INFORMATION FOR ARIZONA'S VICTIMS OF CRIME

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https://www.azag.gov/criminal/victim-services

SPANISH

Being the victim of a crime can be traumatic. You may feel isolated and confused, and not know where to turn for practical advice or support. This brochure highlights resources available to assist you and explains your rights as a victim under Arizona law.

***Esta información en español, se puede obtener en: www.azag.gov/victim-services/resources**

VICTIM ASSISTANCE

Agencies & Services

See "Information and Resource Numbers" on the last page for a list of agencies that can provide victim assistance services.

Protective Orders

A protective order is a civil court order issued by a judge or magistrate that prohibits a defendant from contacting you or coming in contact with you. Any county court in the State of Arizona can review the petition and issue an order. An order of protection is valid for two (2) years after it is served. There are no fees for filing or serving an order. The types of orders you can request are:

1. ***Order of Protection:*** This type of order requires a qualifying relationship. You can fill out forms and figure out if you have a qualifying relationship through AZPOINT.
2. ***Injunction Against Harassment:*** If you do not have a qualifying relationship, victims of certain crimes may be eligible for this type of order. A service fee may apply. You can fill out forms through AZPOINT.
3. ***Emergency Order of Protection:*** This type of order is intended to protect individuals in immediate and present danger. To obtain an EOP, contact law enforcement. These orders expire seven (7) calendar days after issuance.
4. ***Injunction Against Workplace Harassment:*** A service fee may apply. You can fill out forms through AZPOINT.

If you are a party in an ongoing or pending family law case (ex. dissolution of marriage) or if the juvenile defendant is under the age of twelve, you must apply at any Superior Court location. To start the protective order process, go to https://azpoint.azcourts.gov/

Your employer may be legally required to allow you leave from work to attend court and to obtain an order of protection pursuant to ARS §§ 13-4439/8-420.

COVER SHEET - TEAR OFF FOR VICTIM

Domestic Violence

If you have been a victim of domestic violence, you may seek a protective order. For more information on protective orders, please refer to the “Protective Orders” section above.

If there is a firearm present when there has been an incident of domestic violence and a law enforcement officer believes that the firearm would expose the victim or another person in the household to a risk of serious bodily injury or death, the firearm may be temporarily seized and held by the law enforcement agency. To ensure that you, as the victim, are notified of the release of a firearm that has been seized, you must provide the law enforcement agency with any change of address or phone number.

Sexual Assault

If you have been a victim of a dangerous crime against children as defined in ARS § 13-705 or a sexual assault, you are entitled to a medical or forensic interview free of charge, without reporting to law enforcement, paid by the county in which the offense occurred pursuant to ARS § 13-1414.

For more information on domestic violence/sexual assault or to get help, please visit: www.acesdv.org

Address Confidentiality Program

The Arizona Address Confidentiality Program (ACP) is a program that helps victims of domestic violence, sexual offenses, and/or stalking from being located by the perpetrator through public records. The program provides a substitute address and confidential mail forwarding services to individuals and families across Arizona.

To enroll, visit: https://azsos.gov/services/acp/eligibility-enrollment

Victim Compensation

If you are a victim of a crime or the next of kin of a victim who died as a result of a criminal act, you may be eligible for compensation. To obtain an application or to receive more information on Crime Victim Compensation, contact your county Victim Compensation Coordinator.

VICTIMS’ RIGHTS

As a victim of crime in Arizona, you have a Constitutional right to be treated with fairness, respect and dignity and to be free from intimidation, harassment or abuse throughout the criminal or juvenile justice process. All state, county and municipal justice agencies and courts in Arizona are required to perform certain duties to ensure that you receive your rights.

Who Is A Victim For Purposes Of Exercising Rights?

State law says a victim is a person against whom a criminal or juvenile offense has been committed. This includes any felony, misdemeanor, petty offense or violation of a local criminal ordinance. If a person is killed or incapacitated, the person’s spouse, parent, child, sibling, grandparent or any other person related to the person by consanguinity or affinity to the second degree or any other lawful representative of the person, except if that person is in custody for an offense or is the accused, may receive victims’ rights. If a victim is incapacitated, deceased or otherwise incapable of designating another person to act in the victim’s place, the court may appoint a lawful representative who is not a witness. If at any time the victim is no longer incapacitated or otherwise incapable of acting, the victim may personally exercise his or her victim’s rights.

