

STATE OF ARIZONA

Joint Legislative Budget Committee

STATE
SENATE

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SCOTT BUNDGAARD
EDWARD J. CIRILLO
PETE RIOS

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HOUSE OF
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MARION L. PICKENS
CHRISTINE WEASON

DATE: February 14, 2002

TO: Senator Ruth Solomon, Chairman
Members, Joint Legislative Budget Committee

THRU: Richard Stavneak, Director

FROM: Kim Hohman, Fiscal Analyst

SUBJECT: OFFICE OF THE ATTORNEY GENERAL – REVIEW OF UNCOLLECTIBLE
DEBTS

Request

Pursuant to A.R.S. § 35-150(E), the Attorney General requests that the Joint Legislative Budget Committee review its FY 2001 listing of \$4.6 million in uncollectible debts referred to the Attorney General by state agencies for collection.

Recommendation

The JLBC Staff recommends that the Committee give a favorable review of the report. The report meets the requirements of A.R.S. § 35-150(E).

Analysis

The Attorney General's Collection Enforcement Unit functions as a collection service for past due debts owed to state agencies, boards and commissions. The unit returns 65% of collected monies to the client agencies and retains the remaining 35% for unit operational costs. While the Collection Enforcement unit is able to collect monies from many individuals and businesses that owe monies to the state, for a variety of reasons, some debts are uncollectible. In the past, there has been no procedure to "write-off" uncollectible debt, so they continued to be carried in the state's accounting system. Laws 1999, Chapter 300 created a procedure for the State Comptroller to remove uncollectible debts from the state accounting system, after receiving annual notice of uncollectible debt from the Attorney General and review by the Joint Legislative Budget Committee.

(Continued)

The Attorney General's Office reviewed the cases assigned to the Collection Enforcement Unit. Based on this review, the Attorney General advises that \$4,616,089 owed to the state is uncollectible. Included as uncollectible are those monies that will not be recovered due to debtor bankruptcy, settlement, insufficient resources of the debtor, or the inability to locate the debtor. Of this amount, approximately 87% are debts that were owed to four agencies, the Arizona Department of Revenue, the Registrar of Contractors, the Department of Building and Fire Safety, and the Industrial Commission. The remaining 13% are debts owed to 15 other agencies.

<u>Uncollectible Debt Recommended for Write-Off by Client Agency</u>		
	<u>Amount Recommended for Write-Off</u>	<u>Percentage</u>
Arizona Department of Revenue	\$1,593,633	34%
Registrar of Contractors	1,535,595	33%
Department of Building and Fire Safety	487,550	11%
Industrial Commission	420,124	9%
All Others	<u>579,187</u>	<u>13%</u>
Total	\$4,616,089	100%

In comparison, the state removed \$7.6 million in uncollectible debt from the accounting system last year. The current report makes improvements to last year's report by including an explanation for each uncollectible debt, the date the collection work began, the date the debt was determine uncollectible, and the dollar amount of each debt.

RS:KH:ck



STATE OF ARIZONA

OFFICE OF THE ATTORNEY GENERAL

JANET NAPOLITANO
ATTORNEY GENERAL

1275 WEST WASHINGTON, PHOENIX, AZ. 85007-2926

MAIN PHONE: (602) 542-5025

FACSIMILE: (602) 542-4085

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Direct Fax: (602) 542-1726

January 24, 2002

HAND-DELIVERED

The Honorable Ruth Solomon, Chair
Joint Legislative Budget Committee
Arizona Senate
1700 West Washington
Phoenix, Arizona 85007



Re: **UNCOLLECTIBLE DEBT REPORT**

Dear Senator Solomon:

In accordance with A.R.S. § 35-150(E) and consistent with Richard Stavneak's letter, dated April 17, 2001, a copy of which is attached for your convenience, enclosed is the listing of all uncollectible debts owed to the State which were referred to the Collection Enforcement Revolving Fund for the fiscal year ending June 30, 2001.

If you have any questions, please do not hesitate to contact me.

Sincerely,

Tracy S. Essig
Chief Counsel
Bankruptcy and Collection
Enforcement Section

TSE:kae

Enclosures

cc: Representative Laura Knaperek, Vice Chair, w/attachments
Richard Stavneak, JLBC, w/attachments
Thomas Betlach, OSPB, w/attachments
Kim Hohman, JLBC, w/attachments
Keith Fallstrom, OSPB, w/attachments
Robert Rocha, State Comptroller, w/attachments
John Stevens, Attorney General's Office, w/attachments
Mike Haener, Attorney General's Office, w/attachments



STATE OF ARIZONA

Joint Legislative Budget Committee

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CHRISTINE WEASON

April 17, 2001

The Honorable Janet Napolitano
Attorney General
Office of the Attorney General
1275 W. Washington
Phoenix, AZ 85007-2926

Dear Ms. Napolitano:

A.R.S. § 35-150(E) requires that the Joint Legislative Budget Committee review the FY 2000 listing of uncollectible debts referred to the Attorney General for collection.

At its meeting on April 6, 2001, the Committee gave a favorable review of the report submitted by the Attorney General. The report appears to meet the requirements of A.R.S. § 35-150(E).

The Committee requests that for future reports, the Bankruptcy and Collection Enforcement Section provide more specific information on each debt regarding the reason each debt is uncollectible (e.g., bankruptcy, inability to locate debtor, etc.), rather than using the term "uncollectible." The Committee would like information on the date the debt was determined uncollectible, as well as the date collections work began, and the amount collected on each debt.

If you have any questions relative to actions of the Committee, please let me know.

Sincerely,

Richard Stavneak
Director

RS:ck

xc: Representative Laura Knaperek, Chairman
Senator Ruth Solomon, Vice-Chairman
Senate President Randall Gnant
House Speaker Jim Weiers
Elliott Hibbs, Director, ADOA
Bob Rocha, State Comptroller, GAO, ADOA
Tom Betlach, Director, OSPB

Office of the Attorney General
Agency Counsel Division, Bankruptcy & Collection Enforcement Section
Uncollectible Debt Owed to the State that were referred to
Collection Enforcement Revolving Fund
For the Fiscal Year Ending June 30, 2001

LEGEND

<u>Client Agency</u>	<u>Abbreviation</u>
Arizona Corporation Commission	ACC
Building and Fire Safety, Arizona Department of	BFS
Department of Health Services	DHS
Game and Fish Commission, Arizona	GAF
Highway Division – Department of Transportation	HGD
Industrial Commission of Arizona	ICA
Juvenile Corrections, Arizona Department of	JUC
Land and Natural Resources, Arizona Department of	LNR
Lottery Commission, Arizona State	LOT
Medical Examiners, Board of	MED
Motor Vehicle Division – Department of Transportation	MVD
Northern Arizona University	NAU
Real Estate, Arizona Department of	RED
Retirement System, Arizona State	RET
Revenue, Arizona Department of	REV
Registrar of Contractors	ROC
Risk Management – Arizona Department of Administration	RSK
Structural Pest Control Commission	SPC
Technical Registration, Board of	TEC
Veterans' Service Commission	VSE
Weights and Measures, Arizona Department of	WMD

OFFICE OF THE ATTORNEY GENERAL
 AGENCY COUNSEL DIVISION, BANKRUPTCY & COLLECTION ENFORCEMENT SECTION
 Uncollectible Debts Owed to the State that were referred to Collection Enforcement Revolving Fund
 For the Fiscal Year Ending June 30, 2001

CLIENT AGENCY	DEBTOR	OPEN DATE	CLOSE DATE	AMOUNT RECEIVED	AMOUNT UNCOLLECTED	REASON
ACC	HENNESSY, DENA CALTON	01-Apr-97	28-Aug-00	0.00	5,000.00	COST OF COLLECTION EXCEEDS DEBT
ACC	HOOVER, RONALD JOHN	21-Jun-00	05-Sep-00	0.00	24,450.00	UNABLE TO LOCATE DEBTOR
ACC	LINDSEY, JEFFREY ROGER	01-Apr-97	13-Sep-00	0.00	15,000.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ACC	PAPA, GEORGE M.	02-Nov-95	07-Dec-00	0.00	3,830.48	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ACC	SULLIVAN, MICHAEL & WEISE	15-Sep-98	13-Sep-00	0.00	17,931.25	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ACC	TEXAS COASTAL SECURITIES, INC	11-Jun-98	15-Nov-00	0.00	10,000.00	DEFUNCT CORPORATION
ACC	UPCHURCH, MICHAEL	19-Dec-94	15-Nov-00	2,700.00	1,558.74	DEFUNCT CORPORATION
ACC	WALTON, ROBERT	22-Sep-93	13-Sep-00	0.00	14,000.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ACC	YEE, WARREN	11-May-99	26-Jul-00	0.00	10,000.00	DEBTOR IS DECEASED
					101,770.47	
BFS	ARIZONA SOUTHERN HOMES, INC.	22-May-01	30-May-01	0.00	9,585.02	DEFUNCT CORPORATION
BFS	ATCO DEVELOPMENT, INC	16-May-01	27-May-01	0.00	29,084.95	DEFUNCT CORPORATION
BFS	BROOKS, EARL LEVERNE & HELEN	17-May-01	27-May-01	0.00	46,660.00	DEBT DISCHARGED IN BANKRUPTCY
BFS	BYRON, GILBERT A. & REBECCA	21-May-01	05-Jun-01	0.00	5,329.82	DEBT DISCHARGED IN BANKRUPTCY
BFS	G.W.P. INVESTMENTS, INC.	17-May-01	27-May-01	0.00	124,604.14	DEFUNCT CORPORATION
BFS	JONES, GARY	29-Jan-01	25-Apr-01	0.00	1,300.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
BFS	MILLER, STEPHEN M.	18-May-01	05-Jun-01	0.00	1,100.00	UNABLE TO LOCATE DEBTOR
BFS	MOBILE CITY NORTH, INC.	16-May-01	27-May-01	0.00	81,503.12	DEFUNCT CORPORATION
BFS	MOUNTAIN BROOK HOMES, INC.	18-May-01	23-May-01	0.00	33,356.45	DEFUNCT CORPORATION
BFS	NORTHERN ARIZONA MOBILE HOMES	16-May-01	30-May-01	0.00	49,961.97	DEFUNCT CORPORATION
BFS	RAINBOW HOME SALES, INC.	17-May-01	05-Jun-01	0.00	99,424.80	DEFUNCT CORPORATION
BFS	SUNSHINE MOBILE HOME SALES	17-May-01	27-May-01	0.00	4,847.82	DEFUNCT CORPORATION
BFS	TUCSON MOBILE HOME BROKERS	21-May-01	05-Jun-01	0.00	792.21	UNABLE TO LOCATE DEBTOR
					487,550.30	
DHS	DOUGLASS, LINDA	21-Mar-94	04-May-01	2,712.92	3,245.91	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
					3,245.91	
GAF	CHAMBERLAIN, ERIK B.	04-Oct-99	03-Aug-00	0.00	1,190.25	UNABLE TO LOCATE DEBTOR
GAF	CIRCLE B MARKET & MOTEL	16-May-00	14-May-01	0.00	5,976.73	DEBT DISCHARGED IN BANKRUPTCY
GAF	HORTON, IYANDA	30-Oct-95	16-Nov-00	0.00	4,000.00	DEBTOR IS DECEASED
GAF	MCEACHERN, WESLEY K.	17-Mar-95	02-Aug-00	0.00	294.69	COST OF COLLECTION EXCEEDS DEBT
GAF	SOLOMON, JAMES C.	25-Sep-96	03-Aug-00	0.00	500.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
					11,961.67	
HGD	BONI, ISADORE MORALES	04-Nov-98	28-Aug-00	0.00	147.60	COST OF COLLECTION EXCEEDS DEBT
HGD	BROCKERT, ROBERT L.	25-Feb-99	05-Jun-01	0.00	1,111.99	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	CASTILLO, JESSE; JOSE	28-Jun-88	20-Nov-00	0.00	838.10	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	DADD, KENNETH A.	27-Sep-94	20-Nov-00	0.00	1,397.10	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT

OFFICE OF THE ATTORNEY GENERAL
 AGENCY COUNSEL DIVISION, BANKRUPTCY & COLLECTION ENFORCEMENT SECTION
 Uncollectible Debts Owed to the State that were referred to Collection Enforcement Revolving Fund
 For the Fiscal Year Ending June 30, 2001

