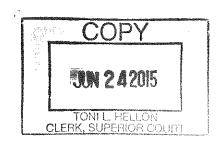
1 MARK BRNOVICH Attorney General 2 Firm Bar No. 14000 3 TAREN M. ELLIS LANGFORD Assistant Attorney General 4 State Bar No. 022431 consumer@azag.gov Consumer Protection & Advocacy 400 W. Congress, South Bldg., Suite 315 Tucson, Arizona 85701-1367 Telephone: (520) 628-6504 Fax: (520) 628-6532 Pima County Computer No. 65731 8 Attorneys for Plaintiff 9 10 11 12 13 Plaintiff VS. 14 15 16 17 18



IN THE SUPERIOR COURT OF THE STATE OF ARIZONA

IN AND FOR THE COUNTY OF PIMA

C 20152873 STATE OF ARIZONA, Attorney General,

Richard Stevens, individually; Richard Stevens dba A&D's Auto Care; Richard Stevens and Jane Doe 1, as a marital community; Desert Paveing [sic], a sole proprietorship; Anthony Stevens, individually; Anthony Stevens and Jane Doe 2, as a marital community; David Stevens aka David Lee, individually; David Stevens and Jane Doe 3, as a marital community,

Defendants.

COMPLAINT FOR INJUNCTIVE AND OTHER RELIEF

Unclassified Civil

Gus Aragon

Plaintiff, the State of Arizona ex rel. Mark Brnovich, the Attorney General, alleges the following:

JURISDICTION AND VENUE

The State of Arizona brings this action pursuant to the Arizona Consumer Fraud 1. Act, A.R.S. §§ 44-1521 through 44-1534, to obtain restitution, declaratory and injunctive relief, civil penalties, disgorgement, attorneys' fees and costs, investigative expenses and other relief to prevent the unlawful acts and practices alleged in this Complaint and to remedy the

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consequences of such unlawful practices.

- 2. Venue is proper in Pima County, Arizona.
- 3. The Superior Court has jurisdiction to enter appropriate orders, both prior to and following a determination of liability, pursuant to A.R.S. § 44-1528.

PARTIES

Plaintiff

- 4. Plaintiff is the State of Arizona, ex rel. Mark Brnovich, who is authorized to bring this action under the Arizona Consumer Fraud Act, A.R.S. §§ 44-1521 through 44-1534. Individual Defendants
- 5. Upon information and belief, Defendant Richard Stevens is a resident of Pima County, Arizona.
- 6. Defendant Jane Doe Stevens 1 is named in the event that Defendant Richard Stevens is married and community property exists against which the State can obtain monetary relief in this matter. If the State learns the true identity of Jane Doe Stevens 1, it will move to amend its Complaint accordingly.
- 7. Upon information and belief, Defendant Anthony Stevens is a resident of Pima County, Arizona.
- 8. Defendant Jane Doe Stevens 2 is named in the event that Defendant Anthony Stevens is married and community property exists against which the State can obtain monetary relief in this matter. If the State learns the true identity of Jane Doe Stevens 2, it will move to amend its Complaint accordingly.
- 9. Upon information and belief, Defendant David Stevens aka David Lee is a resident of Pima County, Arizona.
- 10. Defendant Jane Doe Stevens 3 is named in the event that Defendant David Stevens is married and community property exists against which the State can obtain monetary relief in this matter. If the State learns the true identity of Jane Doe Stevens 3, it will move to amend its Complaint accordingly.

Business Defendants

- 11. A & D's Auto Care is a registered Trade Name in the State of Arizona.
- 12. When reference is made to A&D's Auto Care, it refers to the above named Defendant, and to the actions of its owners, officers, managers, employees, agents, and independent contractors.
- 13. Upon information and belief, Desert Paveing [sic] is a sole proprietorship operating in the State of Arizona.
- 14. When reference is made to Desert Paveing, it refers to the above named Defendant, and to the actions of its owners, officers, managers, employees, agents, and independent contractors.