Requesting/Waiving Rights

The law enforcement officer provided you with a form (Request/Waiver Form) that asks you to request or waive (decline) your rights. This form will assist you in exercising your victims' rights, whether you decide to request or waive your rights. Keep your copy of the form for your records. Your decision to request or waive your rights does not mean that you cannot change your mind later. However, if at first you waive your rights and then request them at a later time, you will be giving up some rights that only apply at certain stages of the justice process. There are other important benefits and protections that apply to crime victims as a case proceeds through the system. If you choose to waive your rights, it does not exclude your involvement in the prosecution of the case. You may be subpoenaed to testify in court. You can also learn more about Arizona's victims' rights laws by visiting the Arizona Attorney General website at: *www.azag.gov*

Your Right To Restitution

Victims of crime have a Constitutional right to receive prompt restitution. If someone is found guilty of the crime(s) committed against you, the court may order that person to re-pay certain financial costs related to your victimization. This court-ordered payment is known as restitution. Restitution is most often ordered at the time of sentencing and may include reimbursement for actual losses and expenses attributable to the offense. To determine the amount of restitution to be ordered, financial loss information is gathered from victims prior to sentencing. If you have faced financial losses as a result of the crime committed against you, it is recommended that you keep track of all your receipts as expenses are incurred. If charges are filed in your case, it is important that you contact the prosecutor's Victim Services program for more information and assistance with the restitution process.

For more restitution resource information, please visit the Arizona Supreme Court's victim restitution website at www.azcourts.gov/restitution

Free Copies Of Police Reports, Audio Recordings, & Video Recordings

A victim of a criminal offense or delinquent act that is a domestic violence, sexual offense, or part 1 crime*, an immediate family member of the victim if the victim is killed or incapacitated, or the victim's attorney has the right to receive one copy of the police report, audio recordings, and video recordings from the investigating law enforcement agency or charging prosecutorial agency at no charge.

**Part 1 crimes include: criminal homicide, rape, robbery, aggravated assault, burglary, motor vehicle theft, larceny-theft, arson, human trafficking-commercial sex acts, and human trafficking-involuntary servitude.*

When A Susect Is Arrested

Box 3 of the Request/Waiver Form provides information to assist you in exercising your rights immediately following the arrest of a suspect; however, you must act quickly. See next page for the specific scenarios outlining your rights as a victim.

Your employer may be legally required to allow you leave from work to attend court and to obtain an order of protection pursuant to ARS §§ 13-4439/8-420.

Suspect Is An Adult And Has Been Arrested

If the suspect is an adult and has been arrested, law enforcement informed you of the time, place and date of the Initial Appearance. You are encouraged to contact the court for any changes to the Initial Appearance schedule. For any questions about the suspect's release, contact the custodial agency.

Initial Appearance (Court Hearing)

Purposes:	(1) Determine release eligibility of the accused; (2) Determine the terms and conditions of release of the accused; (3) Set the next court date(s); (4) Obtain a plea from the accused (for some misdemeanor offenses)
When Held:	Within 24 hours of arrest
Location:	Court and Custodial Agency
Contact:	See "Information & Resource Numbers"
Your Rights:	To be notified of the time, place and date for the Initial Appearance, to be present and heard at the Initial Appearance and to be informed of the suspect's release.

Suspect Is A Juvenile And Has Been Detained

If the suspect is a juvenile and has been detained, you must contact the detention screening section of the juvenile probation department immediately to request notice of the date, time and place of the Detention Hearing and any changes to the Detention Hearing schedule. You can also exercise your right to be informed of the juvenile's release by contacting the detention center.

Detention and Advisory Hearings

Purposes:	(1) Determine release eligibility of the accused; (2) If the accused is released, determine the terms and conditions of release; (3) Obtain a plea from the juvenile (4) Juvenile to admit guilt or deny
When Held:	Detention Hearing – within 24 hours of arrest Advisory Hearing – within 24 hours of detention hearing
Location:	Detention Screening Section, County Juvenile Probation
Contact:	See "Information & Resource Numbers"
Your Rights:	To be notified of the time, place and date for the detention and advisory hearings, to be present and heard at the detention and advisory hearings and to be informed of the juvenile's release.

If you choose to exercise your right to be heard through a written statement, contact the detention screening section for instructions on how to submit to the court.

Suspect Is An Adult Or Juvenile And Cited And Released

If an adult suspect is cited and released, law enforcement informed you of the initial court date. If a juvenile suspect is cited and released, law enforcement has provided you with the name of the court to obtain information about subsequent proceedings. Contact the court prior to the date and time to confirm that the suspect must appear.