CLIENT AGENCY	DEBTOR	OPEN DATE	CLOSE DATE	AMOUNT RECEIVED	AMOUNT UNCOLLECTED	REASON
HGD	EVILSIZOR, MIKE	11-Dec-00	04-Apr-01	0.00	877.19	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	FLORES, GEORGE & DELGADO	23-Jun-00	15-Nov-00	0.00	1,258.58	UNABLE TO LOCATE DEBTOR
HGD	GONZALEZ, JOSE	15-Nov-00	15-Nov-00	0.00	2,223.99	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	GORMAN, BERTHA/GISHIE, GILBERT	26-Sep-94	20-Nov-00	0.00	933.98	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	HALEY, JAMES	28-Jun-94	28-Aug-00	0.00	1,771.57	COST OF COLLECTION EXCEEDS DEBT
HGD	HINOJOS, VICTOR	28-Jun-94	05-Oct-00	0.00	843.32	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	HOWARD, DANIEL	27-Oct-99	30-Aug-00	0.00	545.79	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	KING, WADE W.	02-Jun-99	25-Sep-00	0.00	1,056.75	UNABLE TO LOCATE DEBTOR
HGD	KRUM, DOUGLAS S.	10-Sep-93	28-Aug-00	0.00	1,738.61	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	LEMUS, ARTEMION MOLINA	23-Jun-00	07-Dec-00	0.00	6,612.85	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	LITCHFIELD, MICHELLE R.	23-Jun-00	13-Oct-00	0.00	2,176.50	UNABLE TO LOCATE DEBTOR
HGD	LOPEZ, RACHAEL	25-Oct-99	28-Aug-00	0.00	608.35	COST OF COLLECTION EXCEEDS DEBT
HGD	LUMMUS, LORIANE	30-Jun-94	25-Jul-00	0.00	573.90	COST OF COLLECTION EXCEEDS DEBT
HGD	MATA, JAMES JESSE	13-Nov-00	14-May-01	0.00	1,147.37	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	MEZA, BRUNO/MARTINEZ	21-Mar-94	30-Aug-00	0.00	925.53	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	MILLENNIUM TOURS	13-Dec-00	04-Apr-01	0.00	3,399.03	COST OF COLLECTION EXCEEDS DEBT
HGD	MILLER, JASON & JEFFRY	26-Jun-00	13-Oct-00	0.00	560.80	COST OF COLLECTION EXCEEDS DEBT
HGD	PALMER, ALEXANDER	24-Feb-97	02-Aug-00	0.00	258.54	COST OF COLLECTION EXCEEDS DEBT
HGD	PEREZ, ALEJANDRO	15-Nov-00	15-Nov-00	0.00	1,018.46	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	PIXLEY, MARK	26-Jun-00	22-Nov-00	0.00	936.42	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	REED, DONALD E/KARRIEM	09-Apr-91	05-Oct-00	0.00	681.48	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	REYES, MIGUEL ANGEL	13-Dec-00	01-May-01	0.00	1,011.02	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	SHAIN, LOUIS	14-Dec-00	14-Dec-00	0.00	985.65	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	TOMCEK, ANDY & BROWN, ANDRAE	12-Aug-98	13-Oct-00	0.00	3,802.98	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	TURNER, MICHELLE	28-Jun-94	27-Sep-00	0.00	1,476.39	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	VALDERRAMA, JESUS ALEJO	13-Dec-00	06-Mar-01	0.00	527.57	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	VALENCIA, HERIBERTO	04-Jan-99	07-Dec-00	0.00	1,052.06	UNABLE TO LOCATE DEBTOR
HGD	VERDUGO, MARTIN/MORENO, GERMAN	28-Jun-94	27-Sep-00	0.00	530.06	DEBTOR RESIDES ON INDIAN RESERVATION
HGD	VESSEY, SHAWN EDWARD	19-Jan-94	04-Apr-01	0.00	658.80	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	VICTORIA, AQUILTO R.	17-Feb-94	13-Oct-00	0.00	1,448.27	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
					<u>45,136.60</u>	
ICA	AAA ANYTIME PLUMBING, INC	24-Aug-00	10-Jan-01	0.00	1,000.00	DEFUNCT CORPORATION
ICA	A-ORTA FENCE BUILDERS, INC	16-Jul-98	30-Aug-00	0.00	892.00	DEFUNCT CORPORATION
ICA	APRI, INC.	14-Dec-99	29-Sep-00	0.00	3,300.00	DEFUNCT CORPORATION
ICA	ARIZONA ADDITIONS & REMODELING	16-Feb-00	28-Aug-00	0.00	1,276.23	DEFUNCT CORPORATION
ICA	ARIZONA BAGEL KING INC.	27-Jun-97	8-Jun-01	0.00	16,463.19	DEFUNCT CORPORATION
ICA	ARIZONA FINEST COLLISION	29-Dec-99	15-Nov-00	0.00	562.00	DEFUNCT CORPORATION
ICA	ARNOLD, DAWN & JOSEPH	12-Sep-95	13-Sep-00	0.00	4,952.99	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ICA	BANDINOS, INC.	04-Feb-99	10-Jan-01	0.00	1,000.00	DEFUNCT CORPORATION

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 Uncollectible Debts Owed to the State that were referred to Collection Enforcement Revolving Fund
 For the Fiscal Year Ending June 30, 2001

CLIENT AGENCY	DEBTOR	OPEN DATE	CLOSE DATE	AMOUNT RECEIVED	AMOUNT UNCOLLECTED	REASON
ICA	C & D EUROPEAN STUCCO & STONE	29-Dec-99	02-Aug-00	0.00	1,250.00	DEFUNCT CORPORATION
ICA	C & D EUROPEAN STUCCO & STONE	29-Dec-99	28-Aug-00	0.00	42,000.00	DEFUNCT CORPORATION
ICA	C & D EUROPEAN STUCCO & STONE	29-Dec-99	02-Aug-00	0.00	42,800.00	DEFUNCT CORPORATION
ICA	CABA PROPERTIES, INC.	12-Jul-00	13-Oct-00	0.00	500.00	DEFUNCT CORPORATION
ICA	CHADWICK, JERRY C.	08-Mar-99	21-Jul-00	17,675.91	4,016.06	SETTLEMENT
ICA	DEN FAB MANUFACTURING, INC.	14-Dec-99	22-Feb-01	437.67	537.33	SETTLEMENT
ICA	DIAMONDBACK AUTO SALES, INC.	16-Nov-00	16-Nov-00	0.00	1,000.00	DEFUNCT CORPORATION
ICA	DOLENDI,R/L/KOUNTRY KOOKIN	27-Jul-95	27-May-01	0.00	15,397.16	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ICA	DUTCH CASTLE CARE CENTER, INC.	06-Apr-99	10-Jan-01	0.00	5,298.56	DEFUNCT CORPORATION
ICA	ENGLE LITHO/GRAPHICS, INC.	19-Jun-00	30-Aug-00	0.00	500.00	DEFUNCT CORPORATION
ICA	FABRICATED METALS, INC.	22-May-00	20-Dec-00	0.00	1,000.00	DEFUNCT CORPORATION
ICA	GOLDEN WEST MECHANICAL, INC.	07-Feb-00	18-Jul-00	0.00	1,992.93	DEFUNCT CORPORATION
ICA	GROUP B UNLIMITED, INC.	29-Dec-99	10-Jan-01	0.00	2,250.00	DEFUNCT CORPORATION
ICA	HALFTIME SPORTS BAR-N-GRILL	30-Nov-99	15-Nov-00	0.00	583.93	DEFUNCT CORPORATION
ICA	HARRINTON, CRAIG R.	17-Jul-00	17-Jul-00	0.00	6,837.40	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ICA	HARRIS CUSTOM HOMES, INC.	29-Dec-99	23-Feb-01	0.00	1,765.78	DEFUNCT CORPORATION
ICA	HASCO-HVAC OF ARIZONA, INC.	29-Dec-99	05-Dec-00	0.00	1,937.50	DEFUNCT CORPORATION
ICA	HISPANIC AIR CONDITIONING	03-Apr-00	25-Apr-01	0.00	1,000.36	DEFUNCT CORPORATION
ICA	HOLMES, WES & PHYLLIS	10-Dec-97	01-Mar-01	0.00	792.29	COST OF COLLECTION EXCEEDS DEBT
ICA	J. J. P., INC.	13-Nov-97	20-Nov-00	0.00	581.30	DEFUNCT CORPORATION
ICA	J.R. ROGERS INVESTMENT MGMT.	09-Mar-99	29-Sep-00	0.00	500.00	DEFUNCT CORPORATION
ICA	J.R. ROGERS INVESTMENT MGMT.	09-Mar-99	27-Sep-00	0.00	500.00	DEFUNCT CORPORATION
ICA	JOHN WINGFIELD & SONS TRANSPORT	09-May-00	05-Dec-00	14,616.75	3,661.68	SETTLEMENT
ICA	KORUS, LOUISE & JEROME	16-Mar-95	15-Nov-00	0.00	2,934.15	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ICA	MAMMA MIA RISTORANTE, L.L.C.	15-Oct-99	08-Dec-00	0.00	1,443.82	DEBT DISCHARGED IN BANKRUPTCY
ICA	MARTIN, SCOTT & LYNETTE	29-Jun-00	01-May-01	0.00	1,547.57	UNABLE TO LOCATE DEBTOR
ICA	MCBAIN, RICHARD J & MALLORY M.	29-Aug-00	16-Nov-00	1,250.00	490.54	SETTLEMENT
ICA	MOUNTING SYSTEMS, INC.	7-Feb-00	9-Jan-01	0.00	1,343.25	DEFUNCT CORPORATION
ICA	NATIONAL PLASTERING, INC.	17-Jul-00	17-Jul-00	0.00	1,000.00	DEFUNCT CORPORATION
ICA	NATURES PARTNER LLC	15-May-00	28-Aug-00	1,475.00	1,335.00	SETTLEMENT
ICA	NORWOOD, NATHANIEL	24-Jun-98	5-Dec-00	0.00	23,829.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ICA	PERFORMANCE DELIVERY SERVICES	12-Sep-00	1-Mar-01	0.00	1,535.39	DEFUNCT CORPORATION
ICA	R.C. HENDERSON DEVELOPMENT, INC	14-Feb-01	1-Mar-01	0.00	67,837.25	DEFUNCT CORPORATION
ICA	REUBEN'S FURNITURE, INC.	2-Jul-98	28-Aug-00	0.00	14,761.11	DEFUNCT CORPORATION
ICA	ROBLES, EDWARD MORALES	1-Jul-97	1-May-01	0.00	500.00	DEBTOR IS DECEASED
ICA	ROBLES, EDWARD MORALES	28-Jan-97	1-May-01	0.00	812.01	DEBTOR IS DECEASED
ICA	ROSEWING, INC.	12-Jul-00	15-Nov-00	0.00	500.00	DEFUNCT CORPORATION
ICA	SCHEP, DAVID	30-Jul-96	20-Nov-00	0.00	579.30	DEBT DISCHARGED IN BANKRUPTCY
ICA	SHIDLER, MEREDITH	15-Jan-98	27-May-01	0.00	725.15	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ICA	SHILOH FLATS, LLC	12-Jul-00	10-Apr-01	0.00	680.04	DEFUNCT CORPORATION

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 For the Fiscal Year Ending June 30, 2001

CLIENT AGENCY	DEBTOR	OPEN DATE	CLOSE DATE	AMOUNT RECEIVED	AMOUNT UNCOLLECTED	REASON
ICA	SHOWCLUB RUMPUS ROOM, INC.	22-Feb-00	13-Oct-00	0.00	1,000.00	DEFUNCT CORPORATION
ICA	SNJ, INC.	29-Aug-00	29-Sep-00	0.00	669.37	DEFUNCT CORPORATION
ICA	SOUTHWEST HOME HEALTH & HOSPICE	7-Jun-00	7-May-01	0.00	581.74	DEFUNCT CORPORATION
ICA	STO-ARK CONSTRUCTION, LLC	12-Jul-00	10-Jan-01	0.00	1,000.00	DEFUNCT CORPORATION
ICA	SWIW, INC.	29-Dec-99	16-Nov-00	0.00	500.00	COST OF COLLECTION EXCEEDS DEBT
ICA	THACKER, DAVID E.	15-Oct-99	8-Dec-00	500.00	574.66	SETTLEMENT
ICA	THOMAS, KEITH & LINDA	14-Jan-98	4-Apr-01	0.00	301.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ICA	TOP CENTRAL RESTAURANT, INC.	15-Dec-99	21-Dec-00	0.00	114,399.98	DEFUNCT CORPORATION
ICA	TUCSON QUALITY PLASTERING, INC.	15-May-00	6-Mar-01	0.00	2,812.00	DEFUNCT CORPORATION
ICA	VEGA, MICHAEL & GRACIE	15-Jul-94	5-Dec-00	3,500.00	8,782.69	SETTLEMENT
ICA	WESTAR, INC.	16-May-00	5-Jun-01	0.00	1,000.00	DEFUNCT CORPORATION
ICA	WHITE ROCK CONSTRUCTION COMPANY	27-Jun-00	15-Nov-00	0.00	500.00	COST OF COLLECTION EXCEEDS DEBT
					420,123.71	
JUC	NUNGARAY, CHRISTINA / QUINTERO	30-Nov-99	12-Mar-01	0.00	2,800.00	UNABLE TO LOCATE DEBTOR
					2,800.00	
LNR	CAMACHO, CHRIS E.	12-Oct-99	30-Aug-00	10,500.00	386.91	SETTLEMENT
					386.91	
LOT	AHWATUKEE ACE HARDWARE, INC.	2-Aug-00	27-Sep-00	0.00	743.42	DEFUNCT CORPORATION
LOT	ALCORN, JOYCE M.	2-Aug-00	8-Mar-01	0.00	714.64	COST OF COLLECTION EXCEEDS DEBT
LOT	ALDREW, INC.	1-Aug-00	5-Oct-00	0.00	1,550.67	DEFUNCT CORPORATION
LOT	ALLEN, GAROLD	2-Aug-00	10-Apr-01	0.00	1,974.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
LOT	ALLEN, GAROLD	1-Aug-00	10-Jan-01	0.00	3,666.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
LOT	DICKEY, ELIZABETH LOUISE	7-Jul-93	27-Sep-00	0.00	1,632.22	UNABLE TO LOCATE DEBTOR
LOT	DILULENZO, DAVID	2-Aug-00	5-Oct-00	0.00	5,268.52	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
LOT	ENHELDER, THOMAS A & BECKY A.	11-Sep-00	11-Sep-00	0.00	2,321.10	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
LOT	FOODS BY AMAL, INC.	1-Aug-00	13-Sep-00	0.00	2,953.48	DEFUNCT CORPORATION
LOT	HUGHES, LAUREN DBA. COTTONWOOD	1-Oct-99	3-Aug-00	0.00	8,001.84	DEBT DISCHARGED IN BANKRUPTCY
LOT	JMW VENTURES, INC.	1-Aug-00	13-Sep-00	0.00	561.00	DEFUNCT CORPORATION
LOT	JOHNSON BROS. MARKET	11-Sep-00	16-Apr-01	0.00	564.02	DEFUNCT CORPORATION
LOT	RBC INVESTMENTS, INC.	31-Jul-00	13-Sep-00	0.00	774.56	DEFUNCT CORPORATION
LOT	SHARGANI, KAMRAN	31-Jul-00	15-Nov-00	0.00	2,622.42	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
					33,347.89	
MED	BAUDER, MARC	30-Nov-99	15-Nov-00	0.00	3,250.00	DEBT DISCHARGED IN BANKRUPTCY
MED	CARTER, H. EUGENE, M.D.	26-Jun-96	28-Nov-00	0.00	4,510.50	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
					7,760.50	