ALLEGATIONS

A&D's Auto Care

- 15. On October 15, 2014, Defendant Richard Stevens registered the Trade Name "A&D's Auto Care" with the Arizona Secretary of State as the owner of A&D Auto Care.
- 16. Using the Trade Name A&D's Auto Care, Defendants Richard Stevens, Anthony Stevens and David Stevens sold collision repair, automobile repair and maintenance, and automobile detailing services to consumers in Pima County. A&D's Auto Care and Collision's Contact Information, http://andautocareandcollision.com/contact-us (last visited 3/17/2015), Exhibit A.
- 17. Upon information and belief, Defendant A&D's Auto Care used the names A&D Auto, A&D Auto Care, A&D Auto Body and A & D's Auto Care and Collisions.
- 18. A&D's Auto Care, A&D Auto, A & D Auto Care, A&D Auto Body and A & D's Auto Care and Collisions' principal places of business were located at 2631 North Stone Avenue, Tucson, Arizona 85705, in Pima County (collectively referred to hereinafter as "A&D Auto").
- 19. Defendant Anthony Stevens solicited consumers and accepted money from consumers under the name A&D Auto for merchandise consumers never received.
 - 20. For example, Defendant Anthony Stevens requested and accepted \$360.00 from

a consumer for services he never completed.

- On January 12, 2015, Defendant Anthony Stevens told a consumer that he owned a shop at 2631 North Stone Avenue called A&D Auto and that he would paint the consumer's door to match the body of his truck.
- b. Defendant Anthony Stevens accepted a deposit from the consumer in the amount of \$360.00 and told the consumer he would return in three hours with the painted door.
- c. Defendant Anthony Stevens never returned, never completed the work on the consumer's truck door and never provided the consumer with a refund.
- 21. Defendant David Stevens solicited consumers and accepted money from consumers under the name A&D Auto for merchandise consumers never received.
- 22. For example, Defendant David Stevens requested and accepted \$118.00 from a consumer for merchandise he never provided to the consumer.
 - a. On November 29, 2014, Defendant David Stevens called a consumer and offered to sell him a 2014 Ford Fiesta factory wheel for \$43.00.
 - b. The consumer went to A&D Auto, but Defendant David Stevens did not have that specific wheel.
 - c. When the consumer agreed to purchase two used wheels for \$43.00 each, another A&D Auto employee showed the consumer a picture of new wheels and offered to sell the new wheels to him for \$59.00 each.
 - d. The consumer agreed to purchase the two new wheels, paid \$118.00 and received a receipt from A&D Auto.
 - e. On December 4, 2014, Defendant David Stevens told the consumer that the wheels arrived, but were the wrong color and would need to be reordered.
 - f. Between December 8, 2014, and January 15, 2015, the consumer called A&D Auto more than ten times, but did not receive his merchandise.
 - g. As of June 2, 2015, the consumer has not received his merchandise or a refund.
- 23. Defendant David Stevens accepted money from consumers for merchandise other than automobile services.
 - a. On December 15, 2014, Defendant David Stevens requested and accepted a \$500.00 down payment from a consumer for a carport roof.
 - b. This transaction took place at A&D Auto.
 - c. The consumer was promised that he would receive the carport roof several times.
 - d. As of June 2, 2015, the consumer had not received the carport roof or a refund.

DESERT PAVEING

- 24. Desert Paveing offered paving, sealcoating, chipping seal, rubberized crack filling, striping, power washing and oil treatment services for sale to consumers in Pima County, Arizona. Desert Paveing Advertisement, Exhibit B.
- 25. Desert Paveing's principal place of business was located at 3765 North Campbell Avenue, Tucson, Arizona 85719 in Pima County. *Id.*
- 26. Defendant Richard Stevens solicited consumers using the name "Desert Paveing."
- 27. Defendant David Stevens solicited consumers and requested payments from consumers for services using the name Desert Paveing.
- 28. Defendant Anthony Stevens requested payments and accepted money from consumers for services using the name Desert Paveing.
- 29. Desert Paveing operated both from and in Tucson, Arizona as early as October, 2014.
- 30. Defendants Anthony Stevens and David Stevens did not complete the services for which they accepted payments from consumers to complete.
- 1. For example, Defendants Anthony Stevens and David Stevens requested and accepted payments totaling \$3,656.00 from a consumer for services they never completed.
 - a. On or about October 6, 2014, Defendant David Stevens offered to donate parking materials to a church located in Tucson, Arizona and told the church it would only have to pay for labor.
 - b. Defendant David Stevens requested a down payment of \$1,250.00.
 - c. Check number 1685, dated October 6, 2014, was made payable to and deposited and/or cashed by Defendant Anthony Stevens in the amount of \$1,250.00.
 - d. A short time later, Defendant David Stevens requested a payment of \$763.00 to purchase glue.
 - e. Check number 1686, dated October 6, 2014, was made payable to and deposited and/or cashed by Defendant Anthony Stevens in the amount of \$763.00.
 - f. On or about October 7, 2014, Defendants David Stevens and Anthony Stevens began leveling the church's parking lot and then requested a payment of \$1,643.00 for fuel.