Suspect Is An Adult Or Juvenile And There Is No Arrest

If the arrest of a suspect is not immediate and you are not notified of an arrest within 30 days, you can call the law enforcement agency that took the report to obtain case status information.

INFORMATION AND RESOURCE NUMBERS --APACHE, GILA & NAVAJO COUNTIES, THEIR CITIES & TOWNS

VICTIM SERVICES

★EMERGENCY SERVICES ONLY . . . 911
★SUICIDE & CRISIS HELPLINE . . . 988
Identity Theft Resource Center (ITRC) . . . 1-888-400-5530 / www.idtheftcenter.org
Address Confidentiality Program . . . (602) 542-1653
Mothers Against Drunk Driving (MADD) (AZ Office): . . . 1-800- 553-6233
Arizona Coalition to End Sexual and Domestic Violence . . . 1-800- 782-6400
National Domestic Violence Hotline . . . 1 800 799 SAFE (7233)
Arizona Community Information & Referral . . . 1 800 352 3792
Adult Protective Services . . . 1 877 SOS ADULT / 1 877 767 2385
Department of Child Safety . . . 1 888 SOS CHILD / 1 888 767 2445
DNA People's Legal Services . . . (928) 774-0653
Eve's Place . . . (623) 537-5380
Arizona Complete Healthcare - (Crisis Line) . . . 1-844-534-4673 (HOPE)

APACHE

Apache County Victim Witness . . . (928) 337-7560
Apache County Victim Comp . . . (928) 337-7560
ADABI Shelter . . . (928) 674-8314
Battered Families Servies - Gallup, NM . . . (505) 722-7483
CARE AZ . . . (928) 337-4000
My Sister's House -Gallup, NM . . . (505) 722-7483
Navajo Treatment Center for Children and Their Families . . . (928) 871-7679
Little Colorado Behavioral Health Center:
St. Johns . . . (928) 337-4301
Springerville . . . (928) 333-2683

GILA

Gila County Victim Witness Prog . . . (928) 425-3231 x8360
Outside Globe/Miami . . . 1-800-304-4452 x8630
Gila County Victim Compensation . . . (928) 402-8836
Outside Globe/Miami . . . 1-800-304-4452 x8836
Time-Out Inc. (24-hour hot line) . . . (928) 472-8007
Gila County Safe Home . . . (928) 402-9297 / (800) 890-2880
Copper Hills Family Advocacy Center . . . (928) 242-5994
Mt. Graham Safe House . . . (888) 269-9104
Northwest/Central AZ Crisis Response Network . . . 1-877-756-4090/(602) 427-4600
Community Assistance Program . . . (928) 425-3281/(602) 261-8849
Domestic Violence Stop (Shelters in Phx.) . . . (480) 890-3039

NAVAJO

Alice's Place (Winslow) . . . (928) 289-3003
Navajo County Victim Svcs. Division . . . (928) 524-4332
(Night) . . . (928) 524-4050
(Crisis Response) . . . (928) 241-2241
Navajo County Vic. Compensation . . . (928) 524-4332
Navajo County Family Advocacy Center . . . (928) 524-6047

VICTIM SERVICES CONTINUED

Domestic Violence Crisis Services
ADABI Women's Crisis Program . . . (928) 674-8314
Hopi Domestic Violence Project . . . (928) 738-1115
Northern Ariz. Center Against Sexual Assault . . . (928) 527-1900
Kayenta/Tohdenasshai Shelter . . . 1-877-697-8591/(928) 697-8591
White Mtn. Safe House . . . (928) 892-5899
Winslow . . . (928) 289-2650
North Country Healthcare Clinic . . . (928) 773-7670
Apache Behavioral Health Center . . . (928) 338-4811
Hopi Behavioral Health Services . . . (928) 737-6300

CUSTODIAL AGENCIES

Arizona Dept. of Corrections . . . 1-866-787-7233

APACHE

Apache County Jail . . . (928) 337-4321
Apache County Probation . . . (928) 245-6885
Apache County Juvenile Detention . . . (928) 245-6885

GILA

Gila County Jail . . . (928) 425-4449
Payson . . . (928) 474-2208
Gila County Juvenile Detention Center . . . (928) 402-8601

NAVAJO

Navajo County Jail . . . (928) 524-4450
Navajo County Juvenile Detention . . . (928) 524-4258

PROSECUTORS

Arizona Attorney General's Office . . . (602) 542 4911

APACHE

Apache County Attorney's Office . . . (928) 337 7560

MUNICIPAL PROSECUTORS

Eagar . . . (928) 333-4717
St. Johns . . . (928) 551-4430
Springerville . . . (928) 333-2656

GILA

Gila County Attorney's Office . . . (928) 425-3231 x 8630
Payson Office . . . (928) 474-4068

MUNICIPAL PROSECUTORS

Globe . . . (602) 772-5501
Hayden . . . (520) 836-8265
*Miami . . . see note below
Payson . . . (928) 474-5242 x 277
Winkelman . . . (928) 425-5484
*NOTE: Town of Miami's prosecutions are being handled by the Gila County Attorney's Office.

