . . . (928) 636-8004  
 Clarkdale . . . . . (928) 445-5935  
 Cottonwood . . . . . (928) 634-5526  
 Jerome . . . . . (928) 445-1909  
 Prescott. . . . . (928) 777-1276  
 Prescott Valley . . . . . (928) 759-3030  
 Sedona . . . . . (928) 282-1189  
 Dewey-Humboldt . . . . . (928) 632-0008  
 Wickenburg . . . . . (928) 684-5451





## LAW ENFORCEMENT

Arizona Game and Fish Dept. . . . . (602) 942-3000

**COCONINO**

Arizona Department of Public Safety . . . . . (602) 225-2000

Coconino County Sheriff's Office . . . . . 1-800-338-7888

Sedona . . . . . 1-800-338-7888

Flagstaff . . . . . (928) 774-4523

Page . . . . . (928) 645-8873

Williams . . . . . (928) 635-4487

**MUNICIPAL POLICE**

Flagstaff Police Dept. . . . . (928) 774-1414

Flagstaff Police Dept. Administration . . . . . (928) 779-3646

Fredonia Marshal's Office . . . . . (928) 643-7513

Hualapai Nation Police Dept. . . . . (928) 769-1024

Northem AZ University Police Dept. . . . . (928) 523-3611

Page Police Dept. . . . . (928) 645-2436

Sedona Police Dept. . . . . (928) 282-3100

Williams Police Dept. . . . . (928) 635-4461

**YAVAPAI**

Arizona Department of Public Safety . . . . . (928) 773-3700

Yavapai County Sheriff's Office

Ashtfork . . . . . 1-800-771-2797

Bagdad . . . . . 1-800-771-2797

Black Canyon . . . . . (602) 495-8800

Cottonwood/Verde Valley . . . . . (928) 639-8100

Prescott . . . . . (928) 771-3260

Seligman . . . . . 1-800-771-2797

Yarnell . . . . . 1-800-771-2797

**MUNICIPAL POLICE**

Camp Verde Marshal's Office . . . . . (928) 554-8300

Chino Valley Police Dept. . . . . (928) 636-4223

Clarkdale Police Dept. . . . . (928) 634-2921

Cottonwood Police Dept. . . . . (928) 634-4246

Jerome Police Dept. . . . . (928) 634-8992

Prescott Police Dept. . . . . (928) 771-1988

Prescott Valley Police Dept. . . . . (928) 772-9261

Sedona Police Dept. . . . . (928) 282-3100

Wickenburg Police Dept. . . . . (928) 684-5411

Yavapai-Apache Nation Police Dept. . . . . (928) 567-4259

Yavpai College Police

Prescott Campus . . . . . (928) 776-2185

Verde Campus . . . . . (928) 634-6599

Yavapai-Prescott Tribal Police . . . . . (928) 443-1599

## COURTS

Arizona Supreme Court . . . . . www.azcourts.gov/restitution

**COCONINO**

Coconino County Superior Court . . . . . (928) 679-7600

Coconino County Adult Probation

Flagstaff Office . . . . . (928) 679-8400

Page Office . . . . . (928) 679-8130

**JUVENILE COURT**

Coconino County Juvenile Probation . . . . . (928) 226-5400

Page Office . . . . . (928) 679-8130

**MUNICIPAL COURTS**

Flagstaff . . . . . (928) 213-3000

Fredonia . . . . . (928) 643-7241

Page . . . . . (928) 645-4280

Sedona . . . . . (928) 282-1189

Williams . . . . . (928) 679-7698

**JUSTICE COURTS**

Flagstaff Precinct . . . . . (928) 779-6806

Fredonia Precinct . . . . . (928) 643-7472

Page District . . . . . (928) 645-8871

Williams Precinct . . . . . (928) 679-7698

**YAVAPAI**

Yavapai County Superior Court

Prescott . . . . . (928) 771-3312

Verde Valley . . . . . (928) 567-7741

Yavapai County Adult Probation . . . . . (928) 771-3332

**JUVENILE COURTS**

Yavapai County Juvenile Probation Dept.:

Verde Valley . . . . . (928) 771-3156

Prescott . . . . . (928) 639-8172

**MUNICIPAL COURTS**

Camp Verde . . . . . (928) 567-6635

Chino Valley . . . . . (928) 636-4534

Clarkdale . . . . . (928) 295-7295

Dewey-Humboldt . . . . . (928) 634-7537

Jerome . . . . . (928) 632-0008

Prescott . . . . . (928) 649-3250

Prescott Valley . . . . . (928) 771-3300

Sedona . . . . . (928) 282-1189

Wickenburg . . . . . (928) 684-5451

**JUSTICE COURTS**

Bagdad/Yarnell Precinct . . . . . (928) 771-3357

Verde Valley Precinct . . . . . (928) 639-5820

Mayer District . . . . . (928) 771-3355

Prescott Precinct . . . . . (928) 771-3302

Seligman Precinct . . . . . (928) 422-3281