- g. Check number 1687, dated October 7, 2014, was made payable to and deposited and/or cashed by Defendant Anthony Stevens in the amount of \$1,643.00.
- h. Defendants David Stevens and Anthony Stevens left the work site and never returned to complete the work.
- i. As of June 2, 2015, Defendants David Stevens and Anthony Stevens have not provided a refund to the consumer.
- 31. Using the name Desert Paveing, Defendant Anthony Stevens represented to a consumer that he was licensed by the Arizona Registrar of Contractors by writing the following on a proposal: "ROC #408138; 002-38 3811." See 10/6/14 Proposal, Exhibit C.
- 32. Neither Defendant Anthony Stevens nor Desert Paveing is or has been licensed by the Arizona Registrar of Contractors.

MARITAL COMMUNITY

33. If Defendants were married at the time the alleged actions occurred, Defendants actions benefited their marital communities, were intended to benefit their marital communities, and/or each spouse consented to or ratified the other spouse's conduct.

VIOLATIONS OF THE CONSUMER FRAUD ACT

A. FIRST CLAIM FOR RELIEF

- 1. The State re-alleges all preceding paragraphs as though fully set forth herein.
- 2. Defendants, in connection with the sale of merchandise, used or employed deception, deceptive or unfair acts or practices, fraud, false pretenses, false promises, misrepresentations or concealment, suppression or omission of material fact with the intent that others rely on such concealment and/or suppression or omission, in violation of A.R.S. § 44-1522(A).¹
- 3. These acts include, but are not limited to, accepting money from consumers for merchandise that was never delivered to consumers and misrepresenting themselves as having a

¹ A violation of the Consumer Fraud Act means "[t]he act, use or employment by any person of any deception, deceptive or unfair act or practice, fraud, false pretense, false promise, misrepresentation, or concealment, suppression or omission of any material fact with intent that others rely on such concealment, suppression or omission, in connection with the sale or advertisement of any merchandise whether or not any person has in fact been misled, deceived or damaged thereby, is declared to be an unlawful practice." A.R.S. § 44-1522(A).

license issued by the Arizona Registrar of Contractors ("ROC").

4. Defendants have engaged in a pattern and practice of misrepresentations and deceptive conduct in the sale of merchandise to consumers.

B. SECOND CLAIM FOR RELIEF

- 1. The State re-alleges all preceding paragraphs as though fully set forth herein.
- 2. With regard to the foregoing violations, Defendants knew or should have known that the above acts and practices violated A.R.S. § 44-1522 and those violations were, therefore, willful within the meaning of A.R.S. § 44-1531(A).²

PRAYER FOR RELIEF

WHEREFORE, the State respectfully requests that the Court:

- A. Prohibit Defendants from violating A.R.S. § 44-1522, as it is currently written or may be amended in the future.
- B. Prohibit Defendants from owning or operating any business in, into, or from the State of Arizona, including automobile and paving services.
- C. Permanently enjoin and restrain Defendants from engaging in the course of conduct alleged herein as a violation of A.R.S. § 44-1522. Such conduct includes, but is not limited to, accepting money from consumers for merchandise consumers never receive and misrepresenting themselves as having an ROC license.
- D. Order Defendants to restore to all persons any money or property, real or personal, that was acquired by means of any practice alleged herein to be a violation of A.R.S. §§ 44-1521 through 44-1534, and such additional amounts as may be deemed proper by the Court pursuant to A.R.S. § 44-1528(A)(2) and/or A.R.S. § 44-1531.02.
- E. Order Defendants to pay to the State of Arizona a civil penalty of up to ten thousand dollars (\$10,000.00) for each violation of the Consumer Fraud Act pursuant to A.R.S. § 44-1531.
 - F. Order Defendants to reimburse the Attorney General for the costs of