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MVD	ARAGON, TERRI L.	18-Jul-00	18-Jul-00	0.00	3,252.72	DEBT DISCHARGED IN BANKRUPTCY
MVD	CALDWELL, DAVID	23-Aug-96	21-Nov-00	0.00	62,412.66	DEFUNCT CORPORATION
MVD	COOK TRANSPORTS, INC.	23-Oct-95	21-Dec-00	0.00	101,701.60	DEFUNCT CORPORATION
MVD	GARY GILENO INC.	12-May-98	1-Mar-01	12,000.00	4,338.04	SETTLEMENT
MVD	HOLSTINE, BYRON/MARCUS/RONALD	21-Oct-95	18-May-01	18,000.00	8,950.07	SETTLEMENT
MVD	HOWARD, JIM T.	6-Oct-94	30-Aug-00	0.00	11,958.60	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
					192,613.69	
NAU	BEGAY, KAYLENE MARIE	18-May-00	27-Sep-00	0.00	1,752.60	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
NAU	BOTTS, KATHRYN L.	27-Sep-93	27-Sep-00	0.00	995.04	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
NAU	BROWN, ARCHIE L., JR.	14-Jul-94	10-Jan-01	0.00	1,374.77	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
NAU	BROWNE, JONI	6-Jun-00	5-Oct-00	0.00	4,777.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
NAU	BURNETTE, MICHAEL MARVIN	25-Aug-99	5-Sep-00	0.00	2,276.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
NAU	CAMPA, MISHA DAWN	30-Jul-98	27-Sep-00	0.00	1,131.77	UNABLE TO LOCATE DEBTOR
NAU	COLE, ANDREA MARIE	13-Jul-99	16-Oct-00	0.00	554.49	UNABLE TO LOCATE DEBTOR
NAU	ELMORE, JOHN KING	2-Dec-99	15-Nov-00	0.00	770.52	UNABLE TO LOCATE DEBTOR
NAU	GOCHENOUR, SARAH	21-Dec-98	28-Aug-00	0.00	2,395.52	UNABLE TO LOCATE DEBTOR
NAU	GREGORY, VANESSA B.	27-Nov-87	28-Aug-00	0.00	2,025.14	UNABLE TO LOCATE DEBTOR
NAU	GRIMSLEY, RONALD L.	13-Jul-99	15-Nov-00	479.00	161.34	SETTLEMENT
NAU	HENNING-DONOVAN, LEAH	11-Oct-00	11-Oct-00	0.00	1,377.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
NAU	KRULL, ERNEST D.	11-Jun-96	15-Nov-00	11,866.75	12,429.20	SETTLEMENT
NAU	LERMAN, ERIK C.	3-Dec-99	13-Sep-00	0.00	1,082.50	UNABLE TO LOCATE DEBTOR
NAU	MOODY, MATTHEW ANTHONY	13-Apr-98	22-Sep-00	2,000.00	710.49	SETTLEMENT
NAU	MURPHY-FANSLER, WANDA J.	10-Mar-93	30-Aug-00	0.00	7,765.74	UNABLE TO LOCATE DEBTOR
NAU	NEWHOUSE, PATRICK EUGENE	9-Jul-99	7-Dec-00	0.00	500.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
NAU	NUTTER, DANA F.	28-Sep-94	20-Nov-00	0.00	2,358.80	UNABLE TO LOCATE DEBTOR
NAU	PETRICK, SHERRY LORENE	1-Apr-91	1-Oct-00	4,415.54	2,305.23	SETTLEMENT
NAU	RYLES, BARRY EUGENE	26-May-99	4-Apr-01	0.00	4,867.00	DEBTOR IS DECEASED
NAU	SMALLCANYON, KENNARD ROSS	25-Apr-00	13-Sep-00	0.00	1,079.00	DEBTOR RESIDES ON INDIAN RESERVATION
NAU	SNEED, HOWARD S.	27-Sep-93	27-Sep-00	0.00	1,109.84	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
NAU	SPEAR, EDWIN MARK	29-Oct-99	18-Jul-00	0.00	2,667.00	UNABLE TO LOCATE DEBTOR
NAU	USSA FOUNDATION	29-Feb-96	17-Aug-00	5,971.00	8,212.19	SETTLEMENT
NAU	WHITTENBURG, MAYSEL	30-Aug-00	16-Nov-00	0.00	617.33	COST OF COLLECTION EXCEEDS DEBT
NAU	WIGLE, MARK	30-Aug-00	5-Dec-00	0.00	2,471.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
NAU	WILKES, MARIELLE	1-Sep-00	15-Nov-00	0.00	1,958.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
NAU	WILLIAMS, STEVEN M.	5-Feb-01	5-Feb-01	0.00	6,268.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
					75,992.51	
RED	FLEMING, BARRY EDWARD	30-Mar-95	13-Sep-00	0.00	4,000.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT

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RED	HAMLIN, NATALIE J.	13-Jul-99	13-Jul-00	0.00	2,145.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
RED	SMITH, JOHANNA LISA	23-Sep-96	7-Dec-00	0.00	6,000.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
RED	WATERS, CLINT EDWARD	17-Jan-95	15-Nov-00	0.00	8,000.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
					20,145.00	
RET	EATON, CHARLES W. & BUCKMASTER	12-Oct-99	26-Jul-00	0.00	514.84	DEBT DISCHARGED IN BANKRUPTCY
RET	HOUSE, JAMES M. (SON)	28-Aug-00	5-Oct-00	0.00	1,796.66	DEBTOR IS DECEASED
					2,311.50	
REV	DISCLOSURE PROHIBITED PER	11-Apr-01	13-Apr-01	0.00	9.37	STATUTE OF LIMITATIONS EXPIRED
REV	ARS §§ 42-2001 ET. SEG.	26-Dec-00	26-Dec-00	0.00	28.45	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		8-May-98	29-Nov-00	0.00	31.30	DEBT DISCHARGED IN BANKRUPTCY
REV		27-Dec-00	27-Dec-00	0.00	55.24	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		20-Jul-00	20-Jul-00	0.00	61.78	COST OF COLLECTION EXCEEDS DEBT
REV		27-Feb-01	10-Apr-01	0.00	66.00	COST OF COLLECTION EXCEEDS DEBT
REV		17-Oct-00	24-Oct-00	0.00	77.00	COST OF COLLECTION EXCEEDS DEBT
REV		2-Feb-01	2-Feb-01	0.00	77.96	STATUTE OF LIMITATIONS EXPIRED
REV		17-Aug-00	16-Nov-00	0.00	93.13	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		14-Apr-00	21-Sep-00	0.00	99.00	COST OF COLLECTION EXCEEDS DEBT
REV		5-Nov-96	13-Dec-00	0.00	107.00	DEBT DISCHARGED IN BANKRUPTCY
REV		26-Dec-00	26-Dec-00	0.00	112.55	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		8-Aug-95	17-Nov-00	0.00	115.00	COST OF COLLECTION EXCEEDS DEBT
REV		11-May-00	20-Sep-00	0.00	120.00	COST OF COLLECTION EXCEEDS DEBT
REV		7-Aug-00	1-Mar-01	0.00	126.68	STATUTE OF LIMITATIONS EXPIRED
REV		16-Feb-01	16-Feb-01	0.00	127.53	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-Dec-00	26-Dec-00	0.00	128.43	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		10-Aug-00	10-Aug-00	0.00	144.00	COST OF COLLECTION EXCEEDS DEBT
REV		27-Dec-00	27-Dec-00	0.00	145.00	COST OF COLLECTION EXCEEDS DEBT
REV		1-Sep-95	6-Dec-00	0.00	155.00	DEBT DISCHARGED IN BANKRUPTCY
REV		26-Dec-00	26-Dec-00	0.00	159.47	COST OF COLLECTION EXCEEDS DEBT
REV		7-Sep-00	7-Sep-00	0.00	166.17	UNABLE TO LOCATE DEBTOR
REV		2-Feb-01	2-Feb-01	0.00	168.87	STATUTE OF LIMITATIONS EXPIRED
REV		8-Feb-00	9-Jan-01	0.00	170.86	STATUTE OF LIMITATIONS EXPIRED
REV		19-Mar-01	19-Mar-01	0.00	175.15	STATUTE OF LIMITATIONS EXPIRED
REV		3-Dec-99	31-May-01	0.00	182.95	STATUTE OF LIMITATIONS EXPIRED
REV		27-Feb-92	22-Nov-00	8,107.56	184.26	COST OF COLLECTION EXCEEDS DEBT
REV		18-Aug-00	10-Jan-01	0.00	187.60	STATUTE OF LIMITATIONS EXPIRED
REV		26-Dec-00	26-Dec-00	0.00	190.27	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		11-Jan-00	8-Aug-00	0.00	194.00	COST OF COLLECTION EXCEEDS DEBT
REV		22-Dec-00	22-Dec-00	0.00	195.13	COST OF COLLECTION EXCEEDS DEBT

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REV		20-Feb-01	25-Mar-01	0.00	205.28	COST OF COLLECTION EXCEEDS DEBT
REV		22-Dec-00	22-Dec-00	0.00	219.89	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		12-Mar-01	12-Mar-01	0.00	221.10	STATUTE OF LIMITATIONS EXPIRED
REV		26-Dec-00	26-Dec-00	0.00	222.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		3-Aug-00	17-Jan-01	0.00	223.00	COST OF COLLECTION EXCEEDS DEBT
REV		26-Dec-00	4-Jun-01	0.00	226.00	STATUTE OF LIMITATIONS EXPIRED
REV		16-Feb-01	29-Mar-01	0.00	226.41	COST OF COLLECTION EXCEEDS DEBT
REV		2-Feb-01	2-Feb-01	0.00	231.31	STATUTE OF LIMITATIONS EXPIRED
REV		27-Dec-00	27-Dec-00	0.00	236.36	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-Dec-00	26-Dec-00	0.00	238.10	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		27-Dec-00	27-Dec-00	0.00	238.71	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		22-Feb-01	13-Apr-01	0.00	243.47	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		2-Feb-01	2-Feb-01	0.00	243.70	STATUTE OF LIMITATIONS EXPIRED
REV		22-Feb-01	4-Apr-01	0.00	245.52	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		8-Aug-00	22-Feb-01	0.00	245.79	STATUTE OF LIMITATIONS EXPIRED
REV		20-Feb-01	20-Feb-01	0.00	248.14	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-Dec-00	26-Dec-00	0.00	253.49	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-Dec-00	26-Dec-00	0.00	257.02	COST OF COLLECTION EXCEEDS DEBT
REV		17-Aug-00	17-Aug-00	0.00	257.13	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-Apr-97	5-Apr-01	0.00	259.00	DEBT DISCHARGED IN BANKRUPTCY
REV		18-Aug-00	10-Jan-01	0.00	262.40	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-Dec-00	26-Dec-00	0.00	269.97	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		2-Feb-01	2-Feb-01	0.00	270.00	STATUTE OF LIMITATIONS EXPIRED
REV		22-Feb-01	11-Apr-01	0.00	272.37	COST OF COLLECTION EXCEEDS DEBT
REV		2-Feb-01	2-Feb-01	0.00	273.36	STATUTE OF LIMITATIONS EXPIRED
REV		8-Aug-00	15-Nov-00	0.00	275.66	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		10-Aug-00	10-Aug-00	0.00	276.15	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		2-Feb-01	2-Feb-01	0.00	282.28	STATUTE OF LIMITATIONS EXPIRED
REV		26-Dec-00	26-Dec-00	0.00	285.20	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		9-Aug-00	10-Jan-01	0.00	285.45	STATUTE OF LIMITATIONS EXPIRED
REV		27-Mar-00	20-Nov-00	0.00	286.72	UNABLE TO LOCATE DEBTOR
REV		17-Jul-98	30-Aug-00	0.00	288.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		7-Aug-00	8-Dec-00	0.00	288.30	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		3-Aug-00	3-Aug-00	0.00	289.60	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		18-Aug-00	15-Nov-00	0.00	290.43	STATUTE OF LIMITATIONS EXPIRED
REV		18-Aug-00	15-Nov-00	0.00	292.35	STATUTE OF LIMITATIONS EXPIRED
REV		14-Aug-00	5-Mar-01	0.00	294.70	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		8-Aug-00	10-Jan-01	0.00	295.33	STATUTE OF LIMITATIONS EXPIRED
REV		21-Aug-00	10-Jan-01	0.00	297.05	STATUTE OF LIMITATIONS EXPIRED
REV		10-Aug-00	15-Nov-00	0.00	297.96	UNABLE TO LOCATE DEBTOR