NAVAJO

Navajo County Attorney's Office . . . (928) 524-4026

PROSECUTORS CONTINUED

MUNICIPAL PROSECUTORS

Holbrook . . . (928) 536-5331
Pinetop-Lakeside . . . (928) 368-8696
Show Low . . . (928) 532-6030
Snowflake . . . (928) 536-7103
Taylor . . . (928) 536-5331

LAW ENFORCEMENT

Arizona Game and Fish Dept. . . . (602) 942-3000

APACHE

Apache County Sheriff's Office. . . . (928) 337-4321
Arizona Department of Public Safety . . . (928) 773-3700

MUNICIPAL POLICE

Round Valley Police Dept. . . . (928) 333-4240
St. Johns Police Dept. . . . (928) 337-2440

GILA

Gila County Sheriff's Office . . . (928) 425-4449
Gila County Sheriff's Office (Payson) . . . (928) 474-2208
Arizona Department of Public Safety . . . (928) 773-3700

MUNICIPAL POLICE

Globe Police Dept. . . . (928) 425-5751
Hayden Police Dept. . . . (520) 356-6205
Miami Police Dept. . . . (928) 473-2466
Payson Police Dept. . . . (928) 474-5177
Tonto Apache Police Dept. . . . (928) 468-1050

NAVAJO

Navajo County Sheriff's Office . . . (928) 524-4050
Arizona Department of Public Safety. . . . (928) 773-3700

MUNICIPAL POLICE

Holbrook Police Dept. . . . (928) 524-3991
Pinetop-Lakeside Police Dept. . . . (928) 368-8800
Show Low Police Dept. . . . (928) 537-5091
Snowflake-Taylor Police Dept. . . . (928) 536-7500
Winslow Police Dept. . . . (928) 289-2431

COURTS

Arizona Supreme Court . . . www.azcourts.gov/restitution

APACHE

Apache County Superior Court . . . (928) 337-7555
Apache County Probation . . . (928) 245-6885

COURTS CONTINUED

MUNICIPAL COURTS

Eagar / Springerville . . . (928) 333-4613
St. Johns . . . (928) 337-7558

JUSTICE COURTS

Chinle . . . (928) 674-5922
Puerco . . . (928) 688-2954
Round Valley . . . (928) 333-5569
St. Johns . . . (928) 337-7558

GILA

Gila County Superior Court I . . . (928) 425-3231 x 8685
Gil a County Superior Court II . . . (928) 425-3231 x 8683
Payson Location . . . (928) 474-3978
Gila County Adult Probation . . . (928) 425-7971

JUVENILE COURT

Gila County Juvenile Probation . . . (928) 425-7971

MUNICIPAL COURTS

Globe . . . (928) 425-0471
Hayden . . . (520) 356-7801
Miami . . . (928) 425-3231
Payson and Star Valley . . . (928) 474-5267
Winkelman . . . (928) 356-7854

JUSTICE COURTS

Globe Regional Justice Court . . . (928) 425-3231 x 8546
Payson Regional Justice Court . . . (928) 474-5267

NAVAJO

Navajo County Superior Court . . . (928) 524-4217
Navajo County Probation Dept. . . . (928) 524-4197

MUNICIPAL COURTS

Holbrook . . . (928) 524-4720
Pinetop-Lakeside . . . (928) 368-6200
Show Low . . . (928) 532-6030
Snowflake . . . (928) 536-4141
Taylor . . . (928) 536-4141
Winslow . . . (928) 289-6840

JUSTICE COURTS

Precinct #1 -Holbrook . . . (928) 524-4720
Precinct #2 -Winslow . . . (928) 289-6840
Precinct #3 -Snowflake . . . (928) 536-4141
Precinct #4 -Kayenta . . . (928) 697-3522
Precinct #5 -Show Low . . . (928) 532-6030
Precinct #6 -Pinetop-Lakeside . . . (928) 368-6200