² "[A] willful violation occurs when the party committing the violation knew or should have known that his conduct was of the nature prohibited by § 44-1522." A.R.S. § 44-1531(B).

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investigation and reasonable attorneys' fees pursuant to A.R.S. § 44-1534.

- G. Order Defendants to pay to the State of Arizona any profits, gain, gross receipts or other benefit obtained by means of an unlawful practice pursuant to A.R.S. § 44-1528(A)(3).
 - H. Order such other and further relief as the Court deems proper.

DATED this 24 day of June, 2015.

Mark Brnovich, Attorney General

Taren M. Ellis Langford
Assistant Attorney General
Attorneys for Plaintiff

1	Original of the foregoing filed on June 24, 2015 with:
2	
3	Pima County Superior Court 110 W. Congress St.
4	Tucson, AZ 85701-1348
5	Copy of the foregoing mailed or June 24, 2015 to:
6 7	A&D's Auto Care
	2631 N. Stone Avenue
8	Tucson, AZ 85705
9	Richard Stevens 3765 N. Campbell Avenue
10	Tucson, AZ 85719
11	Anthony Stevens
12	3765 N. Campbell Avenue Tucson, AZ 85719
13	David Stevens
14	3765 N. Campbell Avenue
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Ехнівіт А

HOME

AUTO REPAIR

COLLISION REPAIR

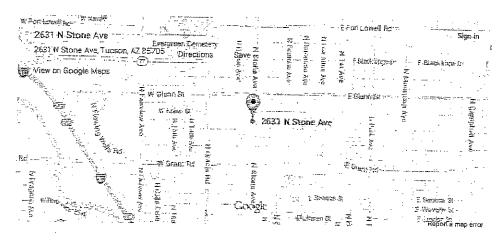
AUTO DETAILING

CONTACT US

3-Month warranty on parts and labor.

Call now for F_PEE towing service!

520-461-3132



Contact us today

Give us a call or fill out our form to schedule your FREE estimate!

Contact

Richard, Anthony, or David

Address:

A&D's Auto Care And Collisions 2631 N. Stone Ave. Tucson, AZ 85705

Phone:

520-461-3132

Email:

andautocare@gmail.com

Hours

Mon - Sat 9:00am - 6:00pm

After hours emergency service available

We accept

Cash











Name

. .

Email

Message

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* Required

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Ехнівіт В

DESERT PAVEING

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30% OFFON ALL REPAYING

1800-446-3039 1920-456-3173 3765 N CAMPREEL AVE THESON AV 8:576

Ехнівіт С

2(0)0)0,77 PROPOSAL NO SHEET NO. PROPOSAL SUBMITTED TO: WORK TO BE PERFORMED AT: DATE OF PLANS tacson pr We hereby propose to furnish the materials and perform the labor necessary for the completion of $_$ EXCAVATE FRONT And SIDP PARKING LOT LOT FOR Proper DRAINAGE PARKING GOT FRONT And SIDE USING 3/8 FINE HOT All ADA HANDYCAPS GAULENTER! All material is guaranteed to be as specified, and the above work to be performed in accordance with the drawings and specifications submitted for above work and completed in a substantial workmanlike manner for the sum of \$4,000 1250 DOWN BALLINGE ON COMPLETION) with payments to be made as follows. Any alteration or deviation from above specifications involving extra costs will be executed only upon written order, and will become an extra charge Respectfully over and above the estimate. All agreements contingent upon strikes, submitted accidents, or delays beyond our control. Note:— this proposal may be withdrawn by us if not accepted within

ACCEPTANCE OF PROPOSAL The above prices, specifications, and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified. Payments will be made as outlined above. Signature