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REV		3-Aug-00	17-Jan-01	0.00	298.00	DEBT DISCHARGED IN BANKRUPTCY
REV		29-Dec-00	29-Dec-00	0.00	299.35	STATUTE OF LIMITATIONS EXPIRED
REV		22-Oct-97	2-Dec-00	0.00	301.14	DEBT DISCHARGED IN BANKRUPTCY
REV		8-Aug-00	10-Jan-01	0.00	305.45	STATUTE OF LIMITATIONS EXPIRED
REV		21-Aug-00	5-Oct-00	0.00	313.17	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		10-Aug-00	15-Nov-00	0.00	319.94	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		22-Feb-01	11-Apr-01	0.00	319.94	COST OF COLLECTION EXCEEDS DEBT
REV		26-Dec-00	26-Dec-00	0.00	321.71	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		21-Aug-00	15-Nov-00	0.00	323.20	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		14-Aug-00	14-Aug-00	0.00	323.32	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		22-Dec-00	22-Dec-00	0.00	325.38	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		3-Nov-99	29-Aug-00	0.00	331.62	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		16-Aug-00	16-Aug-00	0.00	340.09	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		10-Aug-00	11-Dec-00	0.00	340.62	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		2-Feb-01	2-Feb-01	0.00	341.73	STATUTE OF LIMITATIONS EXPIRED
REV		28-Aug-00	10-Jan-01	0.00	346.43	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-Dec-00	26-Dec-00	0.00	348.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		16-Aug-00	15-Nov-00	0.00	348.00	STATUTE OF LIMITATIONS EXPIRED
REV		2-Feb-01	2-Feb-01	0.00	349.19	STATUTE OF LIMITATIONS EXPIRED
REV		2-Feb-01	2-Feb-01	0.00	351.57	STATUTE OF LIMITATIONS EXPIRED
REV		4-Aug-00	10-Jan-01	0.00	353.48	STATUTE OF LIMITATIONS EXPIRED
REV		2-Feb-01	2-Feb-01	0.00	353.51	STATUTE OF LIMITATIONS EXPIRED
REV		16-Aug-00	10-Jan-01	0.00	353.58	STATUTE OF LIMITATIONS EXPIRED
REV		2-Feb-01	2-Feb-01	0.00	354.00	STATUTE OF LIMITATIONS EXPIRED
REV		21-Aug-00	8-Dec-00	0.00	354.33	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		21-Aug-00	15-Nov-00	0.00	355.34	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-Dec-00	26-Dec-00	0.00	357.03	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		2-Feb-01	2-Feb-01	0.00	357.13	STATUTE OF LIMITATIONS EXPIRED
REV		17-Aug-00	10-Jan-01	0.00	361.76	STATUTE OF LIMITATIONS EXPIRED
REV		17-Aug-00	10-Jan-01	0.00	363.90	STATUTE OF LIMITATIONS EXPIRED
REV		28-Sep-95	6-Dec-00	0.00	365.00	DEBT DISCHARGED IN BANKRUPTCY
REV		15-Aug-00	8-Dec-00	0.00	367.73	COST OF COLLECTION EXCEEDS DEBT
REV		26-Dec-00	13-Mar-01	0.00	368.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		9-Aug-00	5-Dec-00	0.00	368.72	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		18-Aug-00	21-Dec-00	0.00	369.04	UNABLE TO LOCATE DEBTOR
REV		9-Aug-00	15-Nov-00	0.00	369.98	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		27-Dec-00	27-Dec-00	0.00	370.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		22-Feb-01	22-Feb-01	0.00	370.74	DEBTOR IS INCARCERATED
REV		2-Feb-01	2-Feb-01	0.00	373.31	STATUTE OF LIMITATIONS EXPIRED
REV		2-Feb-01	2-Feb-01	0.00	374.19	STATUTE OF LIMITATIONS EXPIRED

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REV		15-Aug-00	4-Jun-01	1,124.00	375.06	SETTLEMENT
REV		7-Aug-00	13-Oct-00	0.00	375.95	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		2-Feb-01	2-Feb-01	0.00	376.30	STATUTE OF LIMITATIONS EXPIRED
REV		18-Aug-00	18-Aug-00	0.00	382.12	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		22-Dec-00	22-Dec-00	0.00	384.00	COST OF COLLECTION EXCEEDS DEBT
REV		10-Aug-00	11-Dec-00	0.00	384.94	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		4-Aug-00	16-Nov-00	0.00	386.54	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		17-Aug-00	20-Dec-00	0.00	387.54	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		14-Aug-00	10-Jan-01	0.00	393.04	STATUTE OF LIMITATIONS EXPIRED
REV		3-Aug-00	3-Aug-00	0.00	393.26	UNABLE TO LOCATE DEBTOR
REV		9-Aug-00	15-Nov-00	0.00	394.61	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		4-Aug-00	10-Jan-01	0.00	394.78	STATUTE OF LIMITATIONS EXPIRED
REV		4-Aug-00	10-Jan-01	0.00	395.55	STATUTE OF LIMITATIONS EXPIRED
REV		4-Aug-00	10-Jan-01	0.00	395.60	STATUTE OF LIMITATIONS EXPIRED
REV		2-Feb-01	2-Feb-01	0.00	396.01	STATUTE OF LIMITATIONS EXPIRED
REV		18-Feb-98	27-Jun-01	1,465.60	406.30	SETTLEMENT
REV		2-Feb-01	2-Feb-01	0.00	408.76	STATUTE OF LIMITATIONS EXPIRED
REV		14-Aug-00	14-Aug-00	0.00	409.42	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		21-Aug-00	10-Jan-01	0.00	413.56	STATUTE OF LIMITATIONS EXPIRED
REV		10-Aug-00	10-Jan-01	0.00	414.81	STATUTE OF LIMITATIONS EXPIRED
REV		14-Aug-00	15-Nov-00	0.00	417.98	STATUTE OF LIMITATIONS EXPIRED
REV		16-Aug-00	29-Sep-00	0.00	418.83	COST OF COLLECTION EXCEEDS DEBT
REV		15-Aug-00	10-Jan-01	0.00	419.02	STATUTE OF LIMITATIONS EXPIRED
REV		1-Jul-99	17-Jan-01	0.00	420.70	DEBT DISCHARGED IN BANKRUPTCY
REV		26-Dec-00	26-Dec-00	0.00	423.87	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		15-Aug-00	10-Jan-01	0.00	426.00	STATUTE OF LIMITATIONS EXPIRED
REV		15-Feb-01	4-Apr-01	0.00	426.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		4-Aug-00	15-Nov-00	0.00	427.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		7-Aug-00	5-Oct-00	0.00	428.86	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		4-Aug-00	30-May-01	496.20	433.28	SETTLEMENT
REV		6-Sep-00	11-Dec-00	0.00	435.87	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		14-Aug-00	8-Dec-00	0.00	437.09	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		10-Aug-00	10-Aug-00	0.00	437.78	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		10-Aug-00	15-Nov-00	0.00	440.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		4-Aug-00	8-Dec-00	0.00	442.02	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		7-Aug-00	5-Oct-00	0.00	442.32	DEBTOR IS DECEASED
REV		14-Aug-00	10-Jan-01	0.00	445.00	STATUTE OF LIMITATIONS EXPIRED
REV		29-Dec-99	1-Mar-01	0.00	445.25	STATUTE OF LIMITATIONS EXPIRED
REV		7-Feb-95	6-Dec-00	0.00	450.00	COST OF COLLECTION EXCEEDS DEBT
REV		16-Aug-00	10-Jan-01	0.00	450.61	STATUTE OF LIMITATIONS EXPIRED

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REV		18-Aug-00	8-Dec-00	0.00	452.73	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		10-Aug-00	20-Dec-00	0.00	455.84	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		27-Dec-00	27-Dec-00	0.00	456.42	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		4-Aug-00	4-Aug-00	0.00	458.89	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		6-Jan-98	30-May-01	0.00	459.16	STATUTE OF LIMITATIONS EXPIRED
REV		9-Apr-96	1-Dec-00	0.00	459.36	DEBT DISCHARGED IN BANKRUPTCY
REV		31-Oct-95	5-Dec-00	0.00	462.85	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		29-Dec-00	29-Dec-00	0.00	463.98	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		30-May-01	5-Jun-01	0.00	468.92	DEBTOR IS TERMINALLY ILL
REV		16-Aug-00	10-Jan-01	0.00	480.59	STATUTE OF LIMITATIONS EXPIRED
REV		4-Jan-95	14-Nov-00	0.00	481.00	DEBT DISCHARGED IN BANKRUPTCY
REV		29-Dec-00	29-Dec-00	0.00	485.70	STATUTE OF LIMITATIONS EXPIRED
REV		29-Dec-00	6-Mar-01	0.00	488.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		27-Dec-00	27-Dec-00	0.00	496.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		29-Dec-99	10-Jan-01	0.00	504.56	STATUTE OF LIMITATIONS EXPIRED
REV		16-Feb-01	4-Apr-01	0.00	504.96	COST OF COLLECTION EXCEEDS DEBT
REV		30-Sep-96	1-Dec-00	0.00	506.40	DEBT DISCHARGED IN BANKRUPTCY
REV		1-Jun-00	15-Nov-00	0.00	521.00	UNABLE TO LOCATE DEBTOR
REV		17-Aug-00	15-Nov-00	0.00	522.00	DEBT DISCHARGED IN BANKRUPTCY
REV		9-Aug-00	24-Apr-01	0.00	525.10	UNABLE TO LOCATE DEBTOR
REV		4-Aug-00	11-Dec-00	0.00	526.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		4-May-00	9-Jan-01	0.00	526.00	STATUTE OF LIMITATIONS EXPIRED
REV		23-Mar-00	10-Jan-01	0.00	527.67	STATUTE OF LIMITATIONS EXPIRED
REV		18-Aug-00	18-Aug-00	206.40	528.88	STATUTE OF LIMITATIONS EXPIRED
REV		7-Aug-00	11-Dec-00	0.00	532.69	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	20-Dec-00	0.00	537.40	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		12-Jun-97	19-Dec-00	0.00	540.49	DEBT DISCHARGED IN BANKRUPTCY
REV		22-May-00	9-Jan-01	0.00	540.96	STATUTE OF LIMITATIONS EXPIRED
REV		24-May-00	8-Dec-00	0.00	543.77	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		7-Aug-00	10-Jan-01	0.00	545.00	STATUTE OF LIMITATIONS EXPIRED
REV		26-May-00	29-Aug-00	0.00	555.20	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		23-Jun-95	21-Dec-00	560.00	557.43	SETTLEMENT
REV		26-May-00	2-Aug-00	0.00	558.53	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		2-May-96	29-Nov-00	0.00	566.34	COST OF COLLECTION EXCEEDS DEBT
REV		26-May-00	9-Jan-01	0.00	572.44	STATUTE OF LIMITATIONS EXPIRED
REV		24-May-00	28-Aug-00	0.00	593.63	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		6-Oct-97	27-Jun-01	637.47	597.64	SETTLEMENT
REV		26-May-00	28-Aug-00	0.00	620.00	UNABLE TO LOCATE DEBTOR
REV		26-May-00	27-Sep-00	0.00	620.30	DEBTOR IS DECEASED
REV		26-May-00	21-Jul-00	0.00	622.89	DEBTOR IS DECEASED

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REV		26-May-00	18-Jul-00	0.00	637.62	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		8-May-00	28-Aug-00	0.00	638.16	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		7-Aug-00	10-Jan-01	0.00	638.99	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		29-Dec-00	6-Mar-01	0.00	647.04	STATUTE OF LIMITATIONS EXPIRED
REV		29-Dec-00	14-May-01	0.00	648.26	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		31-May-00	29-Sep-00	0.00	683.04	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		23-Mar-00	27-May-01	0.00	698.00	UNABLE TO LOCATE DEBTOR
REV		1-Jun-00	9-Jan-01	0.00	701.36	STATUTE OF LIMITATIONS EXPIRED
REV		18-May-00	11-Dec-00	0.00	705.14	DEBTOR IS DECEASED
REV		24-May-00	28-Aug-00	0.00	705.77	UNABLE TO LOCATE DEBTOR
REV		14-Aug-00	13-Nov-00	0.00	708.00	COST OF COLLECTION EXCEEDS DEBT
REV		25-Feb-00	9-Jan-01	0.00	710.31	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	9-Jan-01	0.00	710.66	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		18-May-00	9-Jan-01	0.00	711.47	STATUTE OF LIMITATIONS EXPIRED
REV		3-Oct-95	17-Nov-00	0.00	712.24	DEBT DISCHARGED IN BANKRUPTCY
REV		24-May-00	29-Sep-00	0.00	712.76	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		4-May-00	5-Sep-00	0.00	727.98	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		29-Dec-00	29-Dec-00	0.00	728.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		16-May-00	8-Dec-00	0.00	730.05	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		6-Apr-00	2-Aug-00	0.00	731.69	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		1-Jun-00	29-Aug-00	0.00	740.16	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	22-Nov-00	0.00	743.80	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-May-00	29-Sep-00	0.00	746.78	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-May-00	5-Dec-00	0.00	749.00	DEBTOR IS DECEASED
REV		26-May-00	5-Oct-00	0.00	752.60	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		27-Mar-00	28-Aug-00	0.00	753.25	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-Mar-00	8-Dec-00	0.00	753.58	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		29-Dec-99	10-Jan-01	0.00	754.36	STATUTE OF LIMITATIONS EXPIRED
REV		4-May-00	9-Jan-01	0.00	754.40	STATUTE OF LIMITATIONS EXPIRED
REV		26-May-00	9-Jan-01	0.00	759.21	STATUTE OF LIMITATIONS EXPIRED
REV		8-May-00	28-Aug-00	0.00	762.16	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		8-May-00	28-Aug-00	0.00	770.92	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-May-00	5-Sep-00	0.00	770.96	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		31-Mar-00	25-Jul-00	0.00	773.11	UNABLE TO LOCATE DEBTOR
REV		29-Dec-99	10-Jan-01	0.00	773.46	STATUTE OF LIMITATIONS EXPIRED
REV		31-Jan-00	9-Jan-01	0.00	777.84	UNABLE TO LOCATE DEBTOR
REV		24-May-00	30-Aug-00	0.00	778.92	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		7-Apr-00	28-Aug-00	0.00	779.32	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	20-Dec-00	0.00	782.97	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	9-Aug-00	0.00	786.57	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT

