Office of Attorney General Terry Goddard



STATE OF ARIZONA

DEPARTMENT OF LAW

1275 W. WASHINGTON STREET
PHOENIX, ARIZONA 85007-2926

WWW.AZAG.GOV

FOR IMMEDIATE RELEASE

ANDREA M. ESQUER PRESS SECRETARY

PHONE: (602) 542-8019 CELL PHONE: (602) 725-2200

Top 15 Consumer Complaints (From January 1, 2007 through December 31, 2007)

- 1. Business Opportunities
- 2. Business Services (i.e. taxis, talent agents, florists, nanny services, telegrams)
- 3. Motor Vehicle (Used Vehicle Sales)
- 4. Debt Collection
- 5. Motor Vehicle Repairs
- 6. Telemarketing Fraud
- 7. Pay Television
- 8. Prize Notification (By Mail Only)
- Internet Auctions
- 10. Mortgage Companies/Predatory Lending
- 11. Phone Services (Cellular)
- 12. Real Estate Rentals
- Credit (Credit Card/Billing Disputes)
- 14. Motor Vehicle (New Vehicle Sales)
- 15. Advertising

To file a complaint with the Attorney General's office, please contact:

Phoenix Office of the Attorney General

Consumer Information and Complaints 1275 W. Washington Phoenix, Arizona 85007-2926 Phoenix: (602)542-5763 Outside Maricopa County 1-800-352-8431 www.azag.gov **Tucson Office of the Attorney General**

Consumer Information and Complaints
400 W. Congress - South Building, Suite 315
Tucson, Arizona 85701-1367
Tucson (520)628-6504
Outside Pima County 1-800-352-8431
www.azag.gov