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REV		24-May-00	29-Sep-00	0.00	787.52	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		23-May-00	9-Jan-01	0.00	789.91	STATUTE OF LIMITATIONS EXPIRED
REV		26-May-00	29-Aug-00	0.00	790.65	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		7-Apr-00	28-Aug-00	0.00	793.63	ACTIVE MILITARY
REV		4-May-00	30-Aug-00	0.00	796.64	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		31-May-00	5-Dec-00	0.00	798.08	DEBTOR IS DECEASED
REV		24-May-00	9-Jan-01	0.00	798.12	STATUTE OF LIMITATIONS EXPIRED
REV		24-May-00	20-Nov-00	0.00	803.21	UNABLE TO LOCATE DEBTOR
REV		24-May-00	29-Sep-00	0.00	808.71	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-May-00	5-Oct-00	0.00	809.94	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		1-Jun-00	9-Jan-01	0.00	812.47	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-May-00	9-Jan-01	0.00	813.33	STATUTE OF LIMITATIONS EXPIRED
REV		26-Sep-00	20-Dec-00	0.00	814.00	DEFUNCT CORPORATION
REV		24-May-00	20-Dec-00	0.00	820.11	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		8-May-00	9-Jan-01	0.00	820.79	STATUTE OF LIMITATIONS EXPIRED
REV		17-Apr-00	9-Jan-01	0.00	821.68	STATUTE OF LIMITATIONS EXPIRED
REV		31-May-00	5-Sep-00	0.00	823.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		31-May-00	9-Jan-01	0.00	825.93	STATUTE OF LIMITATIONS EXPIRED
REV		26-May-00	9-Jan-01	0.00	835.64	STATUTE OF LIMITATIONS EXPIRED
REV		4-Dec-00	11-Dec-00	100.00	843.82	SETTLEMENT
REV		17-Feb-99	30-Aug-00	158.00	849.56	SETTLEMENT
REV		29-Mar-00	29-Sep-00	0.00	857.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		25-Feb-00	20-Nov-00	0.00	857.48	STATUTE OF LIMITATIONS EXPIRED
REV		5-Apr-00	9-Jan-01	0.00	858.36	UNABLE TO LOCATE DEBTOR
REV		31-May-00	20-Dec-00	0.00	859.52	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-May-00	9-Jan-01	0.00	861.41	STATUTE OF LIMITATIONS EXPIRED
REV		24-May-00	22-Nov-00	0.00	866.92	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		25-Feb-00	9-Jan-01	0.00	867.80	STATUTE OF LIMITATIONS EXPIRED
REV		5-Apr-00	29-Aug-00	0.00	868.01	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		3-May-00	9-Jan-01	0.00	871.12	STATUTE OF LIMITATIONS EXPIRED
REV		5-Apr-00	28-Aug-00	0.00	871.28	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	9-Jan-01	0.00	871.60	STATUTE OF LIMITATIONS EXPIRED
REV		17-May-00	9-Jan-01	0.00	871.65	STATUTE OF LIMITATIONS EXPIRED
REV		31-May-00	27-Jul-00	0.00	872.34	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	9-Jan-01	0.00	872.56	STATUTE OF LIMITATIONS EXPIRED
REV		26-May-00	25-Jul-00	0.00	874.56	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-May-00	16-Nov-00	0.00	883.30	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-May-00	30-Aug-00	0.00	884.28	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	5-Oct-00	0.00	886.40	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	28-Aug-00	0.00	887.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT

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REV		3-Aug-00	3-Aug-00	0.00	887.12	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		17-Apr-00	27-Sep-00	0.00	888.65	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	13-Oct-00	0.00	893.66	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	9-Jan-01	0.00	899.64	STATUTE OF LIMITATIONS EXPIRED
REV		27-Mar-00	3-Aug-00	0.00	902.41	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		8-May-00	9-Jan-01	0.00	908.72	STATUTE OF LIMITATIONS EXPIRED
REV		26-May-00	13-Oct-00	0.00	910.76	DEBTOR IS DECEASED
REV		4-May-00	5-Dec-00	0.00	913.74	DEBTOR IS DECEASED
REV		25-Feb-00	3-Aug-00	0.00	915.37	UNABLE TO LOCATE DEBTOR
REV		31-Mar-00	20-Nov-00	0.00	916.12	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		23-May-00	27-Dec-00	0.00	924.37	STATUTE OF LIMITATIONS EXPIRED
REV		23-May-00	3-Aug-00	0.00	934.05	UNABLE TO LOCATE DEBTOR
REV		29-Dec-99	10-Jan-01	0.00	934.13	STATUTE OF LIMITATIONS EXPIRED
REV		4-May-00	27-Sep-00	0.00	944.24	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-May-00	27-Sep-00	0.00	945.00	DEBTOR IS DECEASED
REV		24-May-00	9-Jan-01	0.00	946.48	STATUTE OF LIMITATIONS EXPIRED
REV		24-Mar-00	3-Aug-00	0.00	946.63	UNABLE TO LOCATE DEBTOR
REV		28-Feb-00	30-Aug-00	0.00	952.30	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		1-Feb-00	29-Aug-00	0.00	954.03	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-May-00	28-Aug-00	0.00	955.03	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		28-Feb-00	9-Jan-01	0.00	955.08	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	5-Oct-00	0.00	957.06	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		25-Jan-00	9-Aug-00	0.00	957.77	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-Jan-00	9-Jan-01	0.00	958.77	STATUTE OF LIMITATIONS EXPIRED
REV		19-Aug-97	21-Nov-00	0.00	963.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		25-Jan-00	18-Aug-00	0.00	963.26	UNABLE TO LOCATE DEBTOR
REV		1-Feb-00	27-Sep-00	0.00	968.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-May-00	8-Dec-00	0.00	979.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		27-Feb-01	6-Mar-01	0.00	983.24	STATUTE OF LIMITATIONS EXPIRED
REV		31-Mar-00	28-Aug-00	0.00	983.31	UNABLE TO LOCATE DEBTOR
REV		29-Dec-99	13-Mar-01	0.00	983.32	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		27-Mar-00	28-Aug-00	0.00	984.72	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		1-Feb-00	29-Aug-00	0.00	997.80	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		16-Jun-95	27-Sep-00	0.00	999.34	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		28-Feb-00	14-Sep-00	0.00	1,020.32	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		29-Dec-00	29-Dec-00	0.00	1,024.30	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	20-Sep-00	0.00	1,026.72	STATUTE OF LIMITATIONS EXPIRED
REV		25-Jan-00	9-Jan-01	0.00	1,027.96	STATUTE OF LIMITATIONS EXPIRED
REV		26-Jan-00	9-Jan-01	0.00	1,030.00	STATUTE OF LIMITATIONS EXPIRED
REV		1-Jun-00	28-Aug-00	0.00	1,031.00	UNABLE TO LOCATE DEBTOR

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REV		17-Dec-99	10-Jan-01	3,150.00	1,044.59	SETTLEMENT
REV		28-Mar-00	7-Mar-01	0.00	1,046.43	DEBT DISCHARGED IN BANKRUPTCY
REV		16-May-00	29-Sep-00	0.00	1,051.56	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		8-Feb-00	25-Jul-00	0.00	1,054.09	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		31-Mar-00	8-Aug-00	0.00	1,056.00	UNABLE TO LOCATE DEBTOR
REV		29-Dec-99	10-Jan-01	0.00	1,064.41	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		6-Apr-00	27-Sep-00	0.00	1,068.67	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	13-Sep-00	0.00	1,072.90	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		15-Aug-97	5-Sep-00	0.00	1,073.27	DEBT DISCHARGED IN BANKRUPTCY
REV		30-Mar-00	28-Aug-00	0.00	1,074.54	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		25-Feb-00	3-Aug-00	0.00	1,090.90	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-Jan-00	2-Aug-00	0.00	1,091.70	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		29-Mar-00	25-Jul-00	0.00	1,101.62	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		30-Mar-00	2-Aug-00	0.00	1,117.33	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		3-May-00	28-Aug-00	0.00	1,120.44	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		3-May-00	9-Jan-01	0.00	1,121.20	STATUTE OF LIMITATIONS EXPIRED
REV		27-Jul-98	29-Aug-00	5,000.00	1,163.68	SETTLEMENT
REV		8-Feb-00	22-Sep-00	0.00	1,175.88	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		3-Dec-99	29-Aug-00	0.00	1,176.18	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		29-Dec-99	22-Nov-00	0.00	1,184.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		19-Apr-00	20-Dec-00	0.00	1,198.36	UNABLE TO LOCATE DEBTOR
REV		7-May-97	5-Apr-01	0.00	1,228.00	DEBT DISCHARGED IN BANKRUPTCY
REV		29-Dec-99	29-Aug-00	0.00	1,235.25	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		7-Apr-00	2-Aug-00	0.00	1,246.85	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-Apr-95	17-Nov-00	0.00	1,251.60	DEBT DISCHARGED IN BANKRUPTCY
REV		26-Jun-95	13-Sep-00	0.00	1,262.64	COST OF COLLECTION EXCEEDS DEBT
REV		23-Jun-95	15-Nov-00	4,400.00	1,272.43	SETTLEMENT
REV		2-Oct-95	17-Nov-00	0.00	1,277.74	DEBT DISCHARGED IN BANKRUPTCY
REV		25-Feb-00	27-Feb-01	0.00	1,277.77	STATUTE OF LIMITATIONS EXPIRED
REV		4-May-00	25-Jul-00	0.00	1,287.63	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		6-Sep-00	16-Nov-00	0.00	1,289.00	UNABLE TO LOCATE DEBTOR
REV		11-May-00	21-Sep-00	0.00	1,297.84	DEBT DISCHARGED IN BANKRUPTCY
REV		31-Jan-00	14-Sep-00	0.00	1,312.21	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		1-Feb-00	9-Jan-01	0.00	1,354.62	STATUTE OF LIMITATIONS EXPIRED
REV		20-Apr-00	5-Oct-00	0.00	1,369.04	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		18-Nov-97	21-Jun-01	0.00	1,372.72	DEFUNCT CORPORATION
REV		29-Feb-96	6-Dec-00	0.00	1,400.00	DEFUNCT CORPORATION
REV		27-Mar-00	13-Oct-00	0.00	1,404.04	UNABLE TO LOCATE DEBTOR
REV		17-Apr-96	29-Nov-00	0.00	1,407.70	COST OF COLLECTION EXCEEDS DEBT
REV		20-Jun-95	30-Oct-00	6,285.00	1,415.77	STATUTE OF LIMITATIONS EXPIRED

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REV		18-May-95	14-Nov-00	291.28	1,436.47	SETTLEMENT
REV		31-May-00	15-Nov-00	0.00	1,475.60	UNABLE TO LOCATE DEBTOR
REV		7-Apr-00	15-Nov-00	0.00	1,483.71	UNABLE TO LOCATE DEBTOR
REV		7-Jan-97	30-May-01	0.00	1,487.76	STATUTE OF LIMITATIONS EXPIRED
REV		13-Jun-95	21-Nov-00	0.00	1,528.56	DEBT DISCHARGED IN BANKRUPTCY
REV		5-May-95	14-Nov-00	0.00	1,541.00	DEBT DISCHARGED IN BANKRUPTCY
REV		4-Jun-98	29-Sep-00	0.00	1,544.94	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		7-Sep-00	6-Nov-00	0.00	1,585.30	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		2-May-00	15-Nov-00	4,500.00	1,615.68	SETTLEMENT
REV		7-Sep-00	15-Nov-00	0.00	1,616.72	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		7-Jul-00	7-Jul-00	0.00	1,619.96	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		27-Mar-00	1-Mar-01	0.00	1,633.06	UNABLE TO LOCATE DEBTOR
REV		13-Mar-97	19-Dec-00	0.00	1,636.53	DEBT DISCHARGED IN BANKRUPTCY
REV		27-Mar-00	29-Aug-00	0.00	1,712.15	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		10-Jul-00	5-Dec-00	0.00	1,714.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		28-Mar-95	13-Sep-00	0.00	1,716.56	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		3-Aug-00	3-Aug-00	0.00	1,740.83	DEBT DISCHARGED IN BANKRUPTCY
REV		17-Apr-00	13-Oct-00	0.00	1,745.70	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		29-Dec-99	20-Nov-00	0.00	1,809.88	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		22-May-00	21-Jul-00	5,538.00	1,847.05	SETTLEMENT
REV		26-Apr-99	16-Nov-00	0.00	1,851.93	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		17-Apr-00	30-Aug-00	0.00	1,885.60	UNABLE TO LOCATE DEBTOR
REV		2-Feb-01	2-Feb-01	0.00	1,893.13	STATUTE OF LIMITATIONS EXPIRED
REV		18-May-00	5-Mar-01	866.02	1,922.92	SETTLEMENT
REV		19-Jun-95	15-Nov-00	5,787.00	1,929.00	SETTLEMENT
REV		29-Dec-99	28-Aug-00	0.00	1,934.45	UNABLE TO LOCATE DEBTOR
REV		30-Nov-00	10-Jan-01	0.00	1,963.98	DEFUNCT CORPORATION
REV		29-Dec-99	18-Aug-00	0.00	2,086.95	UNABLE TO LOCATE DEBTOR
REV		22-Mar-95	21-Nov-00	0.00	2,159.33	DEBT DISCHARGED IN BANKRUPTCY
REV		1-Apr-96	30-May-01	0.00	2,162.51	DEBT DISCHARGED IN BANKRUPTCY
REV		29-Dec-99	10-Jan-01	0.00	2,208.93	STATUTE OF LIMITATIONS EXPIRED
REV		21-Oct-95	16-Nov-00	0.00	2,215.21	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		9-Sep-99	16-Nov-00	0.00	2,246.85	UNABLE TO LOCATE DEBTOR
REV		29-Jul-99	28-Aug-00	0.00	2,303.13	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-Feb-99	29-Sep-00	0.00	2,325.63	DEBT DISCHARGED IN BANKRUPTCY
REV		24-Dec-97	17-May-01	10,000.00	2,326.98	SETTLEMENT
REV		1-Jun-00	29-May-01	2,000.00	2,378.01	SETTLEMENT
REV		26-Sep-96	8-Mar-01	0.00	2,399.39	DEBT DISCHARGED IN BANKRUPTCY
REV		18-Jan-01	21-Jun-01	0.00	2,431.00	DEBT DISCHARGED IN BANKRUPTCY
REV		9-Sep-99	18-Jul-00	0.00	2,566.47	DEBTOR IS OUT OF THE COUNTRY

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REV		28-Mar-95	28-Aug-00	0.00	2,638.36	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		7-Mar-97	21-Jun-01	0.00	2,693.22	DEFUNCT CORPORATION
REV		9-Dec-99	10-Jan-01	0.00	2,709.22	STATUTE OF LIMITATIONS EXPIRED
REV		1-Feb-00	1-May-01	1,000.00	2,737.18	SETTLEMENT
REV		16-Aug-99	10-Jan-01	0.00	2,890.51	STATUTE OF LIMITATIONS EXPIRED
REV		1-Feb-01	1-Feb-01	0.00	2,905.23	DEFUNCT CORPORATION
REV		30-Jul-92	28-Aug-00	0.00	3,059.66	UNABLE TO LOCATE DEBTOR
REV		29-Aug-00	15-Nov-00	0.00	3,089.72	UNABLE TO LOCATE DEBTOR
REV		2-May-00	28-Aug-00	0.00	3,141.37	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		20-Apr-00	9-Jan-01	0.00	3,270.64	STATUTE OF LIMITATIONS EXPIRED
REV		4-May-00	8-Dec-00	0.00	3,272.48	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		3-Nov-97	28-Feb-01	0.00	3,277.43	DEBT DISCHARGED IN BANKRUPTCY
REV		2-Feb-01	2-Feb-01	0.00	3,292.40	STATUTE OF LIMITATIONS EXPIRED
REV		21-Nov-94	13-Sep-00	0.00	3,395.75	DEBTOR IS DECEASED
REV		27-Mar-00	14-Sep-00	0.00	3,396.44	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		17-Mar-95	29-Sep-00	0.00	3,425.88	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		8-Mar-95	27-Sep-00	0.00	3,433.54	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		2-Sep-99	10-Jan-01	0.00	3,507.90	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		22-Dec-94	22-Dec-00	0.00	3,520.46	DEBT DISCHARGED IN BANKRUPTCY
REV		9-Jun-95	25-Oct-00	0.00	3,607.32	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		29-Feb-96	5-Dec-00	0.00	3,626.17	DEFUNCT CORPORATION
REV		27-Oct-97	30-Aug-00	0.00	3,713.68	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-Jan-01	24-Jan-01	0.00	3,747.07	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		29-Jul-96	8-Aug-00	0.00	3,783.60	STIPULATION & ORDER - LOW LIEN PRIORITY
REV		1-May-96	5-Dec-00	0.00	3,991.81	DEBT DISCHARGED IN BANKRUPTCY
REV		8-May-95	21-Nov-00	0.00	4,000.00	DEBT DISCHARGED IN BANKRUPTCY
REV		5-Oct-93	20-Nov-00	0.00	4,083.33	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		5-Mar-97	19-Dec-00	0.00	4,371.55	DEBT DISCHARGED IN BANKRUPTCY
REV		13-Feb-98	27-Sep-00	0.00	4,375.02	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		20-Feb-91	30-Aug-00	0.00	4,381.60	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		1-Mar-96	1-Dec-00	0.00	4,448.38	DEBT DISCHARGED IN BANKRUPTCY
REV		29-Jul-99	11-Dec-00	1,300.00	4,457.31	SETTLEMENT
REV		22-May-95	9-May-01	0.00	4,463.04	UNABLE TO LOCATE DEBTOR
REV		23-Oct-98	3-Aug-00	1,000.00	4,506.23	SETTLEMENT
REV		27-Mar-00	28-Aug-00	0.00	4,530.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		20-Apr-99	20-Nov-00	0.00	4,629.24	UNABLE TO LOCATE DEBTOR
REV		19-Jun-97	27-Jun-01	0.00	4,670.51	DEFUNCT CORPORATION
REV		10-Jul-00	10-Jan-01	0.00	4,678.88	STATUTE OF LIMITATIONS EXPIRED
REV		3-May-00	11-Dec-00	0.00	4,703.27	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		5-Sep-96	21-Nov-00	0.00	4,770.29	DEBT DISCHARGED IN BANKRUPTCY

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REV		13-Oct-99	21-Dec-00	0.00	4,901.34	UNABLE TO LOCATE DEBTOR
REV		23-Oct-00	23-Oct-00	0.00	5,145.10	STATUTE OF LIMITATIONS EXPIRED
REV		27-Apr-95	21-Nov-00	0.00	5,158.57	DEBT DISCHARGED IN BANKRUPTCY
REV		7-Feb-00	9-Mar-01	0.00	5,164.07	DEFUNCT CORPORATION
REV		21-Dec-94	27-May-01	0.00	5,298.88	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		17-Feb-95	14-Nov-00	0.00	5,466.58	STIPULATION & ORDER - LOW LIEN PRIORITY
REV		15-Nov-94	14-May-01	0.00	5,510.12	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		10-Sep-96	27-Nov-00	0.00	5,567.16	DEFUNCT CORPORATION
REV		17-Apr-00	2-Aug-00	0.00	5,600.43	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	29-Aug-00	0.00	5,710.00	DEFUNCT CORPORATION
REV		15-Dec-94	27-Sep-00	0.00	5,875.15	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		3-Dec-99	15-Nov-00	0.00	5,916.06	DEBT DISCHARGED IN BANKRUPTCY
REV		7-Aug-96	29-Nov-00	0.00	6,058.00	DEBT DISCHARGED IN BANKRUPTCY
REV		29-Dec-99	18-May-01	0.00	6,111.82	STATUTE OF LIMITATIONS EXPIRED
REV		22-Dec-94	15-Nov-00	0.00	6,197.60	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		17-Jul-00	15-Nov-00	0.00	6,202.99	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		5-Feb-98	15-Nov-00	2,000.00	6,218.27	SETTLEMENT
REV		29-Feb-96	1-Dec-00	0.00	6,277.49	DEFUNCT CORPORATION
REV		5-Jun-95	31-May-01	0.00	6,592.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		29-Feb-96	29-Nov-00	0.00	6,672.84	DEBT DISCHARGED IN BANKRUPTCY
REV		17-Apr-00	29-Aug-00	0.00	7,214.07	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		3-Dec-99	27-Sep-00	0.00	7,304.10	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		14-May-96	5-Dec-00	0.00	7,701.66	DEBT DISCHARGED IN BANKRUPTCY
REV		10-Jul-00	10-Jul-00	0.00	7,828.65	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-May-99	27-May-01	0.00	8,222.10	UNABLE TO LOCATE DEBTOR
REV		7-Jul-99	21-Jul-00	2,000.00	8,868.19	SETTLEMENT
REV		24-May-00	28-Aug-00	0.00	9,004.91	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		3-Aug-00	22-Nov-00	0.00	9,263.42	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		7-May-99	14-May-01	0.00	9,433.80	STATUTE OF LIMITATIONS EXPIRED
REV		23-Dec-94	5-Dec-00	10,896.29	10,369.77	DEBT DISCHARGED IN BANKRUPTCY
REV		29-Sep-95	17-Nov-00	0.00	10,430.13	LOW LIEN PRIORITY
REV		10-Oct-00	10-Oct-00	0.00	11,156.66	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		11-Jan-00	21-Feb-01	0.00	11,203.58	DEFUNCT CORPORATION
REV		3-May-00	20-Nov-00	0.00	11,659.14	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		23-Sep-99	30-Aug-00	0.00	12,632.77	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		17-Aug-95	14-Nov-00	0.00	12,837.00	DEBTOR IS DECEASED
REV		31-Jul-96	8-Jan-01	0.00	13,448.00	LOW LIEN PRIORITY
REV		30-Dec-99	21-Dec-00	0.00	13,582.46	UNABLE TO LOCATE DEBTOR
REV		5-Mar-96	4-Apr-01	0.00	14,060.20	DEBT DISCHARGED IN BANKRUPTCY
REV		29-Jun-00	27-Sep-00	0.00	14,768.00	DEFUNCT CORPORATION

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REV		2-Feb-01	2-Feb-01	0.00	15,143.50	STATUTE OF LIMITATIONS EXPIRED
REV		9-Apr-96	1-Dec-00	0.00	15,394.61	DEBT DISCHARGED IN BANKRUPTCY
REV		7-Sep-00	5-Dec-00	5,000.00	17,009.74	SETTLEMENT
REV		28-Feb-95	14-Nov-00	0.00	17,107.59	DEBT DISCHARGED IN BANKRUPTCY
REV		17-Apr-00	9-Jan-01	0.00	18,976.14	DEFUNCT CORPORATION
REV		26-May-95	13-Dec-00	0.00	24,070.63	DEBT DISCHARGED IN BANKRUPTCY
REV		7-May-96	5-Dec-00	0.00	24,200.58	DEBT DISCHARGED IN BANKRUPTCY
REV		16-Feb-00	27-Jun-01	19,015.00	24,396.67	DEFUNCT CORPORATION
REV		26-Dec-95	5-Dec-00	0.00	29,217.61	DEBT DISCHARGED IN BANKRUPTCY
REV		17-Apr-00	15-Nov-00	6,000.00	30,279.60	SETTLEMENT
REV		22-Dec-00	22-Dec-00	0.00	36,127.75	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		20-Jul-00	10-Jan-01	0.00	36,975.52	DEFUNCT CORPORATION
REV		29-Mar-00	9-Jan-01	0.00	36,982.21	DEFUNCT CORPORATION
REV		20-Feb-96	29-Nov-00	0.00	37,801.97	DEBT DISCHARGED IN BANKRUPTCY
REV		3-May-00	9-Jan-01	0.00	38,825.53	DEFUNCT CORPORATION
REV		1-May-96	1-Dec-00	0.00	41,280.38	DEBT DISCHARGED IN BANKRUPTCY
REV		3-May-99	21-Feb-01	0.00	47,069.07	DEFUNCT CORPORATION
REV		29-Feb-96	6-Dec-00	0.00	51,473.00	DEBT DISCHARGED IN BANKRUPTCY
REV		17-Apr-00	28-Aug-00	0.00	55,879.56	DEFUNCT CORPORATION
REV		29-Feb-96	6-Dec-00	0.00	60,226.17	DEBT DISCHARGED IN BANKRUPTCY
REV		5-Sep-96	27-Nov-00	0.00	60,480.16	DEFUNCT CORPORATION
REV		23-Oct-97	29-Sep-00	0.00	108,596.14	DEFUNCT CORPORATION
					1,593,632.84	
ROC	1010 INC.	29-Aug-00	5-Oct-00	0.00	31,936.39	DEFUNCT CORPORATION
ROC	A PLUS PAVING CO INC.	18-Jul-00	7-Dec-00	0.00	1,250.00	DEFUNCT CORPORATION
ROC	ALTERNATE CUSTOM DESIGN, INC.	24-Jan-01	24-Jan-01	0.00	2,593.03	DEFUNCT CORPORATION
ROC	AQUATIC RENOVATION, INC.	18-Jul-00	27-Sep-00	0.00	7,405.22	DEFUNCT CORPORATION
ROC	ARIZONA ADDITION AND REMODELING	15-Jun-00	18-Jul-00	0.00	61,578.21	DEFUNCT CORPORATION
ROC	ARNETT, HAROLD BRYCE	5-Oct-93	28-Aug-00	20,079.39	8,792.77	SETTLEMENT
ROC	ARROYO, RUDY V.	22-Feb-00	20-Dec-00	0.00	800.00	DEBTOR IS DECEASED
ROC	ASSOCIATE HOMES, INC.	23-Jan-01	23-Jan-01	0.00	14,793.00	DEFUNCT CORPORATION
ROC	ATHANSAIOU, ATHANASIOUS A.	3-Nov-94	27-Sep-00	0.00	10,000.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	ATLANTIS BUILDERS, INC.	8-May-01	27-May-01	0.00	4,000.00	DEFUNCT CORPORATION
ROC	BALL, FRANCIS E.	14-Jun-94	5-Apr-01	0.00	15,000.00	DEBT DISCHARGED IN BANKRUPTCY
ROC	BLACKHAWK DEVELOPMENT CORP.	29-Feb-00	15-Nov-00	0.00	100,000.00	DEFUNCT CORPORATION
ROC	CARE BUILDERS, INC.	8-Jun-00	27-Jul-00	0.00	20,000.00	DEFUNCT CORPORATION
ROC	CASA GRANDE AIR CONDITIONING	6-Apr-01	6-Jun-01	0.00	418.00	COST OF COLLECTION EXCEEDS DEBT
ROC	CASCADE INC.	13-Nov-00	1-Mar-01	0.00	27,500.00	DEFUNCT CORPORATION
ROC	CASCADE INC.	23-Oct-00	2-Mar-01	0.00	66,375.07	DEFUNCT CORPORATION

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CLIENT AGENCY	DEBTOR	OPEN DATE	CLOSE DATE	AMOUNT RECEIVED	AMOUNT UNCOLLECTED	REASON
ROC	CLAYTON, TERRY LEE	28-Jun-00	12-Apr-01	0.00	1,500.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	CLOUD, LAURA SUE	8-Mar-00	18-Jul-00	0.00	3,523.00	COST OF COLLECTION EXCEEDS DEBT
ROC	COCHRAN, LEONARD L.	8-Sep-99	20-Dec-00	0.00	19,000.00	DEBT DISCHARGED IN BANKRUPTCY
ROC	COLLINS, BRIAN ALAN	22-May-00	28-Aug-00	0.00	1,000.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	COLOR TILE, INC.	10-Sep-98	19-Mar-01	0.00	4,287.81	DEBT DISCHARGED IN BANKRUPTCY
ROC	CONSTRUCTION VENTURES LLC	15-Sep-00	22-Feb-01	0.00	4,040.00	DEFUNCT CORPORATION
ROC	CRANE, GREGORY B.	16-Sep-94	27-Sep-00	0.00	15,000.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	CRAWFORD FLOORING, INC.	10-Oct-00	14-May-01	0.00	3,221.20	DEFUNCT CORPORATION
ROC	CRESCENT HOMES, INC.	2-Oct-00	10-Jan-01	0.00	16,895.42	DEFUNCT CORPORATION
ROC	CURRIE, RANDALL JAMES	23-Aug-00	15-Nov-00	0.00	11,286.46	DEBT DISCHARGED IN BANKRUPTCY
ROC	CURRIE, RANDALL JAMES	15-Jun-00	3-Aug-00	0.00	20,000.00	DEBT DISCHARGED IN BANKRUPTCY
ROC	DESERT SUN TILE, INC.	8-Jun-99	7-Aug-00	0.00	27,928.37	DEFUNCT CORPORATION
ROC	DUNN, DAVID J.	2-Jan-97	8-Jan-01	1,411.98	88.02	SETTLEMENT
ROC	EAGLE ROCK BUILDERS, INC.	14-Feb-01	6-Mar-01	0.00	35,000.00	DEFUNCT CORPORATION
ROC	EAGLE ROOFING CORP.	18-Jul-00	10-Jan-01	0.00	12,481.00	DEFUNCT CORPORATION
ROC	ENCINAS POOL PLASTERING	29-Oct-92	15-Nov-00	0.00	12,354.73	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	FEUERSTEIN, THOMAS E.	14-Oct-97	18-Jul-00	0.00	1,500.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	GABRIELSON, DAVID LEE	5-Mar-01	1-Jun-01	0.00	7,785.18	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	GARY'S FLOORING SERVICE	7-Apr-93	28-Aug-00	0.00	7,485.89	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	GENERAL ROOFING, INC.	15-Jun-00	16-Nov-00	0.00	4,000.00	DEFUNCT CORPORATION
ROC	GUERRERO, ESTHER GONZALES	5-Nov-98	17-Apr-01	0.00	9,351.97	DEBT DISCHARGED IN BANKRUPTCY
ROC	HABERMAN ROOFING COMPANY, INC.	15-Jun-00	2-Aug-00	0.00	3,017.85	DEFUNCT CORPORATION
ROC	HACIENDA CONSTRUCTION, LLC	19-Jul-00	15-Nov-00	0.00	2,800.00	DEFUNCT CORPORATION
ROC	HALEY HOLLY CORPORATION	7-Jul-99	27-Sep-00	0.00	24,388.70	DEFUNCT CORPORATION
ROC	HALL, CLARENCE ELMER	15-May-00	28-Aug-00	0.00	19,000.00	DEBTOR IS DECEASED
ROC	HAMMETT, DOYLE F. & URAINA GAIL	22-Jun-98	22-Mar-01	0.00	20,000.00	DEBT DISCHARGED IN BANKRUPTCY
ROC	HANSON, JOHN DUSTIN	27-Sep-99	25-Jul-00	0.00	500.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	HAYES, JERRY DON	8-Jun-00	30-Aug-00	0.00	7,165.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	HOMES BY HERDER, INC.	5-Mar-01	18-May-01	0.00	69,997.36	DEFUNCT CORPORATION
ROC	JACKSON, DAWN MARIE	2-Sep-99	28-Aug-00	0.00	799.25	UNABLE TO LOCATE DEBTOR
ROC	JOE STALEY'S ROOFING	22-Sep-99	10-Jan-01	0.00	1,740.00	DEFUNCT CORPORATION
ROC	KINGLINE ENTERPRISES, INC.	3-Feb-00	5-Sep-00	0.00	16,192.34	DEBT DISCHARGED IN BANKRUPTCY
ROC	KINGLINE ENTERPRISES, INC.	3-Apr-00	5-Sep-00	0.00	6,466.55	DEBT DISCHARGED IN BANKRUPTCY
ROC	LANGSTON, KEITH S.	15-Jun-00	3-Aug-00	0.00	7,410.00	DEBT DISCHARGED IN BANKRUPTCY
ROC	LEAMOND, KENNETH PAUL	18-Jul-00	5-Sep-00	0.00	3,252.72	DEBT DISCHARGED IN BANKRUPTCY
ROC	LEONARD, MICHAEL & MARLENE	23-Sep-96	29-Sep-00	5,000.00	15,000.00	SETTLEMENT
ROC	LIONBERGER, STEVEN JAY	22-May-00	25-Sep-00	0.00	500.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	MAINE, ROBERT HENRY	4-Oct-00	3-Jan-01	0.00	525.00	COST OF COLLECTION EXCEEDS DEBT
ROC	MARCASA, INC.	19-Jul-00	27-Sep-00	0.00	4,492.50	DEFUNCT CORPORATION
ROC	MARK A VALDEZ CONSTRUCTION	26-Jun-00	30-Aug-00	0.00	6,834.41	DEFUNCT CORPORATION

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ROC	MC LARGIN, RICHARD DEAN	6-Sep-00	13-Oct-00	0.00	19,052.18	DEBT DISCHARGED IN BANKRUPTCY
ROC	MCDONALD, DEBORAH G & KENNETH	16-Oct-00	16-Oct-00	0.00	10,877.22	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	MDC DEVELOPMENT INC.	21-Jul-00	24-Apr-01	0.00	59,558.00	DEFUNCT CORPORATION
ROC	MERRILL DEVELOPMENT CORP.	28-Jun-00	30-Aug-00	0.00	1,200.00	DEFUNCT CORPORATION
ROC	MONTANO, STANLEY F.	27-Feb-98	5-Sep-00	0.00	7,641.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	MONTANO, STANLEY F.	29-Aug-97	5-Sep-00	0.00	35,792.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	MORGAN, DENNIS GRAIG	26-Jun-97	26-Apr-01	0.00	27,441.00	DEBT DISCHARGED IN BANKRUPTCY
ROC	NIEVES, MICHAEL A.	6-Mar-00	27-Sep-00	0.00	750.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	NORIEGA, JESSE ALBERT	11-Sep-00	20-Dec-00	0.00	7,723.40	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	PARMER, LOTTIE	26-Sep-94	28-Aug-00	0.00	8,313.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	POSEIDON POOLS, INC.	5-Feb-01	27-Feb-01	0.00	87,288.46	DEFUNCT CORPORATION
ROC	PRAXI'S BUILDERS LLC	21-Jul-00	8-Dec-00	0.00	20,000.00	DEFUNCT CORPORATION
ROC	PRIDE OF THE WEST CONTRACTORS	15-May-00	14-Aug-00	0.00	5,517.15	DEFUNCT CORPORATION
ROC	RIOS, ERNESTO JOEL	15-Nov-95	29-May-01	752.00	48.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	SANDYI CORP.	3-Feb-00	18-Jul-00	0.00	1,375.00	COST OF COLLECTION EXCEEDS DEBT
ROC	SARGENT, TED/ARCE, STEVEN	3-Nov-94	27-Sep-00	0.00	672.36	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	SEGURO CONTRACTING	4-Oct-00	4-Oct-00	0.00	11,366.69	DEFUNCT CORPORATION
ROC	SEVERSON, GILBERT DELROY	1-Mar-00	28-Aug-00	0.00	100,000.00	DEBT DISCHARGED IN BANKRUPTCY
ROC	SMITH, PHILLIP G.	21-Aug-00	15-Nov-00	0.00	1,000.00	UNABLE TO LOCATE DEBTOR
ROC	SNOW, KENNETH STEVEN	23-Mar-98	28-Feb-01	0.00	7,371.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	STRASSER DEVELOPMENT COMPANY INC.	19-Jun-00	5-Jun-01	0.00	20,000.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	SUNGATE CONSTRUCTION CORPORATION	29-Jul-99	30-Aug-00	0.00	20,000.00	DEFUNCT CORPORATION
ROC	SUNLAND HOMES, INC.	1-Oct-98	7-Dec-00	0.00	16,110.79	DEFUNCT CORPORATION
ROC	SWEENEY, JASON DAMIEN	27-Sep-99	17-Aug-00	0.00	500.00	DEFUNCT CORPORATION
ROC	TAURO, ROBERT T.	15-Jun-00	30-Aug-00	0.00	540.00	DEBT DISCHARGED IN BANKRUPTCY
ROC	TEMPE CONTROL OF PRESCOTT, INC.	18-Jul-00	18-Jul-00	0.00	10,584.61	DEFUNCT CORPORATION
ROC	TYCONCRETE, INC.	29-Dec-00	29-Dec-00	0.00	36,776.51	DEFUNCT CORPORATION
ROC	UNDERWOOD, CHRISTOPHER JOHN	25-Jun-96	9-Mar-01	0.00	14,800.00	UNABLE TO LOCATE DEBTOR
ROC	VANCO CONTRACTING SERVICES INC.	25-Apr-00	9-Aug-00	0.00	36,693.30	DEFUNCT CORPORATION
ROC	VIOLETTE, DAVID M. DBA. ARIZONA	5-Oct-99	5-Sep-00	0.00	2,646.43	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	W. D. KOCH AND SONS, INC.	28-Aug-00	7-Dec-00	0.00	15,000.00	DEFUNCT CORPORATION
ROC	WARNER, STEVEN WARREN	29-Dec-99	26-Jul-00	9,837.76	1,060.65	SETTLEMENT
ROC	WATER DAMAGE RESTORATION	25-Apr-00	9-Jan-01	0.00	6,338.63	DEFUNCT CORPORATION
ROC	WEANT, JAMES CARL	15-Sep-00	5-Dec-00	0.00	5,386.40	DEBTOR IS DECEASED
ROC	WESTERN STAR DEVELOPMENT CO.	19-Jul-00	28-Aug-00	0.00	20,000.00	DEFUNCT CORPORATION
ROC	WOODTECH DESIGN CONSTRUCTION	7-May-99	5-Apr-01	0.00	100,000.00	DEFUNCT CORPORATION
ROC	WORGULL, EARL ARMIN	5-Feb-01	10-Apr-01	0.00	15,000.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	WORTH, TIMOTHY ALLEN & PARKER	10-Feb-98	29-Sep-00	8,200.00	918.51	SETTLEMENT
					1,535,594.71	

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RSK	CREASEY, FREDERICK	21-Sep-99	18-Jul-00	0.00	25,000.00	DEBT DISCHARGED IN BANKRUPTCY
RSK	GARCIA, VINCENT	2-Jul-98	18-Aug-00	0.00	13,432.13	UNABLE TO LOCATE DEBTOR
RSK	STATE FARM MUTUAL AUTOMOBILE	12-May-00	20-Nov-00	5,000.00	1,079.43	SETTLEMENT
					<u>39,511.56</u>	
SPC	SEPULVEDA, CURTIS	23-Oct-95	30-Aug-00	0.00	9,000.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
					<u>9,000.00</u>	
TEC	BERNHARDT, CRAIG L.	29-Feb-00	28-Sep-00	0.00	3,366.40	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
					<u>3,366.40</u>	
VSE	FRAZIER, LONNIE F.	5-Jul-00	7-Dec-00	0.00	8,642.88	DEBTOR IS DECEASED
VSE	HACKETT, ROBERT.	10-Jul-00	7-Dec-00	0.00	5,001.65	DEBTOR IS DECEASED
VSE	KELLY, WALTER J. & MARY S.	10-Nov-97	5-Apr-01	0.00	1,201.61	UNABLE TO LOCATE DEBTOR
VSE	MCGOVERN, KATHRYN	29-Dec-00	18-May-01	0.00	2,959.60	DEBTOR IS DECEASED
VSE	POLUMBO, ALBERT E. SR.	29-Dec-00	13-Apr-01	0.00	2,406.18	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
VSE	WINTER, ROY	28-Feb-01	8-Mar-01	0.00	5,378.87	DEBTOR IS DECEASED
					<u>25,590.79</u>	
WMD	ALLCRAFT USA, INC.	19-Oct-95	18-May-01	0.00	4,246.00	DEFUNCT CORPORATION
					<u>4,246.00</u>	
TOTAL					<u><u>\$ 4,616,088.96</u></u>	

STATE OF ARIZONA

Joint Legislative Budget Committee

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MARION L. PICKENS
CHRISTINE WEASON

DATE: February 14, 2002

TO: Senator Ruth Solomon, Chairman
Members, Joint Legislative Budget Committee

THRU: Richard Stavneak, Director

FROM: Beth Kohler, Fiscal Analyst

SUBJECT: ARIZONA COMMISSION FOR THE DEAF AND THE HARD OF HEARING –
UPDATE ON TELECOMMUNICATION RELAY SERVICES CONTRACT

Request

The Commission for the Deaf and the Hard of Hearing has requested that the Committee revisit the issue of the state's Telecommunication Relay Services (TRS) contract, which was discussed at its October 25, 2001 meeting. Pursuant to a footnote in the General Appropriation Act, the Arizona Commission for the Deaf and the Hard of Hearing is required to present any proposed contract for telecommunication relay services (TRS) to the Committee for review. The contract was awarded to MCI WORLDCOM Global Relay. At its October 25, 2001 meeting, the Committee gave the MCI TRS contract an unfavorable review and expressed interest in examining issues related to TRS such as the potential for multivendor contracts. This memo provides an update on the status of the TRS contract and addresses the issue of multivendor contracts.

Analysis

A footnote in the General Appropriation Act stipulates that "before the execution of any contract for telecommunication relay services, the Commission for the Deaf and the Hard of Hearing shall present the proposed contract to the Joint Legislative Budget Committee for review." The State Procurement Office (SPO) awarded the contract to MCI WORLDCOM Global Relay, contingent upon Committee review. At its October 25, 2001 meeting, members of the public expressed concerns about MCI's ability to provide adequate TRS services. Other members of the public expressed confidence that MCI would provide quality TRS services. At the meeting, the Committee gave the MCI TRS contract an unfavorable review, stating an interest in exploring the issues raised by the members of the public as well as the potential for multivendor contracts.

Since the meeting, another TRS vendor filed a protest against the contract award. This protest was denied by SPO and the vendor appealed the denial to the Director of the Arizona Department of Administration (ADOA). The Director of ADOA has dismissed the appeal on the grounds that the vendor did not meet

(Continued)

the contract specifications requiring a 60 words per minute (wpm) operator typing speed (which is mandated by the Federal Communications commission). ADOA concluded that A.R.S. § 41-2534(C), which governs the procurement process, does not give SPO the authority to waive material specification requirements in a contract solicitation. Further, ADOA expressed concern that failure to comply with the 60-wpm requirement could cause the state to lose its TRS certification. Therefore, ADOA proceeded with the implementation of the MCI contract. The MCI contract began on February 1, 2002.

The other vendor also appealed to the Superior Court of Arizona, requesting a stay of implementation of the contract on the grounds that ADOA procedure was flawed and biased, that the vendor was unaware of certain contract requirements, that the vendor will suffer irreparable harm as a result of losing the contract and that the vendor's bid was lower than the MCI bid. On January 30, 2002, the Superior Court denied the stay. The other vendor has indicated it will continue to appeal the decision to award the contract to MCI.

At the October 25, 2001 meeting, the Committee raised questions regarding whether a multivendor contract would be feasible in Arizona, and how the new Federal Communications Commission regulations regarding 711 services could impact a multivendor contract. The 711 system allows callers to access the relay services by dialing 7-1-1. Previously, the services were accessed through a 1-800-number.

It appears that the 711 system would not be an impediment to the implementation of a multivendor system. In a multivendor contract, a primary vendor would be selected to receive calls through the 711 number. There would also be additional secondary vendors who would each have a 1-800-number through which their relay operators could be accessed. The Commission has expressed concerns, however, that although individuals with a strong preference for the secondary vendor may use the alternate 1-800-number, most people would likely use the 711 number because it is easier to remember.

The Commission has indicated it does not recommend a multivendor contract at this time. The Commission reports that most states do not have sufficient call volume to sustain a multi-vendor contract and that, of the states with high call volume, most have expressed concerns about the administrative complexity of a multi-vendor contract and the potential increase in costs this could generate. Currently, California is the only state with a multivendor contract. The Commission feels that it does not have enough information about the California contract to develop an accurate analysis of whether a multivendor contract would produce TRS contract savings by introducing competition into the relay services market. One concern is whether Arizona could provide enough call volume to multiple vendors to allow the vendors to stay in business at a low price. In order to develop an estimate of any costs or savings associated with a multivendor contract, we would need to determine whether the state has sufficient call volume to allow multiple vendors to stay in business using the separate 1-800-numbers. The best method of making this determination may be to issue an RFP for a multivendor contract.

In order to issue a new RFP for a multivendor contract, the Commission would need to draft a new scope of work, which the Commission estimates would take approximately 6 to 8 months. Further, SPO estimates that the new contract process would take 60 to 90 days. In addition, SPO reports that because the contract has been signed and implemented, the state could be liable for the costs associated with breaking the contract, which may include the costs incurred by MCI to set up a call processing center for TRS services, employee training costs, and any other costs associated with the implementation of the contract for which MCI has not yet been reimbursed.

The Commission has also responded to the issues raised by members of the public at the October 25, 2001 meeting. This response, along with a response from the SPO, is attached.

RS/BK:ck
Attachment

Jane D. Hull
GOVERNOR

Sherri L. Collins
EXECUTIVE DIRECTOR



1400 West Washington • Room 126 • Phoenix, Arizona 85007

www.acdhh.state.az.us



November 7, 2001

Representative Laura Knaperek
House of Representative, Room 114

RE: Review of telecommunication relay service contract (AD010240)

Dear Honorable Representative Knaperek:

At the Joint Legislative Budget Committee meeting on October 25, 2001, the committee recommended that the Arizona Commission for the Deaf and the Hard of Hearing (ACDHH) seek the possibility of changing the scope of work of the contract to encompass multi-vendoring.

At the present time, ACDHH does not recommend changing the scope of work to allow for multi-vendoring. In researching telecommunication relay service (TRS) implementation, ACDHH contacted states with successful TRS implementation, including Texas, California and Florida. At this point, California is the only state to multi-vend TRS. ACDHH would like to monitor California TRS but has neither the time nor the resources to do so. Additionally, prior to drafting the contract, ACDHH conducted two teleconference public meetings in cities across the state to seek public input and we did not receive comments on multi-vendoring options. The Arizona public had an opportunity to provide us with their concerns and feedback.

Regarding Sprint's statement that the best-value analysis was flawed, ACDHH does not see why non-disclosure of individual requirements' point value renders the system flawed. This lays the groundwork for another of Sprint's major complaint, that the 60 word-per-minute typing requirement was disproportionately weighted. The reality is that compliance with the 60 WPM requirement is not the small matter Sprint is making it out to be, it is a FCC mandate. Effective December 18, 2000, Provision 64.604.a.1¹ of CC Docket No.98-67 states that "CAs [Communication Assistants] must provide a typing speed of a minimum of 60 words per minute."

There were repeated calls for a Best and Final Offer (BAFO). ACDHH twice requested Sprint to address their non-compliance with the 60 WPM requirement, numbering it at third on a list of concerns in the first BAFO and commanding priority attention at number one in the second BAFO. On both occasions Sprint failed to resolve their initial non-compliance.

¹ Mandatory Minimum Standards, Operational Standards, Communications assistant (CA)

602-542-3323 V/TTY • 800-352-8161 V/TTY • 602-542-3380 FAX



November 20, 2001

Page 2

I am enclosing a letter from Mr. John O. Adler, Arizona State Procurement Administrator, which refutes a complaint of an unfair selection process that came only after our committee determined MCI to be the most qualified vendor. This should shed more light on our committee.

ACDHH has plans under way to establish a telecommunication relay advisory board, which will serve as a conduit for public input. The relay provider representative would be required to attend all meetings. Such an advisory board will provide Arizona relay users and the relay vendor with an open channel of communication on a regular basis for the purpose of maintaining quality service.

ACDHH recommends that the Committee favorably review the proposed contract to MCI World-Com. ACDHH is confident that MCI will provide service in Arizona that fully meets their promised level of performance. I am requesting that this issue be put on the agenda for the November 29, 2001 meeting.

As always, I am available to answer any questions you may have. I can be reached at 542-3336 or Sherri.Collins@acdhh.state.az.us.

Sincerely,

Sherri Collins (CF)

Sherri Collins
Executive Director

CC: Beth Kohler, JLBC

Enc: Mr. John O. Adler's letter



Jane Dee Hull
GOVERNOR

ARIZONA DEPARTMENT OF ADMINISTRATION
STATE PROCUREMENT OFFICE
Capital Center, Suite 103, 15 South 15th Avenue, Phoenix, Arizona 85007
(602) 542-5511
(602) 542-5508 FAX

J. Elliott Hibbs
DIRECTOR

November 9, 2001

David A. Curry, Ph.D.
2118 East Turney Avenue
Phoenix, Arizona 85016



Dear Dr. Curry,

A copy of your October 23, 2001 letter to Representative Laura Knaperek was forwarded to me from Ms. Katherine Babonis. I understand and sympathize with your concern with the change in contractors for relay service. There is always some concern for service quality during contract transitions, especially when replacing an incumbent contractor. I assure you that we will hold MCI-Worldcom to the high standard of service required in the request for proposals and contract. In fact, in order to comply with Federal Communication Regulations (47 C.F.R. 64-604) MCI-Worldcom is required to meet a higher standard than was required during the prior contract or was offered by the incumbent contractor. As stated in their respective offers, MCI-Worldcom has promised meet the F.C.C. required standard for relay operators of 60 words per minute, while the incumbent offered a lower and non-conforming level of service.

As you know, the State of Arizona is required to provide open, fair and competitive opportunities for all qualified suppliers and service providers. Arizona law requires that we award contracts to offerors submitting offers that are most advantageous to the State, based on criteria stated in the request for proposals. MCI-Worldcom has promised to meet all contract obligations to provide quality service and was rated as the best offer by a committee of technical experts. The incumbent's offer does not conform to the F.C.C. Regulations and was scored appropriately. We cannot waive mandatory and material contract requirements or F.C.C. Regulations to retain an incumbent contractor, nor can we give an unfair competitive advantage to an incumbent contractor.

In your letter you allege that evaluation committee members and the procurement officer are "friends or supporters" of MCI-Worldcom. This statement is not correct. The evaluators are recognized and highly qualified technical experts and the procurement officer is a competent, experienced and highly regarded procurement professional. The evaluators were selected because of their technical and industry expertise. It is acceptable and even expected that technical evaluators are acquainted with the firms and employees of the firms that they evaluate. The procurement officer and technical evaluators are not "friends or supporters" of any of the competing firms or employees of those firms. There was no apparent or actual conflict of interest in the award of this contract to MCI-Worldcom and I am certain that we could not assemble a more qualified evaluation team.

There is never absolute certainty that a new contractor will provide high quality service or perform better or worse than a previous contractor. MCI-Worldcom submitted the best offer for this contract and therefore is entitled to the award of the contract. However, the proof is in the performance and I assure you that we will hold MCI-Worldcom to the high standard of performance required in the contract.

Mr. David A. Curry
November 4, 2001
Page Two

Thank you for your letter and concern. If you have any further questions or concerns or if you are not satisfied with the service you receive under this contract, please feel free to call my direct line (602) 542-5308.

Sincerely,



John O. Adler, CPPO
Arizona State Procurement Administrator

C: Honorable Laura Knaperek
Chairperson
Joint Legislative Budget Committee
1700 West Washington
Phoenix, Arizona 85007

Mr. J. Elliott Hibbs
Director
Arizona Department of Administration
1700 West Washington
Phoenix, Arizona 85007

Ms. Katherine Babonis
Arizona State Procurement Office

Ms. Jane Furr
Arizona State Procurement Office



STATE OF ARIZONA

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DATE: October 18, 2001

TO: Representative Laura Knaperek, Chairman
Members, Joint Legislative Budget Committee

THRU: Richard Stavneak, Director *RS*

FROM: Beth Kohler, Fiscal Analyst *BK*

SUBJECT: ARIZONA COMMISSION FOR THE DEAF AND THE HARD OF HEARING
– REVIEW OF TELECOMMUNICATION RELAY SERVICES CONTRACT

Request

Pursuant to a footnote in the General Appropriation Act, the Arizona Commission for the Deaf and the Hard of Hearing is required to present any proposed contract for telecommunication relay services (TRS) to the Committee for review. The Commission requests review of the contracted recently awarded, contingent upon Committee review, to MCI WORLDCOM Global Relay.

Recommendation

The JLBC Staff recommends that the Committee give a favorable review to the proposed contract. The contract includes a per minute price of \$1.24 beginning January 1, 2002, which is lower than the budgeted per minute price of \$1.37. The JLBC Staff estimates this may result in savings of \$221,000 in FY 2002 and \$457,000 in FY 2003 from the budgeted amounts for the Telecommunication Fund for the Deaf.

Analysis

A footnote in the General Appropriation Act stipulates that “before the execution of any contract for telecommunication relay services, the Commission for the Deaf and the Hard of Hearing shall present the proposed contract to the Joint Legislative Budget Committee for review.” The Commission reports that the State Procurement Office has awarded the contract to MCI WORLDCOM Global Relay, contingent upon Committee review.

The Commission administers the statewide TRS program, which provides telephone access for the deaf and the hard of hearing. The program is funded from the Telecommunication Fund for the Deaf, which receives monies from a 1.1% tax on local phone bills. The budget for the program is \$4.7 million in FY 2002 and \$4.8 million in FY 2003 and was based upon an anticipated cost of \$1.37 per minute. This figure assumed increased costs in FY 2002 and FY 2003 associated with a new Federal Communications Commission (FCC) mandate that requires increased operating typing speed and faster answering services and establishes a minimum period of time an operator must remain on a call. These costs had been incorporated into the \$1.37 per minute rate charged by the previous TRS provider, Sprint.

The State Procurement Office (SPO) issued a Request for Proposal for the TRS contract on June 4, 2001 and received proposals from 3 vendors. SPO rated the proposals on their terms and conditions, cost, method of service delivery, and firm qualifications and recommended that the contract be awarded to MCI. Although another vendor offered a lower price per minute, SPO determined that they would not fully comply with the FCC mandate mentioned above. The contract was awarded to MCI on October 11 but is contingent upon Committee review.

The JLBC Staff recommends a favorable review of the contract. The contract includes a price per minute of \$1.24, which is a decrease of 9.5% from the current rate. The JLBC Staff estimates that, based on the call volume projections that were used to develop the FY 2002 and FY 2003 budgets, this price decrease may result in savings of \$221,000 in FY 2002 and \$457,000 in FY 2003 from the program's budget.

RS/BK:ck